



Agilent InfinityLab LC Series

InfinityLab Assist

User Manual



Notices

Document Information

The information in this document also applies to 1260 Infinity II and 1290 Infinity II modules.

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Agilent Technologies
Hewlett-Packard-Strasse 8
76337 Waldbronn, Germany

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CAUTION

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WARNING

A **WARNING** notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in personal injury or death. Do not proceed beyond a **WARNING** notice until the indicated conditions are fully understood and met.

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In This Guide...

This manual covers the following products:

- Agilent InfinityLab Assist Hub (G7180A)
- Agilent InfinityLab Assist Interface (G7179A)
- Agilent InfinityLab Assist Control Software (M8780AA)



1

Introduction

This chapter gives an introduction to the module and an instrument overview.

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Overview of the InfinityLab Assist

The Agilent InfinityLab Assist (G7180A/G7179A) is a user interface, computing unit and control software which is part of every new 1260/1290 Infinity III HPLC System or can be added to every standard 1260/1290 Infinity II HPLC System. It is also compatible with the 1260/1290 Infinity II/III Bio and 1260 Infinity II/III Bio-inert HPLC Systems from Agilent.

The InfinityLab Assist Control Software (M8780AA) runs on the Assist Hub and is displayed on the Assist Interface for local control of the instrument. In the 1260 and 1290 Infinity II/III HPLC systems it is used as an interface to overview and control all instrument parameter. With instrument trends, early maintenance feedback counters, and dashboarding, it helps to get a deeper understanding of the instrument. It also serves as a preventive maintenance tool.

The Agilent InfinityLab Assist simplifies the process of troubleshooting and maintenance by giving assistance at the instrument.

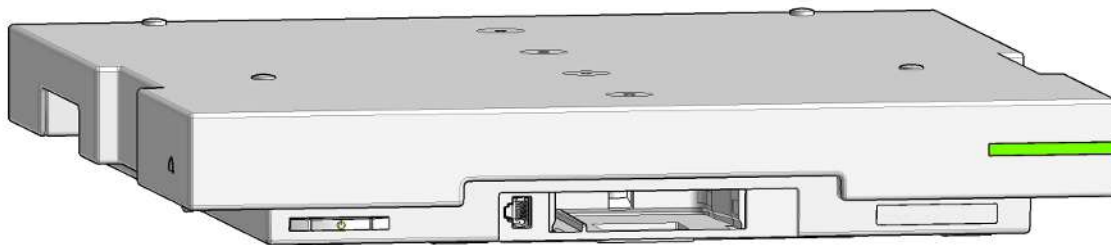


Figure 1: InfinityLab Assist Hub (G7180A)

Introduction

Overview of the InfinityLab Assist

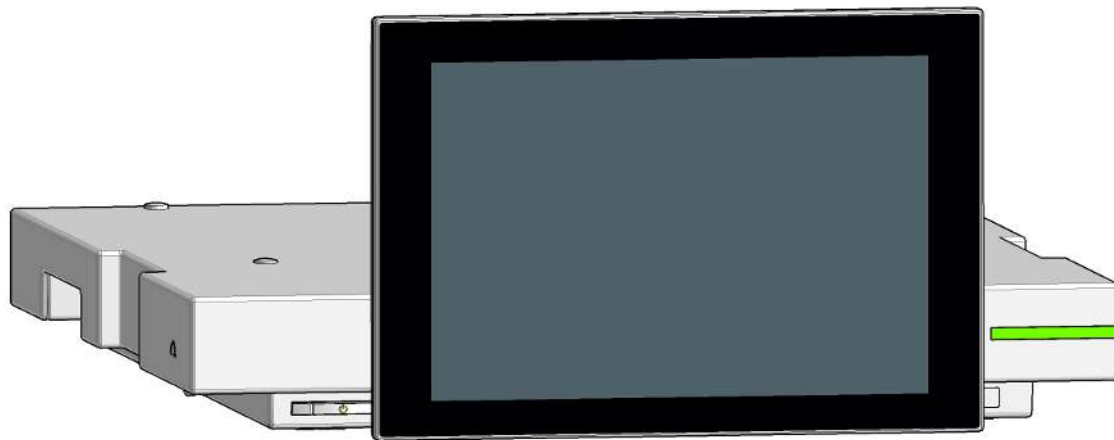


Figure 2: InfinityLab Assist Interface (G7179A)



Figure 3: InfinityLab Assist Control Software (M8780AA)

Features of the InfinityLab Assist

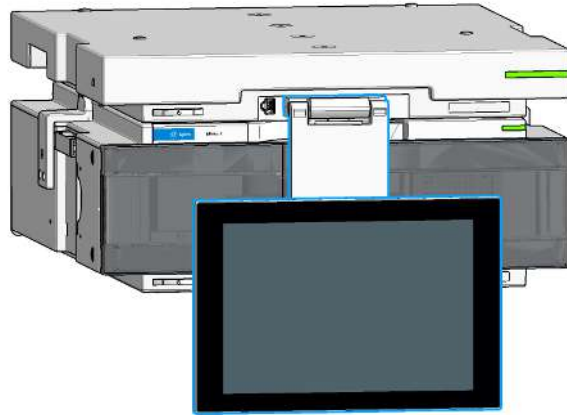
- Is part of every new 1260/1290 Infinity III HPLC system or can be added to every standard 1260/1290 Infinity II HPLC System.
- Provides a state of the art user interface for an intuitive and fast overview and control of the HPLC instrument parameters.
- Enables automation of tedious and repetitive workflows such as instrument start up and shutdown to eliminate errors and maximize lab efficiency.
- Supports maximum up time of the instrument by providing assisted troubleshooting and predictive maintenance directly at the instrument.

Hardware Concept



Figure 4: InfinityLab Assist overview

The InfinityLab Assist Hub and InfinityLab Assist Interface do not have any flow path. The concept of the Assist Interface with display arm is to create an ergonomic user interface for all users. The home position of the Assist Interface is in its highest position against the solvent cabinet or the InfinityLab Level Sensing module. The Assist Interface can be moved to a lower position to interact with users who have difficulty operating the user interface in the home position.



The Assist Interface on the display arm can also be angled for optimum viewing of the screen. This is especially useful during maintenance.

The section [Module-Specific Hardware Information](#) on page 179 describes the main hardware components of the InfinityLab Assist Hub and InfinityLab Assist Interface in detail.

Software Concept

The InfinityLab Assist Control Software runs on the InfinityLab Assist Hub and is displayed on the InfinityLab Assist Interface for local control of the instrument. The user interface is designed to be intuitive and to support the laboratory user as an assistant with everyday work. The software running on the Assist Hub can also be accessed remotely via most browsers. For more information, refer to [Using the Assist Control Software Browser User Interface](#) on page 51.

The Assist Control Software provides an overview of the current processes of the instrument, from the analysis status to the individual signal readouts, such as system pressure. The software also stores instrument usage data to get a deeper understanding of the instrument. Instrument *Insights* will help the user to understand the instrument efficiency and notify the user when upcoming maintenance is recommended. The software also offers maintenance procedures that guide the user step by step through the maintenance process. If a problem occurs with the HPLC system, the software provides assistance to get the instrument up and running again via the advanced online help, troubleshooting and Assisted Troubleshooting.

The Assist Control Software also supports the user with tedious workflows such as preparing the system for analysis or cleaning and shutting down the system after use. These tasks can be scheduled to run automatically when the user needs them.

NOTE

For secure use of the InfinityLab Assist, appropriate isolation of the lab network must be ensured.

2

Site Requirements and Specifications

This chapter provides information on environmental requirements, physical and performance specifications.

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InfinityLab Assist Hardware and Software Requirements

The following PC and software requirements are needed for viewing the browser user interface and running the chromatography data system (CDS).

Table 1: Software Requirements

| Specification Description | Details |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Operating system name, version | Windows 10 or 11, Enterprise or Professional, 64-bit |
| Web browser | Chromium-based browser (Chrome, Edge, etc.) with a version higher than 124 Safari-based browser with a version higher than 17.5.1 |

Table 2: Network Requirements

| Specification Description | Supported |
|------------------------------------------------|----------------------------------------|
| Network type, bandwidth, speed, protocol, etc. | Internet Protocol Version 4 (TCP/IPv4) |
| IP Address | Static or DHCP Reservation |

The InfinityLab Assist is compatible with the following CDS software versions:

Table 3: Compatible Software Version

| Supported CDS Software | Minimum Software Versions |
|------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| OpenLab CDS 2.x | OpenLab CDS 2.6 OpenLab CDS 2.7 OpenLab CDS 2.8 OpenLab CDS 2.8 Update 3 for Client/Server (provides browser access) |
| MassHunter | LC-(Q)TOF MH 12.1 LC-TQ MH 12.2 |
| ChemStation | OpenLab ChemStation C.01.10 OpenLab ChemStation LTS C.01.11 |

Site Requirements and Specifications

InfinityLab Assist Hardware and Software Requirements

| Supported CDS Software | Minimum Software Versions |
|------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Empower | Empower 3 Feature Release 4, or higher Agilent Driver for Waters Empower 4.1 |
| Chromeleon | Chromeleon 7.2.10 MUF, or higher Chromeleon 7.3.1 Agilent Driver for Thermo Fisher Chromeleon 3.2 (LC Driver 3.9) |

Table 4: InfinityLab Assist Supported Modules

| Product Number | Description |
|----------------|-----------------------------|
| G1170A | 1290 Valve Drive |
| G1390B | Universal Interface Box |
| G4756A | Sample ID Reader |
| G5654A | 1260 Bio-inert Pump |
| G5668A | 1260 Bio-inert Multisampler |
| G6160B | Pro iQ MS |
| G6170A | Pro iQ Plus MS |
| G7104A | 1290 Flexible Pump |
| G7104C | 1260 Flexible Pump |
| G7110B | 1260 Isocratic Pump |
| G7111A | 1260 Quaternary Pump VL |
| G7111B | 1260 Quaternary Pump |
| G7112B | 1260 Binary Pump |
| G7114A | 1260 VWD |
| G7114B | 1290 VWD |
| G7115A | 1260 DAD WR |
| G7116A | 1260 Multicolumn Thermostat |
| G7116B | 1290 Multicolumn Thermostat |
| G7117A | 1290 DAD FS |
| G7117B | 1290 DAD |
| G7117C | 1260 DAD HS |
| G7120A | 1290 High-Speed Pump |
| G7121A | 1260 Fluorescence Detector |

Site Requirements and Specifications

InfinityLab Assist Hardware and Software Requirements

| Product Number | Description |
|----------------|-------------------------------|
| G7121B | 1260 FLD Spectra |
| G7129A | 1260 Vialsampler |
| G7129B | 1290 Vialsampler |
| G7129C | 1260 Vialsampler |
| G7130A | Integrated Column Compartment |
| G7131A | 1290 Bio Flexible Pump |
| G7131C | 1260 Bio Flexible Pump |
| G7132A | 1290 Bio High-Speed Pump |
| G7137A | 1290 Bio Multisampler |
| G7137B | 1290 Hybrid Multisampler |
| G7162A | 1260 RID |
| G7162B | 1290 RID |
| G7165A | 1260 MWD |
| G7167A | 1260 Multisampler |
| G7167B | 1290 Multisampler |
| G7167C | 1260 Hybrid Multisampler |
| G7175A | InfinityLab Level Sensing |

Site Requirements

Power considerations

The Assist Hub (G7180A) power supply has wide ranging capability. It accepts any line voltage in the range described in [Specifications of the InfinityLab Assist Hub \(G7180A\)](#) on page 21. Consequently there is no voltage selector in the rear of the module. There are also no externally accessible fuses, because automatic electronic fuses are implemented in the power supply.

WARNING

Inaccessible power plug.

In case of emergency it must be possible to disconnect the instrument from the power line at any time.

- Make sure the power connector of the instrument can be easily reached and unplugged.
- Provide sufficient space behind the power socket of the instrument to unplug the cable.

WARNING

Incorrect line voltage at the module

Shock hazard or damage of your instrument can result if the devices are connected to line voltage higher than specified.

- Connect your module to the specified line voltage.

Power Cords

Country-specific power cords are available for the module. The female end of all power cords is identical. It plugs into the power-input socket at the rear. The male end of each power cord is different and designed to match the wall socket of a particular country or region.

Agilent makes sure that your instrument is shipped with the power cord that is suitable for your particular country or region.

WARNING**Unintended use of power cords**

Using power cords for unintended purposes can lead to personal injury or damage of electronic equipment.

- Never use a power cord other than the one that Agilent shipped with this instrument.
- Never use the power cords that Agilent Technologies supplies with this instrument for any other equipment.
- Never use cables other than the ones supplied by Agilent Technologies to ensure proper functionality and compliance with safety or EMC regulations.

WARNING**Absence of ground connection**

The absence of ground connection can lead to electric shock or short circuit.

- Never operate your instrumentation from a power outlet that has no ground connection.

WARNING**Electrical shock hazard**

Solvents may damage electrical cables.

- Prevent electrical cables from getting in contact with solvents.
- Exchange electrical cables after contact with solvents.

Bench Space

The module dimensions and weight (see [Specifications of the InfinityLab Assist Hub \(G7180A\)](#) on page 21) allow you to place the module on almost any desk or laboratory bench. It needs an additional 2.5 cm (1.0 inches) of space on either side and approximately 8 cm (3.1 inches) in the rear for air circulation and electric connections

If the bench shall carry a complete HPLC system, make sure that the bench is designed to bear the weight of all modules.

The module should be operated in a horizontal position.

Environment

Your module will work within specifications at ambient temperatures and relative humidity as described in [Specifications of the InfinityLab Assist Hub \(G7180A\)](#) on page 21.

CAUTION

Condensation within the module

Condensation can damage the system electronics.

- Do not store, ship or use your module under conditions where temperature fluctuations could cause condensation within the module.
 - If your module was shipped in cold weather, leave it in its box and allow it to warm slowly to room temperature to avoid condensation.
-

Specifications of the InfinityLab Assist Hub (G7180A)

Table 5: Physical specifications of the InfinityLab Assist Hub (G7180A)

| Type | Specification | Comments |
|----------------------------------------|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| Weight | 4.4 kg (9.7 lbs) | |
| Dimensions (height x width x depth) | 61 x 396 x 441 mm (2.4 x 15.6 x 17.4 inches) | Without InfinityLab Assist Interface and without holder. Including features which will be used to align modules in the stack. |
| Line voltage | 100–240 V~ | Wide-ranging capability |
| Line frequency | 50 / 60 Hz | |
| Power consumption | 200 VA | |
| Ambient operating temperature | 4–45 °C (39–113 °F) | |
| Ambient non-operating temperature | -40–70 °C (-40–158 °F) | |
| Humidity | < 95% r.h. at 40 °C (104 °F) | Non-condensing |
| Operating altitude | Up to 3000 m (9842 ft) | |
| Safety standards: IEC, EN, CSA, UL | Overvoltage category II, Pollution degree 2 | For indoor use only |
| ISM Classification | ISM Group 1 Class B | According to CISPR 11 |

Site Requirements and Specifications

Specifications of the InfinityLab Assist Hub (G7180A)

Table 6: Performance specifications of the InfinityLab Assist Hub (G7180A)

| Type | Specification | Comments |
|--------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| Designed for use with Agilent InfinityLab Assist | Intuitive User Interface, Automated Workflows, Predictive Maintenance & Assisted Troubleshooting | |
| Instrument Control | LC & CE Drivers 3.8 or above InfinityLab Assist (G7180A) with software version 1.0 (E.01.00) | For details about supported software versions refer to the compatibility matrix of your version of the LC & CE Drivers |
| Communication | 4x USB A Ports w/ USB 2.0 5x LAN Ports, RJ45, 1 GBit/s (1x Network, 4x Module connection) 2x CAN Port, RJ45 1x LAN Port, RJ45, 1 GBit/s w/ PoE (IEEE 802.3 bt Type 3 Class 5; 45 W) for Assist Interface | |
| Maintenance and safety-related features | Extensive diagnostics, error detection and display with Agilent InfinityLab Assist Leak detection, safe leak handling, leak output signal for shutdown of pumping system, and low voltages in major maintenance areas | |
| GLP features | Early maintenance feedback (EMF) for continuous tracking of instrument usage with user-settable limits and feedback messages. Electronic records of maintenance and errors | |
| Housing | All materials recyclable | |

Specifications of the InfinityLab Assist Interface (G7179A)

Table 7: Physical specifications of the InfinityLab Assist Interface (G7179A)

| Type | Specification | Comments |
|----------------------------------------|-------------------------------------------------------|-----------------------|
| Weight | 1.1 kg (2.4 lbs) | |
| Dimensions (height × width × depth) | 178.0 × 259.0 × 39.5 mm (7.0 × 10.2 × 1.6 inches) | |
| Line voltage | IEEE 802.3bt Class 5 (42.5 - 57 VDC) | |
| Line frequency | N/A | |
| Power consumption | IEEE 802.3bt Class 5 (42.5 - 57 VDC, 0.5 A) | |
| Ambient operating temperature | +4 – 40 °C (39 – 104 °F) | |
| Ambient non-operating temperature | -20 – 70 °C (-4 – 158 °F) | |
| Humidity | relative maximum humidity of 90 % (non-condensing) | |
| Operating altitude | Up to 3000 m (9842 ft) | |
| Safety standards: IEC, EN, CSA, UL | Overvoltage category II, Pollution degree 2 | For indoor use only |
| ISM classification | ISM Group 1 Class B | According to CISPR 11 |

Site Requirements and Specifications

Specifications of the InfinityLab Assist Interface (G7179A)

Table 8: Performance specifications of the InfinityLab Assist Interface (G7179A)

| Type | Specification | Comments |
|--------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| Designed for use with Agilent InfinityLab Assist | Intuitive User Interface, Automated Workflows, Predictive Maintenance & Assisted Troubleshooting | |
| Instrument control | LC & CE Drivers 3.8 or above InfinityLab Assist (G7180A) with software version 1.0 (E.01.00) | For details about supported software versions refer to the compatibility matrix of your version of the LC & CE Drivers |
| Communication | 1× RJ45 Ethernet w/ Power over Ethernet (PoE) 2× USB A Ports w/ USB 2.0 (max. 2.5 W each) 1× USB Type-C® Port w/ USB 3.1 (max. 4.5 W each) | PoE includes communication and power supply Ethernet cables used to connect the device shall meet Cat 5e or higher |
| Maintenance and safety-related features | Extensive diagnostics, error detection and display with Agilent InfinityLab Assist Leak detection, safe leak handling, leak output signal for shutdown of pumping system, and low voltages in major maintenance areas | |
| GLP features | Early maintenance feedback (EMF) for continuous tracking of instrument usage with user-settable limits and feedback messages. Electronic records of maintenance and errors. | |
| Housing | All materials recyclable | |

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Hardware Installation

Unpacking the module

Damaged Packaging

If the delivery packaging shows signs of external damage, please call your Agilent Technologies sales and service office immediately. Inform your service representative that the instrument may have been damaged during shipment.

CAUTION

"Defective on arrival" problems

If there are signs of damage, please do not attempt to install the module. Inspection by Agilent is required to evaluate if the instrument is in good condition or damaged.

- Notify your Agilent sales and service office about the damage.
 - An Agilent service representative will inspect the instrument at your site and initiate appropriate actions.
-

Condensation

CAUTION

Condensation within the module

Condensation can damage the system electronics.

- Do not store, ship or use your module under conditions where temperature fluctuations could cause condensation within the module.
 - If your module was shipped in cold weather, leave it in its box and allow it to warm slowly to room temperature to avoid condensation.
-

Stacking the InfinityLab Assist

WARNING

Risk of injury due to extended positioning of the holder in stand-by mode

If the arm of the holder is extended, there is a risk of catching on the InfinityLab Assist Interface. People passing by can get injured and the InfinityLab Assist Interface or other parts of the stack can be damaged. Solvent bottles in the solvent cabinet or the InfinityLab Level Sensing module above the InfinityLab Assist Hub can fall down if they are exposed to mechanical shocks.

- After use, return the InfinityLab Assist Interface to the home position: Move the InfinityLab Assist Interface to the highest position against the solvent cabinet or InfinityLab Level Sensing module.

WARNING

Improper installation of safety clips

If the InfinityLab Assist Interface is moved over the holder and the safety clips are not properly installed, the InfinityLab Assist Hub and Solvent Cabinet/Solvent Level Sensing can be lifted. This can result in personal injury and damage of the modules.

- Attach a safety clip to the right and left of the InfinityLab Assist Hub. Screw the safety clips into the module below the InfinityLab Assist Hub.

CAUTION

Improper installation of Display Holder

If the Display Holder with the attached InfinityLab Assist Interface is not properly inserted into the InfinityLab Assist Hub, the InfinityLab Assist Interface may fall out and get damaged.

- Install the Display Holder correctly on the InfinityLab Assist Hub according to the instructions.

Stacking the InfinityLab Assist

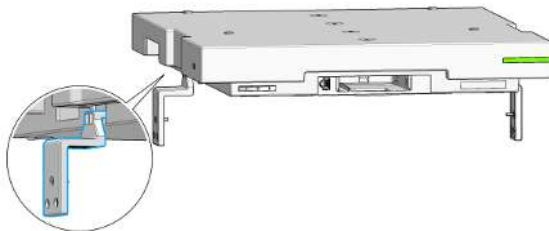
The InfinityLab Assist Hub must be stacked as the uppermost module in a configuration with a standard solvent cabinet.

- 1 Stack the Assist Hub directly below the solvent cabinet and above the next highest module.

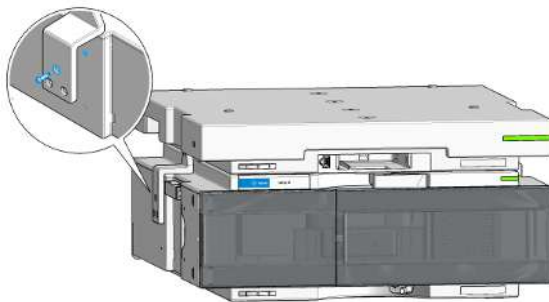
Installation

Hardware Installation

- 2 Attach the safety clips to the right and left of the Assist Hub.



- 3 Screw the safety clips into the module below.



NOTE

In a Flex Bench installation, the Assist Hub must always be installed on a shelf, stacked with an additional module and secured with safety clips.

Installing the Display Holder

WARNING

Risk of injury due to extended positioning of the holder in stand-by mode

If the arm of the holder is extended, there is a risk of catching on the Assist Interface. People passing by can get injured and the Assist Interface or other parts of the stack can be damaged. Solvent bottles in the solvent cabinet or the InfinityLab Level Sensing module above the Assist Hub can fall down if they are exposed to mechanical shocks.

- After use, return the Assist Interface to the home position: Move the Assist Interface to the highest position against the solvent cabinet or InfinityLab Level Sensing module.
-

CAUTION

Improper installation of Display Holder

If the Display Holder with the attached Assist Interface is not properly inserted into the Assist Hub, the Assist Interface may fall out and get damaged.

- Install the Display Holder correctly on the Assist Hub according to the instructions.
-

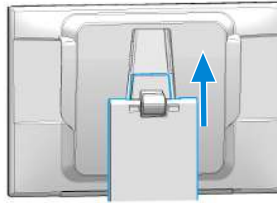
- 1 Insert the Display Holder into the Assist Interface.

CAUTION

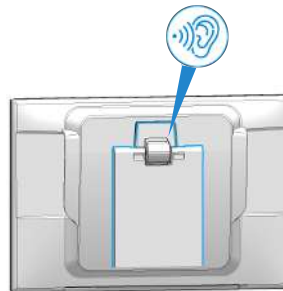
Improper installation of the Assist Interface

If the Assist Interface does not properly click into the Display Holder, then there is a risk of personal injury due to the Assist Interface falling down.

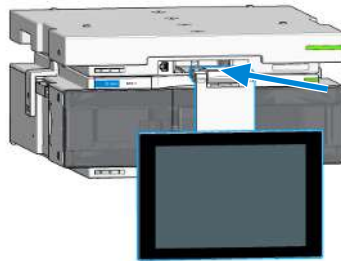
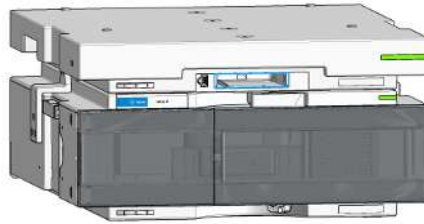
- Install the Assist Interface correctly.

**NOTE**

If you insert the Display Holder correctly, you will hear a click when it snaps into the Assist Interface.



- 2 Insert the Assist Interface and Display Holder into the Assist Hub garage.

**NOTE**

If you insert the Display Holder correctly, you will hear a click when it snaps into the Assist Hub.



- 3 The Assist Interface can be moved into a variety of positions during use. After use, return the Assist Interface to the home position.

Device Connection

CAUTION

Damage to the module

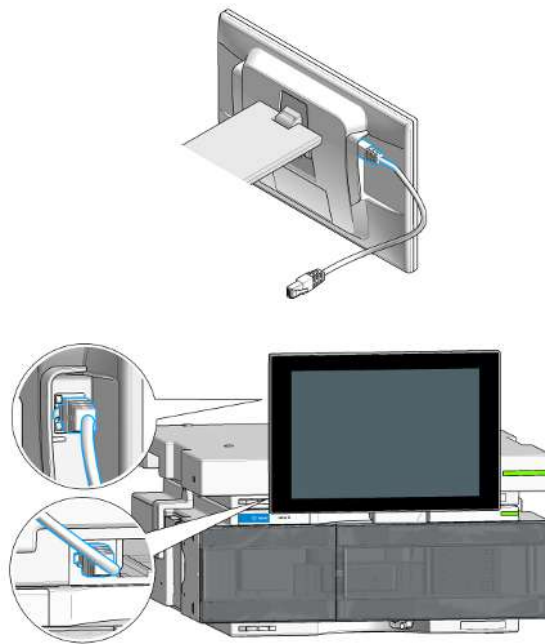
The Assist Hub consists of a Power over Ethernet (PoE) connector. A typical LAN cable could result in issues powering the Assist Interface.

- Use a Power over Ethernet (PoE) cable for the Power over Ethernet (PoE) connector of the Assist Hub.

Preparations

- All modules in the system are turned off.

- 1 Connect the Power over Ethernet (PoE) cable to the connection on the back of the Assist Interface. Install the other end of the cable at the front of the Assist Hub.



- 2 At the back of the Assist Hub, insert a CAN cable into the CAN port of the module to communicate over the CAN bus.
- 3 Establish LAN connections to the Assist Hub with all detectors and pumps in the stack. Insert 5023-0203 (Cross-over network cable, shielded, 3 m) into the ports labeled Module LAN.

Installation

Hardware Installation

- 4 Install a Lab LAN for communication purposes. **Lab LAN** is reserved for the system connection to the PC or laboratory LAN infrastructure.
- 5 Install the power cable into the Assist Hub and then attach it to the power source.

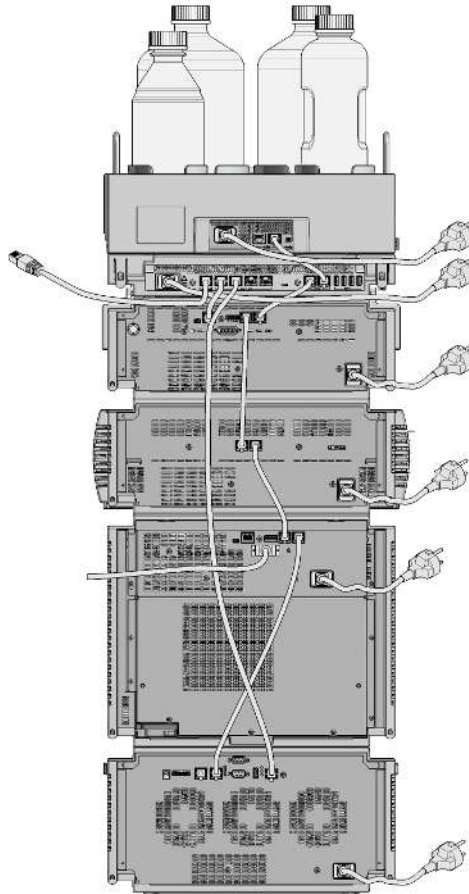


Figure 5: The figure shows a 1290 Infinity III System with proper cabling and an ERI cable to a third-party device.

- 6 Turn on all the modules including the Assist Interface.

Software Installation

Getting Started

Unlocking the InfinityLab Assist Interface


When the Assist is started for the first time, a locked **Ambient** screen appears on start-up. To unlock the **Ambient** screen during installation, use the administration PIN supplied with the instrument.

NOTE

The PIN can be found on the Instrument label on the right-hand side of the module.

Once unlocked, the Onboarding guide is displayed as the first screen.

Onboarding Guide

The Onboarding Guide presents the most important features of the Assist. You can skip this guide and revisit it later on from  **Settings > About > Onboarding Guide**.

When using Authentication, each user (for example, Lab Analyst, Maintenance Technician) will be introduced to the Onboarding Guide.

The administrator will also see the following settings during the Onboarding Guide:

- **CDS Required:** This function enables the Assist to be used in a regulated environment. Enable/disable the feature depending on the existing Chromatography Data System (CDS) and LC & CE Driver. When the feature is activated, every action that changes method settings is logged in the CDS. For further details, see [CDS Required](#) on page 113.
- **Set Date, Time & Region:** This allows the Assist settings for Date, Time & Region to be updated. For further details, see [Date, Time & Region](#) on page 93.
- **Connection Settings:** Allows you to configure the IP address of the Assist Hub. For further details, see [Setting Up the IP Address](#) on page 91.

- **Share Usage Data:** You can decide to participate in the Agilent Improvement Program. Please read the participation text for complete information. Participating will upload usage data randomized and anonymously when the Assist Hub is connected to the Internet.

Welcome to the Ambient Screen

The **Ambient** screen is displayed when InfinityLab Assist is locked. It displays live data without the need of unlocking InfinityLab Assist.

To change the layout, you need the permission **Edit ambient screen layout**. The roles **Agilent Service Technician** or **Administrator** have this permission by default.

For a quick start, select the **Default Layout** in the editing mode. You can edit the ambient screen when the Assist Interface is locked again.

For details how to edit the ambient screen, refer to [Designing the Ambient Screen](#) on page 64.

Software Update

If the Assist Hub is connected to the Internet and has an Assist Control Software Version of 2.0 or higher, then the software generates a notification when an update is available.


Optional: Download Software Updates Manually

You can manually check for software updates. Updates are available under: <https://update.pl29.agilent.com/infinitylab>. Check regularly for new updates.

You can use a USB storage media to store the update files. It must be of type exFAT, FAT32, EXT4. Both, the Assist Interface and the Assist Hub consist of a USB connector.

If you start InfinityLab Assist remotely in a Web browser, you can also store the update files to a known location on the PC and select software or firmware updates manually. A Chromium-based browser is required to open the Assist Control Software.

Check for Updates

- 1 Select  from the main toolbar.

The Settings screen is displayed. A red dot on the General tab indicates that updates are available.

- 2 On the General tab, select **Update**.

The Update wizard is started. If **Automatically Check for Updates** is active and sources are accessible, the available software and firmware updates are listed.

- 3 Otherwise, select **Check for Updates**.


If update sources are accessible, the available software and firmware updates are listed.

- 4 If you started InfinityLab Assist remotely in a Web browser, you can also select **Browse** to search the file system yourself and select software or firmware updates manually.

Select Update

- 1 Select the desired update.
- 2 Select **Continue With Selection**.

If the **Update** wizard cannot open the file, you need to check for updates again. Otherwise, the content of the update file is displayed.

If a new firmware version is not compatible with the installed LC/CE Drivers version, the **Update** wizard displays the version number of the required LC/CE Drivers version. To skip the firmware update, clear the **Firmware Update** check box. Or install the required LC/CE Drivers version. Or cancel the **Update** wizard.
- 3 To filter out changes that do not apply to modules in your instrument, select the **HW configuration relevant changes only** check box
- 4 To display the release notes, select .

Install Update (Automatic Restart)

- 1 Select the **Automatic restart after update** check box.
- 2 Select **Install Update**.

The **Update** wizard uploads the update file. A progress indicator shows the progress. When the upload is finished successfully, the Assist Hub restarts after 60 seconds. If the instrument is then busy, the restart will be executed when the instrument is idle again.

The buttons **Restart Later** and **Restart Now** are displayed. The **Restart Now** button is only active when the instrument is idle.
- 3 To postpone the restart, select **Restart Later**.

The Assist Hub will restart with the installed update after the Assist Hub has been turned off and on again.
- 4 To restart immediately, select **Restart Now**.

The Assist Hub restarts with the installed update.

Install Update (Manual Restart)

1 Clear the **Automatic restart after update** check box.

2 Select **Install Update**.

The **Update** wizard uploads the update file. A progress indicator shows the progress. When the upload is finished successfully and the instrument is idle, the **Restart Now** button is displayed. If the instrument is busy, the restart is postponed until the instrument is idle.

3 To restart immediately, select **Restart Now**.

The Assist Hub restarts with the installed update.



4 Using the Module

This chapter provides information on how to use the module.

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Using the Drivers with this Module 45

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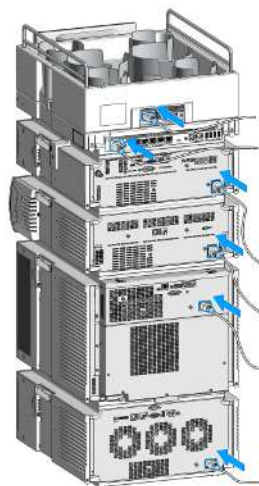
Using the InfinityLab Assist Interface 48

General Information

Turn On/Off

This procedure exemplarily shows an arbitrary LC stack configuration.

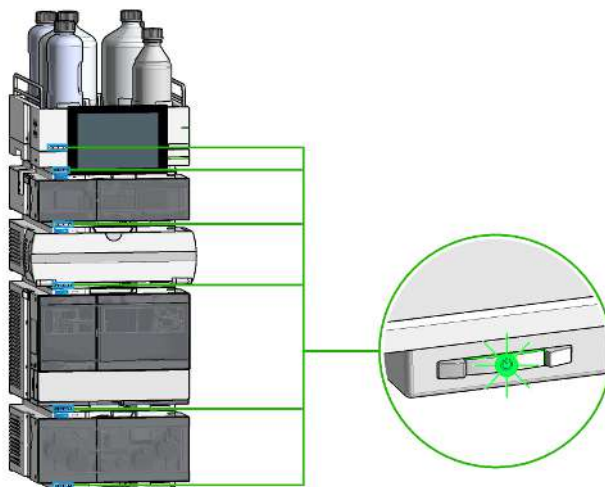
1



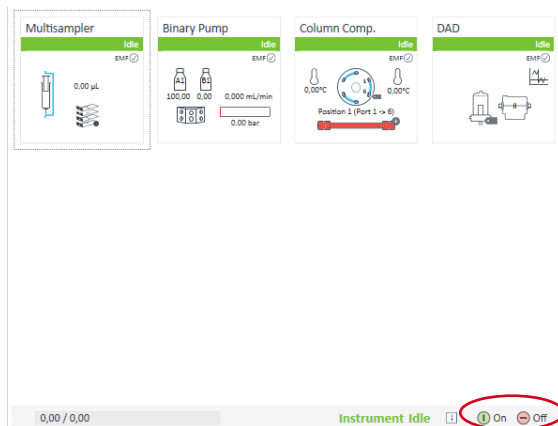
Using the Module

General Information

2 On/Off switch: On



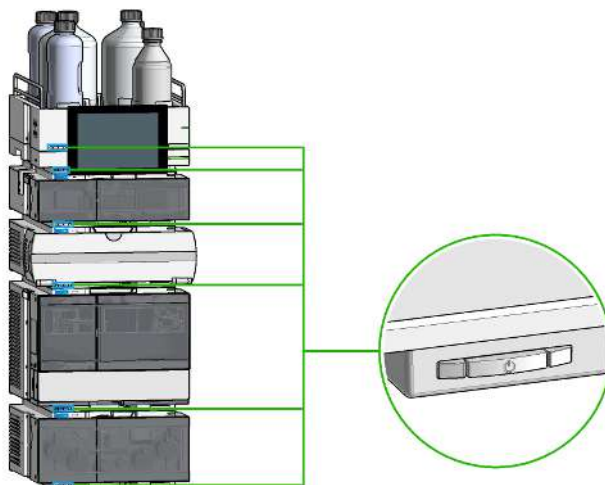
3 Turn instrument On/Off with the control software.



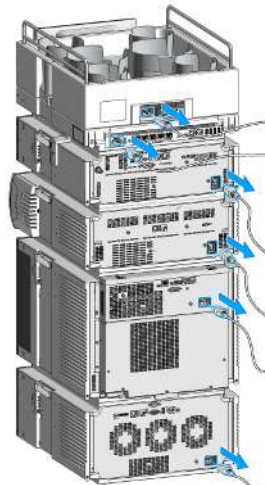
Using the Module

General Information

4 On/Off switch: Off



5



Status Indicators

The module status indicator indicates one of six possible module conditions.

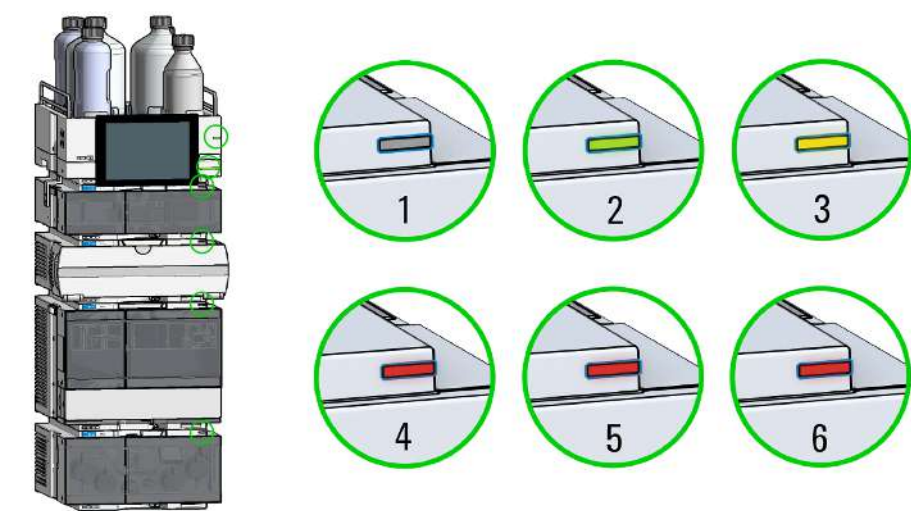


Figure 6: Arbitrary LC stack configuration (example)

| | |
|---|---------------------------------------------------------------------------------------------------------------------|
| 1 | Idle |
| 2 | Run mode |
| 3 | Not-ready. Waiting for a specific pre-run condition to be reached or completed. |
| 4 | Error mode - interrupts the analysis and requires attention (for example, a leak or defective internal components). |
| 5 | Resident mode (blinking) - for example, during update of main firmware. |
| 6 | Bootloader mode (fast blinking). Try to re-boot the module or try a cold-start. Then try a firmware update. |

InfinityLab Assist Hub Status Indicator

The Assist Hub status indicator displays the status of the entire system. If a module in the system is not ready (yellow), the Assist Hub status indicator also shows not ready (yellow). The same applies for the module conditions **Idle**, **Run mode**, and **Error mode**.

InfinityLab Assist Interface and Assist Control Software Status Indicator

The status indicators of the Agilent InfinityLab Assist Interface and Assist Control Software have the same color as in the LC Driver.

Using the Drivers with this Module

If you are using LC & CE Driver version 3.7 or below, the Assist Hub will not have a driver tile in the CDS (Instrument Status Dashboard). Despite this, the Assist Hub can be used.

If you are using LC & CE Drivers with version 3.8 or above, a driver tile for the Assist Hub is displayed in the CDS (Instrument Status Dashboard).

Instrument Status

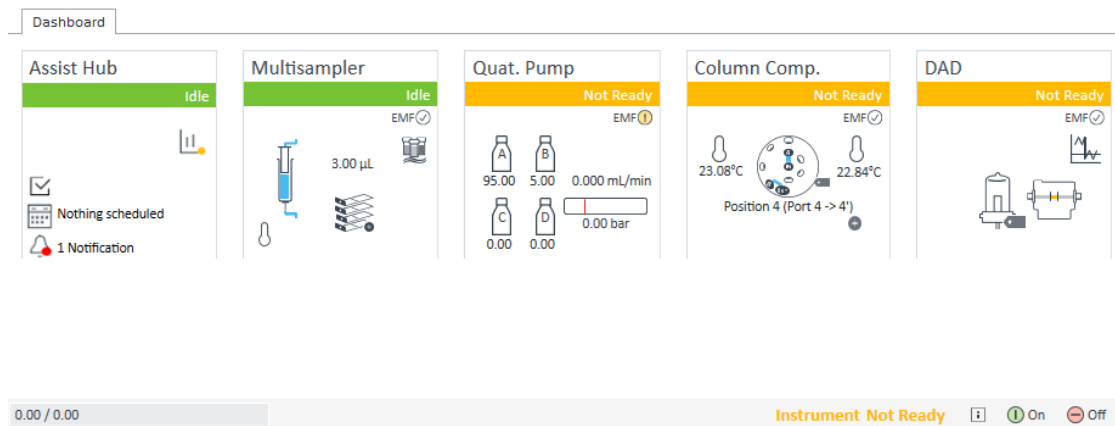


Figure 7: Dashboard of the CDS

Legend Assist Hub in the Instrument Status Dashboard



Displays the status of the EMF counters and instrument trends.

- If a check mark appears next to the graphic, then no maintenance is needed.
- If an orange dot appears next to the graphic, then maintenance is required. The tooltip shows which EMF counter or instrument trend requires attention.



Indicates whether a task is running. If a task is running, its name is displayed.

Using the Module

Using the Drivers with this Module



Indicates whether tasks are scheduled. If tasks are scheduled, the execution time and the name of the next scheduled task are displayed.

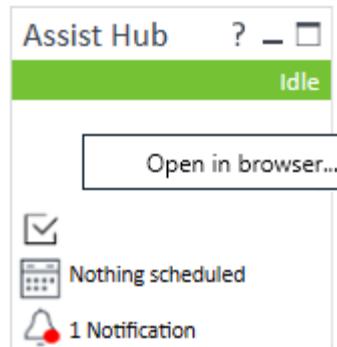


Indicates whether errors, warnings or other information are pending.

Launching the Browser User Interface

Preparations

- The PC or mobile device is in the same subnet as the Assist Hub.
 - You are using a Chromium-based browser (Chrome, Edge, etc.) with a version higher 124.
 - You are using a Safari-based browser with version higher 17.5.1.
 - LC & CE Drivers with version 3.8 or above are installed.
- 1 In the CDS, navigate to the Instrument Status Dashboard.
 - 2 Open the context menu of the Assist Hub tile (via right-click) and select **Open in browser...**



- ✓ The browser user interface of the Assist Control Software is launched directly from the CDS.

NOTE

On displays wider than 1280 pixels, the appearance of the browser's user interface differs from that of the Assist Interface.

For more information on remote access to the Assist Control Software via a web browser, refer to [Using the Assist Control Software Browser User Interface](#) on page 51.

Using the InfinityLab Assist Interface



WARNING

Risk of injury due to extended positioning of the holder in stand-by mode

If the arm of the holder is extended, there is a risk of catching on the InfinityLab Assist Interface. People passing by can get injured and the InfinityLab Assist Interface or other parts of the stack can be damaged. Solvent bottles in the solvent cabinet or the InfinityLab Level Sensing module above the InfinityLab Assist Hub can fall down if they are exposed to mechanical shocks.

- After use, return the InfinityLab Assist Interface to the home position: Move the InfinityLab Assist Interface to the highest position against the solvent cabinet or InfinityLab Level Sensing module.
-

5 Using the Software

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Using the Assist Control Software Browser User Interface

InfinityLab Assist Control Software provides a user interface that runs on the Assist Interface. InfinityLab Assist Control Software can also be accessed remotely in Web browsers.

NOTE

On displays wider than 1280 pixels, the appearance of the browser's user interface differs from that of the Assist Interface.

Accessing the InfinityLab Control Software with a Web Browser

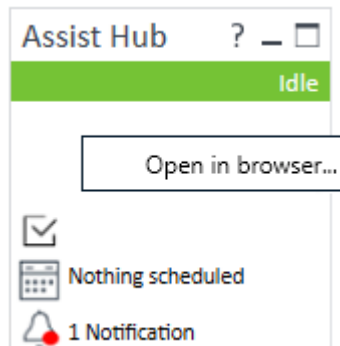
Access the browser user interface using the CDS (via the dashboard tile) or manually by entering the address in the web browser.

Preparations

- The PC or mobile device is in the same subnet as the Assist Hub.
- You are using a Chromium-based browser (Chrome, Edge, etc.) with a version higher 124.
- You are using a Safari-based browser with version higher 17.5.1.
- LC & CE Drivers with version 3.8 or above are installed.

Accessing the Browser User Interface via the CDS

- 1 In the CDS, navigate to the Instrument Status Dashboard.
- 2 Open the context menu of the Assist Hub tile (via right-click) and select Open in browser...



- ✓ The browser user interface of the Assist Control Software is launched.

Accessing the Browser User Interface via the Address Bar of the Web Browser

- 1 On the PC or mobile device, open your browser.
 - 2 In the address bar, enter the IP Address of the Assist Hub (<http://<IP address>>) or the MAC address with domain (<http://<macaddress>.<fully qualified domain>>). The device information, such as the MAC address, can be found on the Assist Hub label.
- ✓ The browser user interface of the Assist Control Software is launched.


Login and Logout

Log In

Prerequisites


- The **Ambient** screen is displayed.

Log In If Role-Based Authentication Is Active

- 1 Select  **Unlock** on the **Ambient** screen.
The login screen is displayed.
- 2 Select a role.
- 3 If the role is PIN-protected, enter the role-specific PIN.
✓ You are logged in with the permissions of the role.

For more information on activating predefined user roles and their authentication, see [Controlling System Access via User Roles and Authentication Settings](#) on page 61.


Log In If OpenLab Authentication Is Active

- 1 Select  **Unlock** on the **Ambient** screen.
The login screen is displayed.
- 2 Enter your OpenLab user name and password. If required, select the domain.
✓ You are logged in with the privileges of the OpenLab user account.



NOTE

Even if the OpenLab server is offline after OpenLab authentication has been established, InfinityLab Assist will still grant access to any OpenLab user accounts it recognizes from previous logins.

Log In If Authentication Is Off

- 1 Select  **Unlock** on the **Ambient** screen.
- ✓ You have full access to InfinityLab Assist and all its permissions.

Log Out

- 1 Select  from the main toolbar.
- 2 Select  Log Out.
- ✓ The **Ambient** screen is displayed.

Logout After Inactivity

Users are automatically logged out after they have been inactive for the time period specified in the **Security** settings. For details setting up a time until logout, see [Logout after Inactivity](#) on page 107.

If a user logs in again with the same role on the same client, the previous session is continued. However, this will not work if another role has logged in to the same client in the meantime.

Dark Screen After Inactivity (Assist Interface only)

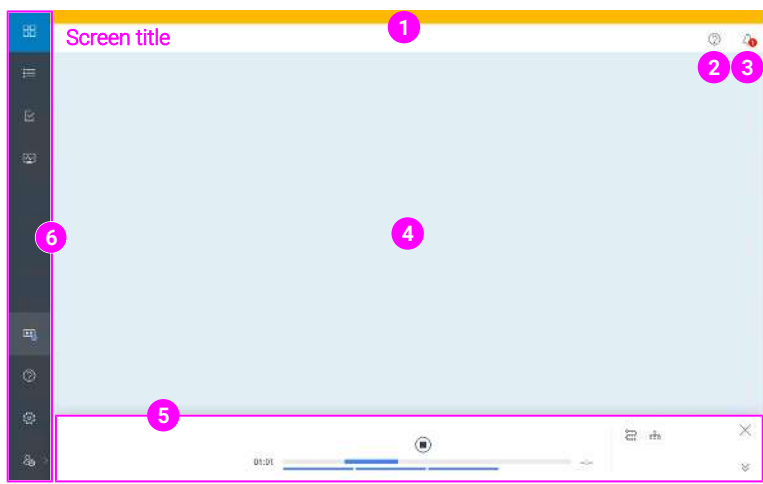
The Assist Interface dims the screen after users have been inactive for the time period specified in the **Assist Interface** settings.

- 1 To use the Assist Interface, touch the dark screen.


User Interface Overview

Screen Elements

When you are logged in, InfinityLab Assist always displays the following screen elements:








| Screen Element | Description |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 Overall status | The status bar is color-coded to indicate the overall status of the instrument. On displays wider than 1280 pixels, the status bar is located on the left side of InfinityLab Assist. |
| 2 Screen help | To display information about the current screen, select ⓘ in the top toolbar. |
| 3 Notifications | To display error messages, warnings, and information, select 🔔 in the top toolbar. If there are new or unconfirmed notifications, a red dot shows the amount. Module-specific status information is indicated on the Status screen. In addition, when a notification is received, a pop-up appears in the top right of InfinityLab Assist for five seconds (but not on the Ambient screen). If multiple notifications are received, the popup will only show the most recent notification. |
| 4 Primary area | The primary area displays the content of the selected screen. |




| | Screen Element | Description |
|---|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5 | Run Control panel | The Run Control panel shows the progress of running tasks, procedures, or sequences. If applicable, you can pause or stop the execution. To open or close the Run Control panel, select  from the main toolbar. |
| 6 | Main toolbar | The main toolbar gives you access to the different screens. On displays wider than 1280 pixels, the main toolbar is located at the top of InfinityLab Assist. |

Main Toolbar

The main toolbar of InfinityLab Assist gives you access to the main screens.









On displays smaller than or equal to 1280 pixels, the main toolbar is located on the left side of InfinityLab Assist. On displays wider than 1280 pixels, the main toolbar is located at the top of InfinityLab Assist.

| Tool | Description |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Displays the Home screen , which shows a status overview. Each user role can create an individual Home screen . You can add, remove, or rearrange the tiles. |
|  | Displays the Status screen , which shows the status of each module on individual status cards and gives you access to quick actions. To display all the details of a module, select → in the title bar of the status card. The Status details screen gives you access to all available actions. |
|  | Displays the Tasks screen , which lists the existing tasks and allows you to create, copy, or delete tasks. To display all the details of a task, select the task. The Task details screen allows you to execute, edit, or schedule the task. |
|  | Displays the Health screen , which gives you access to: <ul style="list-style-type: none">• Maintenance: Guided maintenance and tools for common tasks• Diagnostics: Diagnostics tests and wizards• Insights: EMF counters and statistics about the instrument• Block for Service: Block the instrument or schedule a block• Troubleshooting: Guided troubleshooting and information about pending problems• Log: Log of all activities being executed, sent, or received by the Assist Control Software (not available to Viewer role) |
|  | Opens or closes the Run Control panel , which shows the progress of running tasks, procedures, or sequences. If applicable, you can pause or stop the execution. A blue dot indicates that a task, procedure, or sequence is running. A yellow dot indicates that manual interaction is required, such as opening or closing the purge valve. |


| Tool | Description |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
|  | Displays the online help. |
|  | Displays the Settings screen , which shows the configuration and allows you to set up and configure the system. |
|  | Allows you to log out. The tooltip shows the role that is logged in. |

Assist Control Software Status Color Coding


The status bar at the top of InfinityLab Assist is color-coded according to the overall status of the instrument. On displays wider than 1280 pixels, the status bar is located on the left side of InfinityLab Assist.

| Status | Description |
|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Offline | The connection to the instrument is lost (all modules switched off or LAN connection disconnected, for example), or an unsupported module or firmware is present in the LC system. |
|  Idle | The instrument is on and ready to process samples. |
|  Not Ready | The instrument is connected but is not ready to run (due to not reaching the correct temperature or pressure required by the method, for example). |
|  Error | The instrument has an error and cannot process samples. |
|  Standby | The instrument is in a standby/sleep state. |
|  Pre-Run | The instrument is on and is preparing to start acquisition. |
|  Injecting | Data acquisition is ongoing. |
|  Run or Post-Run | The instrument is collecting data. |

Run Control Panel

Path:  Run Control

The Run Control panel shows the progress of running tasks, procedures, acquisition sequences, or single runs/injections.

To open or close the Run Control panel, select  from the main toolbar. A blue dot indicates that a task, procedure, or application is running.

If an application is running, the Run Control panel shows the name of the application, the progress bar, and lets you access the queue.

If the instrument is not being used, the Run Control panel indicates that nothing is running.

NOTE


A yellow dot to the left of the application name indicates that manual interaction is required, such as opening or closing the purge valve. If there is enough space to the right of the application name, the note **Interaction Required** appears instead of the yellow dot.

The yellow dot is also displayed on the menu item .

Progress Bar

The layout of the progress bar depends on the application.



| | |
|---|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | The following tools can be available. <div> Aborts the application after you confirm. Methods and sequences cannot be aborted via the Assist Control Software.</div> |
| 2 | The remaining duration, if applicable |
| 3 | The indeterminate progress bar shows that the application is running. |
| 4 | <div>The second progress bar is only displayed for tasks or procedures with multiple steps, or sequences with multiple runs. The progress bar is divided into steps or runs, the executed steps or runs are colored blue. The following information is displayed to the left of the progress bar:</div> <div><ul style="list-style-type: none">• The name of the step (if available), the number of steps, and the number of steps executed• The number of runs and the number of runs executed</div> |
| 5 | The elapsed time, in minutes and seconds, since the start of the application |



Minimized View

The minimized view of the Run Control panel only shows the name of the application and a simple progress bar or that nothing is running.

To minimize the Run Control panel, select ☹. To expand it again, select ☺.

Tools

The Run Control panel contains the following tools:

| Tool | Description |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Displays the Queue panel. It shows the tasks and procedures that have been completed or are currently being carried out and their status. It also shows the tasks and procedures that are waiting to be executed or are planned for today and the near future.</p> <p>To show details and results, select the item. For example, if you select a planned task, the Schedule tab of the task is displayed, which allows you to change or delete the schedule.</p> |
|  | <p>Displays the CDS Required settings.</p> <p>A green dot indicates that a CDS is connected. A gray dot indicates that no CDS is required and no CDS is connected. A red dot indicates that a CDS is required but not connected.</p> <p>For more information on the settings and status indicator, see the <i>InfinityLab Assist Help</i> (search for "CDS Required Screen").</p> |

How to Work with the Software

Controlling System Access via User Roles and Authentication Settings

Path:  Settings > Security > Authentication

The **Authentication** screen shows the authentication settings for InfinityLab Assist.

To change the authentication settings, you need the permission **Configure authentication**. The Administrator role has this permission by default.

With **Role-based** Authentication, users select a role for logging on to the InfinityLab Assist, and usually have to enter a role-specific PIN. The role defines the permissions of the user. This is the default setting. For details on the user roles, see [Table 9 Default user roles](#) on page 108.

Authentication via **OpenLab** requires setup on both InfinityLab Assist and OpenLab CDS itself. Once activated, users log in to InfinityLab Assist with their OpenLab CDS accounts (roles and permissions are defined in the Openlab Control Panel under the Administration tab).


With the option Authentication **Off**, users do not need to log in and have all permissions.

NOTE

It is recommended that you keep authentication active.

Enabling Roles for Authentication

Prerequisites

- To be able to carry out the procedure as described, you need the permission **Configure authentication**. The **Administrator** role has this permission by default.
- 1 Log in to the InfinityLab Assist with your user credentials.
 - 2 Navigate to  Settings > Security > Authentication and enable **Role-based** Authentication.

- 3 To change the PIN for the administrator:
 - a In section **Administrator**, select **Change Role Pin**.
 - b In the dialog, first enter the current PIN, then the new PIN and confirm.
- 4 For the predefined user roles that you want to use for the login, select **Enable Role**.
- 5 If you want the user role to use a PIN for authentication:
 - a Select **Enable Authentication with PIN**.
 - b Select **Change Role PIN** and assign a PIN in the dialog box.

If a user role is disabled, it is not displayed on the login screen.

Configure OpenLab Authentication

Path:  **Settings > Security tab > Authentication > OpenLab**

The **Configure OpenLab Authentication** wizard allows you to make OpenLab the authentication provider for InfinityLab Assist. Once activated, users log in to InfinityLab Assist with their OpenLab user accounts.

Prerequisites

- The OpenLab Server is up and running.
- The Assist Hub can connect to the OpenLab Server.
- The instrument is configured in the OpenLab Server.
- The OpenLab forward proxy is installed on the Instrument Controller (AIC or Workstation). For more information, see [Agilent InfinityLab Assist Administration Manual \(InfinityLab-Assist-AdmMa-en-D0123783.pdf, D0123783\)](#).
- In InfinityLab Assist, you need the permission **Configure authentication**. The **Administrator** role has this permission by default.
- In OpenLab, you need a user account with the privileges **Manage system components**, **Manage instrument controllers**, and **Manage security**. OpenLab system administrators have these privileges by default.

OpenLab Connection Step

The Assist Control Software attempts to automatically detect the OpenLab Server.

- If your OpenLab Server is found, its hostname appears in the **OpenLab Server Hostname/IP** text box.
- If your OpenLab Server is **not** found, enter its hostname or IP address in the **OpenLab Server Hostname/IP** text box.

To continue, select **Next**. The Assist Control Software tries to connect. Once the connection is established, the next step will be displayed.

To discard the changes and close the dialog box, select **Cancel**.

Admin Login Step

Enter your login data for the OpenLab Server. Select the domain if required.

To continue, select **Next**. If the OpenLab user account is valid and has sufficient permissions, the next step will be displayed.

To discard the changes and close the dialog box, select **Cancel**.

Instrument Selection Step

The instruments configured in the OpenLab Server are listed. Select your instrument.

You can use  to refresh the list.

To continue, select **Next**. If the instrument is assigned, the next step will be displayed.

To discard the changes and close the dialog box, select **Cancel**.

NOTE

Even if the assigned instrument is deleted from OpenLab after OpenLab authentication has been established, InfinityLab Assist will still grant access to any OpenLab user accounts it recognizes from previous logins.

Activation

During activation, the InfinityLab Assist roles are created on the OpenLab Server. Your OpenLab user account will have full access to InfinityLab Assist and all its features.

To discard the changes and close the dialog box, select **Cancel**.

To activate **OpenLab** authentication, select **Activate**.

If activation succeeds:

- All user sessions are terminated and the **Ambient** screen is displayed.
- To log in to InfinityLab Assist again, use your OpenLab user account.
- On the OpenLab Server, assign InfinityLab Assist roles to enable users to log in to InfinityLab Assist.

NOTE

Even if the OpenLab server is offline after OpenLab authentication has been established, InfinityLab Assist will still grant access to any OpenLab user accounts it recognizes from previous logins.

Designing the Ambient Screen

The **Ambient** screen is displayed when InfinityLab Assist is locked. It displays live data without the need of unlocking InfinityLab Assist.


The **Ambient** screen displays the overall status of the instrument, the instrument name and location, and a variety of widgets. The widgets show, for example, online plots or status indicators.








For details on the instrument status, see [Assist Control Software Status Color Coding](#) on page 58.

Changing the Layout of the Ambient Screen

Prerequisites

- To change the layout, you need the permission **Edit ambient screen layout**. The roles **Agilent Service Technician** or **Administrator** have the permission by default.

- On the **Ambient** screen, select  **Edit Screen**.
- Login with your user credentials.
- To add, remove, or rearrange the widgets, select the desired option:

| Description | |
|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Allows you to rearrange the widgets. Drag the grabber and drop the widget at the new position. |
|  | Opens the widget catalog, which allows you to change the widget's size or replace it. |
|  | Deletes the widget. |
|  Default Layout | Resets the layout of the Ambient screen to the default layout. <ul style="list-style-type: none">Online Plot (large) with detector signals A and BFlowPressureSolvent CompositionColumn ThermostatRun Control (medium) |
|  Cancel | Discards the changes and exits the edit mode. |
|  Save | Saves the changes and exits the edit mode. |
|  Add Widget | Opens the widget catalog, which allows you to add a tile. |

For details on the available widgets, see [Table](#) on page 68.

NOTE


After updating the Assist Control Software, some of the widgets may have been modified/updated. The administrator must confirm that the Ambient screen is still displaying the desired information.











Designing the Home Screen

Path:  Home









The **Home** screen displays a role-specific status overview. You can add, remove, or rearrange the tiles (widgets). If OpenLab authentication is active, the **Home** screen is user-specific.

Changing the Layout of the Home Screen

- 1 On the **Home** screen, select  **Edit Screen**.
- 2 To add, remove, or rearrange the widgets, select the desired option from the toolbar:

| Tool | Description |
|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Opens the Home screen in edit mode. |
|  | Allows you to rearrange the widgets. Drag the grabber and drop the tile at the new position. |
|  | Opens the widget catalog, which allows you to change the widget's size or replace it. |
|  | Deletes the widget. |
|  Default Layout | Resets the layout of the Home screen to the default layout. <ul style="list-style-type: none">• Online Plot (large) with detector signals A and B• Flow• Pressure• Solvent Composition• Column Thermostat• Run Control (medium) |
|  Cancel | Discards the changes and exits the edit mode. |
|  Save | Saves the changes and exits the edit mode. |
|  Add Widget | Opens the widget catalog, which allows you to add a widget. |
|  | Displays the screen help. |
|  | Displays errors, warnings, and other information. |

The following widgets are available:

| Widget | Description |
|-------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Online Plot | <p>The Online Plot widget displays the last 15 minutes of up to four signals. The size of the widget can be small, medium, or large. Only the large widget displays more than one signal at the same time.</p> <p>To toggle the signals in the small and medium widgets, drag the widget to the right or left.</p> <p>For more information on the large widget, see the <i>InfinityLab Assist Help</i> (search for "Online Plot Widget (Large)").</p> |
|  Pressure | <p>The Pressure widget displays the current pressure in text and visual form. And it shows the module name. The visual display also shows the pressure limit.</p> |
|  Flow | <p>The Flow widget displays the current flow in text and visual form. It also displays the module name.</p> <p>If the flow is limited by pressure, the flow fill on the visual display is yellow with a warning triangle below.</p> |
|  Solvent Composition | <p>The Solvent Composition widget displays the current solvent composition in text and visual form. It also shows the module name.</p> |
|  Sample Thermostat | <p>The Sample Thermostat widget displays the current temperature of the sampler's thermostat in text and visual form. And it displays the module name. The visual display also shows the temperature setpoint.</p> <p>If the target temperature has been reached, the thermometer fill is green, otherwise it is blue. If the target temperature has not yet been reached, the widget indicates that the thermostat is heating or cooling.</p> |
|  Column Thermostat | <p>The Column Thermostat widget displays the current temperature of the column thermostat in text and visual form. And it displays the module name. The visual display also shows the temperature setpoint.</p> <p>If the target temperature has been reached or the temperature mode is Not Controlled, the thermometer fill is green, otherwise it is blue. If the target temperature has not yet been reached, the widget indicates that the thermostat is heating or cooling.</p> |
|  Module Status | <p>The Module Status widget shows the color-coded status of the instrument's functional groups:</p> <ul style="list-style-type: none"> • Solvent Delivery (including Level Sensing, if configured) • Injection • Separation • Detection |
|  Run Control | <p>The Run Control widget shows the progress of running tasks, procedures, acquisition sequences, or single runs/injections. The size of the widget can be small or medium.</p> <p>If the instrument is not being used, the Run Control widget indicates that nothing is running.</p> |

Displaying the State of the Modules

Path: ☰ Status

The **Status** screen shows the status of each module on individual status cards and gives you access to quick actions.

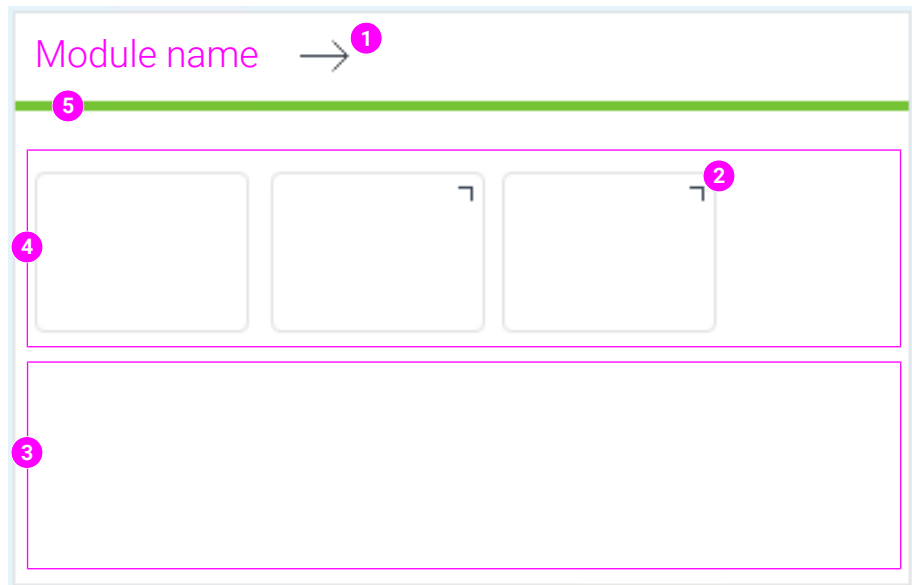
NOTE

If your instrument does not meet the minimum requirements, you cannot use InfinityLab Assist to control the instrument. Then the **Status** screen does not display the status cards, and instead suggests how to control the module.

For more details, refer to the InfinityLab Assist online help.

Structure of the Module Status Cards

The screen shows a status card for each module of the instrument. The cards are structured as follows:





| | | |
|---|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Module name → | Displays the module-specific Status details screen with all details and status messages. |
| 2 | Caret indicator | Indicates that a dialog box is displayed when you select the quick action. |
| 3 | Actuals | Shows visual displays and selected actuals. |
| 4 | Quick actions | Gives access to selected quick actions that you can use to control the instrument. For details, see Using Quick Actions on page 70. The order of the quick actions can be customized on the Status details screen of each module. If no quick actions are available, then the module card will show additional instrument actuals. |
| 5 | Module status | Displays the color-coded status of the module. For details, see Assist Control Software Status Color Coding on page 58. |


For more information on the **Status** details screen for each of your modules, see the *InfinityLab Assist Help* (search for "Status screen").

Arranging Module Status Cards

The order of the module status cards shown on the **Status** screen can be customized as follows:

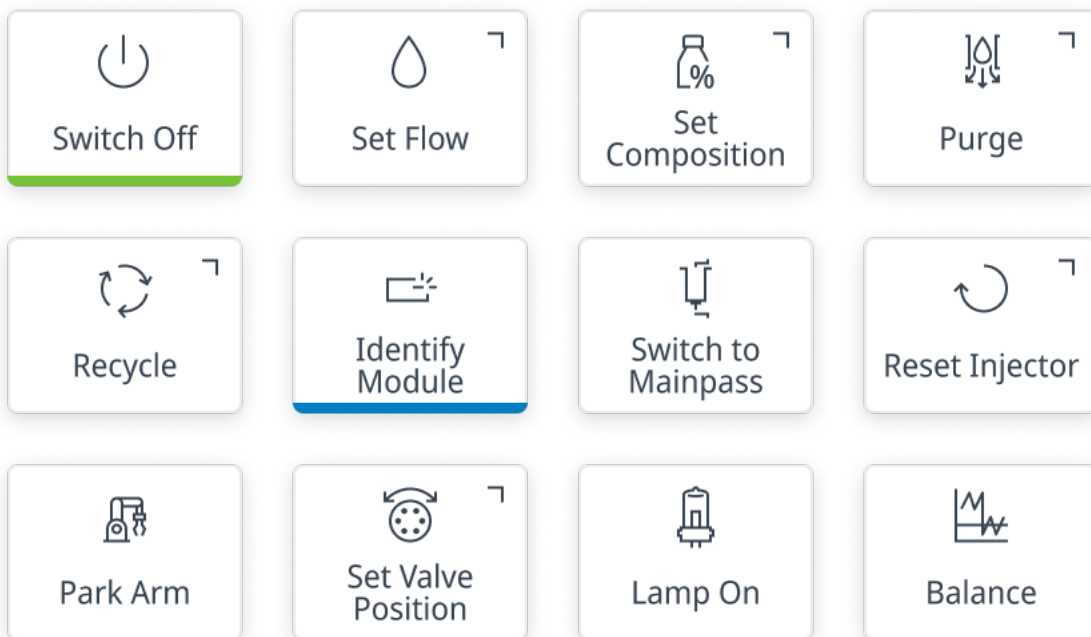
- 1 From the toolbar of the **Status** screen, select .
- 2 Drag the grabber  and drop the module status card at the new position.
- 3 Save your changes.

Using Quick Actions

Path:  **Status**



Use the quick actions on the **Status** screen to control the instrument and review its status.

Depending on the existing modules, the following quick actions are available:



Setting up the Position of Quick Actions

Each module has its own predefined quick actions. The order of the quick actions shown in the Module Status Card can be customized as follows.

- 1 From the **Status** screen, select **Module name** →.
 - 2 Select  to rearrange the quick actions.
 - 3 Drag the grabber  and drop the quick action at the new position.
- ✓ The first four quick actions on the left-hand side are displayed on the Module Status Card on the **Status** screen.

For more information on the module predefined quick actions, see the *InfinityLab Assist Help* (search for module specific details, for example "pump details").

Creating Tasks




Path:  **Tasks**

You use tasks to automate recurring processes, such as preparing the instrument or putting it to sleep.




You create tasks using predefined task templates:

| Template | Description |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Make Ready | The task prepares the instrument for use. You can use it to switch on the modules, purge, and equilibrate the configured flow path. See Creating a Make Ready Task on page 75. |
| Standby | The task puts the instrument into sleep or into standby mode. You can use it to flush the column, fill the column, and switch off the column thermostat, the sample thermostat, and the lamp. See Creating a Standby Task on page 78. |

A Make Ready Task may consist of the following three steps:

| Step | Importance | Description |
|-----------------------------------------------------------------------------------------------------------|------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
|  Purge System | Optional | The step will be executed first. It uses a high flow rate and purges the chosen channels sequentially through the sampler needle tip into waste. |
|  Pre-Flush System | Optional | The step will be executed before the Equilibrate step. It prepares the flow path with the specified composition. |
|  Equilibrate | Mandatory | The step is the final step of the Make Ready task. It ensures that the column and the system will be in an equilibrated state. |

A Standby Task may consist of the following three steps:


| Step | Importance | Description |
|-------------------------------------------------------------------------------------------------------|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  System Flush | Optional | The step will be executed first. It flushes the column and the system with the specified composition. |
|  Store Column | Optional | The step will be executed before the Standby step. It fills the column and the system with the specified storage composition. |
|  Standby | Mandatory | The step is the final step of the Standby task. It puts the system into sleep or into standby with reduced or no pump flow. It switches off the column thermostat, the sample thermostat, and the detector as specified. |

The **Tasks** screen lists the existing tasks in alphanumeric order and allows you to create, edit, or execute tasks.

Required Permissions

- To configure tasks, you need the **Edit tasks** permission. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.
- To schedule tasks, you need the **Schedule tasks** permission. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.
- To run tasks interactively, you need the **Abort tasks** permission. The roles **Lab Analyst**, **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.
- To abort tasks, you need the **Abort tasks** permission. The roles **Lab Analyst**, **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.


Searching for Specific Tasks

- 1 From the task list toolbar, select  to filter the list by **Make Ready** or **Standby** tasks.

If you apply the filter criteria, the icon shows the number of chosen filter criteria.

- ✓ Only tasks that meet at least one of the chosen filter criteria are displayed and other tasks are hidden.

OR

Select the search field  and enter a string to search through all entries in the list. If you apply filter criteria at the same time, the search only takes place in the filter results.


- ✓ The search looks in all entries within the task list and displays the matches.

Creating a Make Ready Task





Prerequisites

- To be able to carry out the procedure as described you need the permission **Edit tasks**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have the permission by default.

Create Task

- 1 Select  from the main toolbar.
The **Tasks** screen is displayed.
- 2 Select **Create Task**.
The predefined task templates are displayed.
- 3 Select the **Make Ready** task template and confirm with **Select**.
The default task name and description are displayed.
- 4 Change the task name.
You can also change the description.
- 5 Select **Create Task**.
The system creates the task and adds it to the task list.
The **Overview** tab of the **Make Ready** task is displayed.






Adjust Equilibration Settings

- 1 On the **Overview** tab of the **Make Ready** task, select  **Equilibrate**.
The **Equilibrate** screen is displayed.
- 2 Adjust the Equilibration settings. For more details about the settings, see the Equilibrate screen help .
- 3 Select  in the top toolbar.
The **Make Ready** task is saved.
- 4 Select  in the title bar.





The **Overview** tab of the **Make Ready** task is displayed.

- 5 You can add optional steps if necessary, run, or schedule the **Make Ready** task.

Add Purge System Step (Optional)

- 1 On the **Overview** tab of the **Make Ready** task, select  **Purge System**.
- 2 The **Purge System** step is added to the **Make Ready** task.
- 3 Select  **Purge System** again.
The **Purge System** screen is displayed.
- 4 Adjust the Purge settings. For more details about the settings, see the Purge screen help .
- 5 Select  in the top toolbar.
The **Make Ready** task is saved.
- 6 Select  in the title bar.
The **Overview** tab of the **Make Ready** task is displayed.

Add Pre-Flush System Step (Optional)

- 1 On the **Overview** tab of the **Make Ready** task, select  **Pre-Flush System**.
- 2 The **Pre-Flush System** step is added to the **Make Ready** task.
- 3 Select  **Pre-Flush System** again.
The **Pre-Flush System** screen is displayed.
- 4 Adjust the Pre-Flush System settings. For more details about the settings, see the Pre-Flush System screen help .
- 5 Select  in the top toolbar.

The **Make Ready** task is saved.

- 6** Select ← in the title bar.


The **Overview** tab of the **Make Ready** task is displayed.

Creating a Standby Task





Prerequisites

- To be able to carry out the procedure as described you need the permission **Edit tasks**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have the permission by default.

Create Task

- 1 Select  from the main toolbar.
The **Tasks** screen is displayed.
- 2 Select **Create Task**.
The predefined task templates are displayed.
- 3 Select the **Standby** task template and confirm with **Select**.
The default task name and description are displayed.
- 4 Change the task name.
You can also change the description.
- 5 Select **Create Task**.
The system creates the task and adds it to the task list.
The **Overview** tab of the **Standby** task is displayed.






Adjust Standby Settings

- 1 On the **Overview** tab of the **Standby** task, select  **Standby**.
The **Standby** screen is displayed.
- 2 Adjust the Standby settings. For more details about the settings, see the Standby screen help .
- 3 Select  in the top toolbar.
The **Standby** task is saved.
- 4 Select  in the title bar.






The **Overview** tab of the **Standby** task is displayed.

- 5 You can add optional steps if necessary, run, or schedule the **Standby** task.

Add System Flush Step (Optional)

- 1 On the **Overview** tab of the **Standby** task, select  **System Flush**.
- 2 The **System Flush** step is added to the **Standby** task.
- 3 Select  **System Flush** again.
The **System Flush** screen is displayed.
- 4 Adjust the System Flush settings. For more details about the settings, see the System Flush screen help .
- 5 Select  in the top toolbar.
The **Standby** task is saved.
- 6 Select  in the title bar.
The **Overview** tab of the **Standby** task is displayed.

Add Store Column Step (Optional)

- 1 On the **Overview** tab of the **Standby** task, select  **Store Column**.
- 2 The **Store Column** step is added to the **Standby** task.
- 3 Select  **Store Column** again.
The **Store Column** screen is displayed.
- 4 Adjust the Store Column settings. For more details about the settings, see the Store Column screen help .
- 5 Select  in the top toolbar.
The **Standby** task is saved.
- 6 Select  in the title bar.








The **Overview** tab of the **Standby** task is displayed.


Editing a Task

Prerequisites

- To be able to carry out the procedure as described you need the permission **Edit tasks**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have the permission by default.


- 1 Select the task on the **Task** screen.
- 2 In the top toolbar of the Task Details Screen, you have the following editing options:

| Tool | Description | |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
|  | Saves the changes. The tool is disabled when no changes were made since the last save. | |
|  | Run Task | Executes the task. If the instrument is busy, the task is queued. |
|  | Edit | Displays a dialog box where you can change the name and description of the task. |
|  | Duplicate | Creates a copy of the task. |
|  | Delete | Deletes the task after you confirm. |
|  | Displays the screen help. | |
|  | Displays errors, warnings, and other information. | |

- 3 To edit a step of the task, select the desired step on the **Overview** tab of the Task Details Screen. For details about the settings of the steps, see the screen help .

For information on the available steps, see [Table Steps of a Make Ready Task](#) on page 72 or [Table Steps of a Standby Task](#) on page 73.

Resolving a Task

A task that needs to be resolved is indicated with a yellow triangle and exclamation mark  in the tasks list. Invalid tasks cannot be executed.


A task may become invalid if it has been imported, or if the system configuration has changed.

Prerequisites

- To be able to carry out the procedure as described you need the permission **Edit tasks**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have the permission by default.

- 1 In the **Tasks** screen, select the task that needs to be resolved.
- 2 In the **Overview**, the reason why the task requires resolution is displayed in yellow. The step of the task that requires resolution (for example, Equilibration) is displayed in red.
- 3 Correct all red steps of the task and edit the correct configuration and information.
- 4 **Save** the task.

Executing a Task

- 1 Select the task on the **Task** screen.
 - 2 To execute the task, select **Run Task** on the **Overview** tab.
- ✓ Before executing a task, task management checks if there are any facts that will lead to invalid results. If so, task management generates an error message and does not execute the task. Error messages and warnings are displayed as notification  in the top toolbar.

Scheduling a Task

The **Schedule** tab of the Task Details Screen shows the existing schedules of the task and allows you to create, edit, or delete schedules.




Use the task scheduler to run tasks automatically on specified times or intervals. Use intervals to trigger periodic maintenance, for example.

- 1 Select the task on the **Task** screen.
 - 2 Select the **Schedule** tab.
 - 3 Select **Create Schedule** to schedule the task.
The **Create Schedule** dialog box opens.
 - 4 Enter the data for the schedule. For more details on the settings, see the Create Schedule Dialog Box screen help ⓘ.
 - 5 Select the button **Create Schedule** to save your settings.
- ✓ The scheduled task is displayed on the **Schedule** tab of the Task Details Screen and in the **Schedule** section of the **Task** screen.


Editing a Schedule

The **Schedule** section on the **Task** screen shows the tasks that have already been completed and those planned for today and the near future.


To Change the Schedule Settings:

- 1 In the **Schedule** section, select  for the schedule whose settings you want to change.
 - 2 Select **Configure Schedule**.
The **Schedule** tab of the Task Details Screen opens.
 - 3 Select  for the schedule whose settings you want to change.
The **Edit Schedule** dialog box opens.
 - 4 Enter the data for the schedule. For more details on the settings, see the Edit Schedule Dialog Box screen help .
 - 5 Save your settings.
- ✓ The scheduled task is displayed on the **Schedule** tab of the Task Details Screen and in the **Schedule** section of the **Task** screen.

To Skip the Schedule:

- 1 In the **Schedule** section, select  for the schedule whose settings you want to change.
- 2 Select **Skip this Occurrence**.
✓ The schedule has now the status **Will be Skipped**.

To Delete a Schedule:

- 1 In the **Schedule** section, select  for the schedule whose settings you want to change.
- 2 Select **Configure Schedule**.

The **Schedule** tab of the Task Details Screen opens.

- 3 Select  for the schedule you want to delete.

The **Edit Schedule** dialog box opens.

- 4 Select **Delete** and confirm with **OK**.

- ✓ The schedule will be removed from the list.

Viewing the Task Execution History

- 1 Select the task on the **Task** screen.
- 2 Select the **Results** tab on the Task Details Screen.
The **Execution History** is displayed.
- 3 To view details of the individual entries, select → in the **Details** column.



Setting Up a Service Block

Blocking the Instrument for Service

The **Block Instrument for Service** dialog box allows you to block the instrument.

Prerequisites

- To block the instrument for service, you need the permission **Activate/deactivate service mode**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have the permission by default.

- 1 Navigate to  **Health** >  **Block for Service**
 - 2 Select **Block Now**.
 - 3 In the **Block Instrument for Service** dialog, enter a title (mandatory). It will be displayed in the block banner and in related notifications.
 - 4 Select **Block Instrument**.
- ✓ The instrument is blocked. The button will change to **Unblock**.
 - ✓ If the instrument is busy, the block is pending until the instrument is idle.

Effects of Blocking the Instrument

The block has the following effect:

- Chromatography Data Systems (CDS) with LC/CE Drivers version 3.10 or above are disconnected. If a CDS with LC/CE Drivers version 3.10 or above tries to connect or reconnect, a connection error is generated.

- The **Instrument Blocked for Service** banner is displayed below the status bar on all screens in all sessions while the block is in place. It contains a link to view the **Block for Service** screen.
- Users without the permission **Activate/deactivate service mode** cannot do the following:
 - Execute quick actions.
 - Start tasks.
 - Execute maintenance, diagnostic, or troubleshooting procedures.
 - Upload and install new versions of the Assist Control Software and module-specific firmware.
 - Modify security settings.
 - Export or import settings.
 - Create or restore backups.
- Scheduled tasks that become active are immediately skipped.

To Remove a Block

- 1 Select **Unblock** on the **Block for Service** screen.

OR

Select **Unblock** in the **Instrument Blocked For Service** notification.



- ✓ The block is removed.

Scheduling a Block for Service

The **Schedule Block for Service** dialog box allows you to create a schedule for the block.

Prerequisites

- To schedule a block for service, you need the permission **Activate/deactivate service mode**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have the permission by default.

- 1 Navigate to  **Health** >  **Block for Service**
 - 2 Select **Create Schedule**.
 - 3 In the **Schedule Block for Service** dialog, enter a title (mandatory). It will be displayed on the **Schedule Block for Service** screen, in the block banner and in related notifications.
 - 4 Enter a **Date** and **Time** (system time) of the day when the block will be executed.
 - 5 Save your settings.
- ✓ The schedule is shown in the list of schedules on the **Block for Service** screen.
 - ✓ As the scheduled block approaches, the **Approaching Scheduled Service** notification is generated (1 month, 2 weeks, 1 week, 3 days, 1 day, and 5 minutes in advance).

To Delete a Schedule


- 1 Select the schedule from the **Block for Service** screen.
 - 2 In the **Schedule Block for Service** dialog, select **Delete**.
- ✓ The schedule is removed from the list of schedules on the **Block for Service** screen.

Viewing Notifications

The **Notifications** panel displays error messages, warnings, and other information. The panel supports troubleshooting with various quick actions. Notifications are documented in the **Log**.

| | |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Error messages | The error messages are created when a failure occurs that requires attention before the analysis can be continued. When an error has been fixed, the notification disappears. |
| Warnings | The warnings are created in the following cases, for example: <ul style="list-style-type: none">• An EMF counter exceeds 80% of the limit• An EMF counter exceeds the limit• The power button of a module has been switched off• The seal wash sensor of the pump has an error |
| Information | Information is created when, for example, a software or firmware update is available or has been installed. |

When a notification is received, a pop-up appears in the top right of InfinityLab Assist for five seconds (but not on the Ambient screen). If multiple notifications are received, the popup will only show the most recent notification.


To open the **Notifications** panel, select  in the top toolbar. If there are new or unconfirmed notifications, a red dot shows the amount.

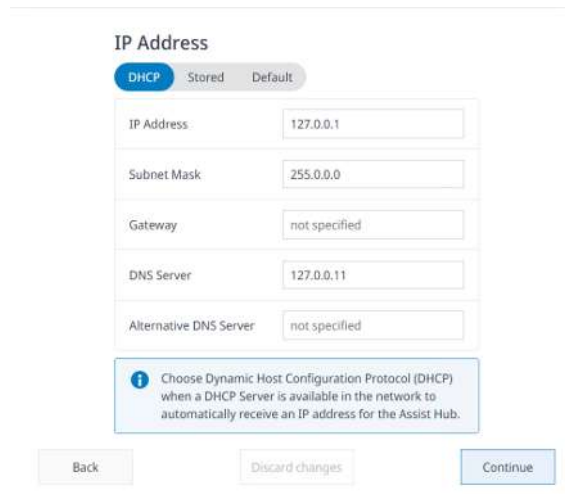
To access quick actions for a notification, select the notification.

To delete all notifications, select **Clear All** at the bottom of the **Notifications** panel. If a notification cannot be deleted because the cause is still present, you will be notified.

Setting Up the IP Address

Preparations

- The configuration switch on the left side of the Assist Hub must be in the front (right) position. For details on the configuration switch, see [Table Connections Assist Hub](#) on page 180.
- 1 Log in to the Assist Control Software as administrator.
 - 2 Under  **Settings** > **Instrument** > **Connection Settings**, configure the IP address.



NOTE

Select the connection settings carefully. The default IP configuration may cause network problems in your local area network.

- ✓ You can choose between **DHCP**, **Stored**, or **Default**.

| Parameter | Description |
|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div><div>DHCP</div><div>Stored</div><div>Default</div></div> | DHCP requires a DHCP server in your network. The DHCP server assigns the IP configuration automatically. The IP configuration is displayed (if assigned). |
| <div><div>DHCP</div><div>Stored</div><div>Default</div></div> | Stored allows you to specify the IP configuration. IP Address and Subnet Mask are mandatory. Gateway , DNS Server , and Alternative DNS Server are optional. |
| <div><div>DHCP</div><div>Stored</div><div>Default</div></div> | <p>Default sets the default IP configuration. You cannot change it.</p> <p>The default IP configuration:</p> <ul style="list-style-type: none">• IP Address: 192.168.254.11• Subnet Mask: 255.255.255.0• Gateway: not specified• DNS Server: not specified• Alternative DNS Server: not specified |
| Button | Description |
| Save | Applies the settings and closes the dialog box. |
| Cancel | Discards the changes and closes the dialog box. |

Using Configuration Settings

Configuring General Settings

Path: ⚙ Settings > General

The **General** tab on the **Settings** screen allows you to do the following:

- Set up language and date & time settings.
- Update software and firmware.
- Export trace data.

Date, Time & Region

Path: ⚙ Settings > General tab > Date, Time & Region

The **Date, Time & Region** screen shows the date, time, and region settings and allows the Administrator to change them.

The following settings are available:

| Parameter | Description |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Date & Time Source | <div><p>You can choose between different time sources. The default is Network Time Protocol (NTP).</p><div><div>CDS</div><div>NTP</div><div>Manual</div></div><p>The Assist Control Software automatically gets the current date and time from a chromatography data system (CDS). This setting only works if a CDS with LC/CE Drivers version 3.8 or above is connected. If multiple drivers connect, the one that connects last wins.</p><p>The Set Date & Time control is disabled.</p><p>CDS (second most recommended) should be chosen if the Client/PC controlling the Assist Hub does not have internet access AND LC Driver 3.8 or higher is installed.</p><p>If using any LC Driver lower than 3.8, the Date & Time Source CDS will not function properly.</p></div> |

| Parameter | Description |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <div><div>NTP</div><div><div>CDS</div><div>NTP</div><div>Manual</div></div></div> <div>The Assist Control Software automatically gets the current date and time from a public time server in the Internet if available. The Set Date & Time control is disabled. NTP (most recommended) should be chosen if the Assist Hub is directly connected to a network with access to the NTP server.</div> |
| | <div><div>Manual</div><div><div>CDS</div><div>NTP</div><div>Manual</div></div></div> <div>Set the current date and time manually in the Set Date & Time control. Manual (least recommended) should be chosen if the Client/PC controlling the Assist Hub does not have internet access AND the LC Driver version is lower than 3.8. The option must be set manually. The setting can lead to incorrect Date & Time, especially if the Assist Hub is turned OFF every week. To mitigate the incorrect Date & Time, it must be reconfigured manually.</div> |
| Assist Hub Time Zone | Displays the current time zone set for the Assist Hub. The drop-down list shows the available time zones and allows you to choose one. If you started InfinityLab Assist remotely in a Web browser, the date and time are displayed according to the browser settings. |
| Date & Time | Displays the Assist Hub date and time in your local time with the selected Date Format and Time Format . |
| Set Date & Time | If you select Manual for Date & Time Source , you can set the current date and time manually. <ul style="list-style-type: none">• When setting via Web browser, use the local time displayed in your operating system.• When setting via Assist Interface, make sure that the Assist Hub time zone is set correctly before you set the time. |
| Date Format | You can choose between different date formats. |
| Time Format | You can choose between the 12-hour and 24-hour format. |

Update Software and Firmware

Path: ⚙ Settings > General tab > Update

The **Update** wizard guides you through the steps required for uploading and installing new versions of the Assist Control Software, which contains module-specific firmware.

To update the software and firmware, you need the permission **Install software/firmware updates**. The roles **Agilent Service Technician** or **Administrator** have this permission by default.

Sources

The Assist Control Software checks the following sources for software or firmware updates:

- Internet (only applies to Assist Control Software version 2.0 or higher)
- USB drives of the Assist Interface
- USB drives of the Assist Hub

If you start InfinityLab Assist remotely in a Web browser, you can also search the file system yourself and select software or firmware updates manually.


Check for Updates

If the Assist Hub has an outbound connection to the Internet and has a version greater than 2.0, then the Assist Control Software generates a notification when an update is available.

Alternatively, you can download the updates from the Internet at <https://update.pl29.agilent.com/infinitylabassist>. Check regularly for new updates.

Notifications

If the Assist Hub has an outbound connection to the Internet, has a version greater than 2.0 and **Automatically Check for Updates** is set (default setting), the system generates a notification when an update is available.

- To find out if new versions are available, select  in the top toolbar of the screen. If you select an **Update Available** notification, a **Details** button appears. To start the update wizard, select **Details**.
- Or select **Settings** from the main toolbar. A red dot on the **General** tab indicates that updates are available.

The system generates notifications when the restart of the Assist Hub is postponed or the restart has been completed.

Compatibility with Firmware

The dependencies between the Assist Control Software and module-specific firmware require that the installed versions are compatible. After you have selected an update file, the **Update** wizard checks if a firmware update of the modules is required.

Export Support File

Path: ⚙️ Settings > General tab > Export Support File

If you need to contact Agilent for support, you can use the **Export Support File** tool to generate and download the relevant diagnostic information as a ZIP file.

To export support files, you need the permission **Export trace packages**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.

Preparations

- If you are using the Assist Interface for the file export, you need to insert a USB storage media (type exFAT, FAT32, EXT4) into the Assist Hub.

- 1 In **Export Support File > Export Settings**, make the following settings:

The screenshot shows the 'Export Support File' dialog box with the 'Export Settings' tab selected. The dialog has a title bar with a question mark and a close button. Below the title bar is a progress bar with three steps: 'Export Settings' (active), 'Export', and 'Export Summary'. The 'Settings' section contains two main options: 'Include data of up to' with a dropdown menu set to '1 day', and 'Include High Frequency Signal Data' with a toggle switch turned on. A note below the toggle states 'Including signal data will enlarge the trace file.' The 'Destination' section has a radio button selected for 'Download'. At the bottom are 'Cancel' and 'Next' buttons.

- a Select the number of days that have passed (including today) for which you want to export the data.
- b Select whether you want to include **High Frequency Signal Data**. The data of all LC events and raw data signals will be included.
NOTE: Including high-frequency signal data significantly increases the size of the trace file. Agilent recommends that you include high-frequency

signal data only when advised by Agilent Support or when the issue might be seen in monitoring signals, for example, in case of pressure-related issues.

- c As **Destination** for the export file, select **USB Drive** or **Download**. When you use the Assist Interface, only the option **USB Drive** is displayed.
- d Select **Next** to continue.

When you use the Assist Interface, the Zip file will be saved on the USB drive of the Assist Hub. If you have selected the **Download** option, the ZIP file will be downloaded to your Downloads folder.

When the export is complete, the **Export Summary** will show you the file properties: Date, Time, File Name, File Size, and Destination.

- 2 Select **Finish** to exit the wizard.

Configuring Instrument Settings

Path: ⚙️ **Settings** > **Instrument**

The **Instrument** tab on the **Settings** screen shows the configuration of the instrument and information about the modules. You can change the instrument name and location.





NOTE

Select the connection settings carefully. The default IP configuration may cause network problems in your local area network.


Instrument Configuration

The following settings are available:

| Parameter | Description |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name | Shows the name of the instrument. 🔗 Displays the Set Instrument Name dialog box, which allows you to change the name. It may contain icons. The name is displayed on the Ambient screen and in the Run Control panel. |
| Location | Shows the location of the instrument. |

| Parameter | Description |
|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| |  Displays the Set Instrument Location dialog box, which allows you to change the location. It may contain icons. The location is displayed on the Ambient screen and in the Run Control panel. |
| Connection Settings | <p>Shows the IP address of the Assist Hub and its source.</p> <ul style="list-style-type: none">• (Default): The default IP configuration is used.• (Stored): The user-defined IP configuration is used.• (DHCP): The automatically assigned IP configuration is used. Or Unknown (DHCP): DHCP is selected, but the DHCP server has not yet assigned the IP configuration. <p>Or No network link  <source> if the TCP/IP connection to the intranet network is lost.</p> <p> Displays the Connection Settings dialog box, which allows you to change the IP configuration of the Assist Hub. For details on setting up an IP address, see Setting Up the IP Address on page 91.</p> |
| InfinityLab Assist Information | <p> Displays the Instrument Information dialog box that shows the following information:</p> <ul style="list-style-type: none">• Assist Hub Type ID• Assist Hub Serial Number• Assist Hub MAC Address• Assist Control Software Version |

Displaying Module-Specific Information

- 1 To display the information about the modules, select  next to the corresponding module.

The following information about each module are displayed:

- Module Name
- Module Type
- MAC Address
- Serial Number
- Firmware Revision
- Connection Settings

For hosted modules, the following host information is also displayed:

- Hosted By
- Host Firmware Version

Enabling Periodic Seal Wash

The **Seal Wash** dialog box shows the current seal wash settings. You can set up the seal wash to be run periodically.

Preparations

- You are using a 1260 Infinity II/III pump with seal wash option available.

1 To adjust the settings for the **Periodic Seal Wash**, select .

2 In the dialog box, enable **Periodic Seal Wash**.

Enter a value for the duration [min] the seal is purged. The value must be between 0.1 min and 7 min.

Enter a repeat interval [min]. The value must be between 0.2 min and 99 min.

Storage and Backup

The **Storage & Backup** tab allows you to backup and restore instrument data and to export and import settings and tasks.

NOTE

It is recommended to back up the Assist Hub weekly.

It is strongly recommended that you back up the Assist Hub before upgrading the Assist Control Software.

Using the InfinityLab Assist

If you are using the Assist Interface for backup or for data export/import, you need a USB storage media of type exFAT, FAT32, EXT4. Make sure that there is enough free space for the export file.

1 Insert the USB into the Assist Hub.

Using the Browser User-Interface on a PC

If you are using a device other than the Assist Interface, you need a Chromium-based browser to open the Assist Control Software. You can download the file directly to the PC or to a USB that is connected to the Assist Hub.

Creating a Backup

The **Create Backup** tool allows you to export tasks, trends, settings, and the log. You can restore the data with the **Restore Backup** tool.

Metadata

The backup file includes the following metadata:

- Backup creation date
- Role of the user who created the backup
- Instrument name, Assist Hub Type ID, Assist Hub Serial Number
- Comment entered by the user in the **Create Backup** dialog box
- Assist Control Software Version

NOTE

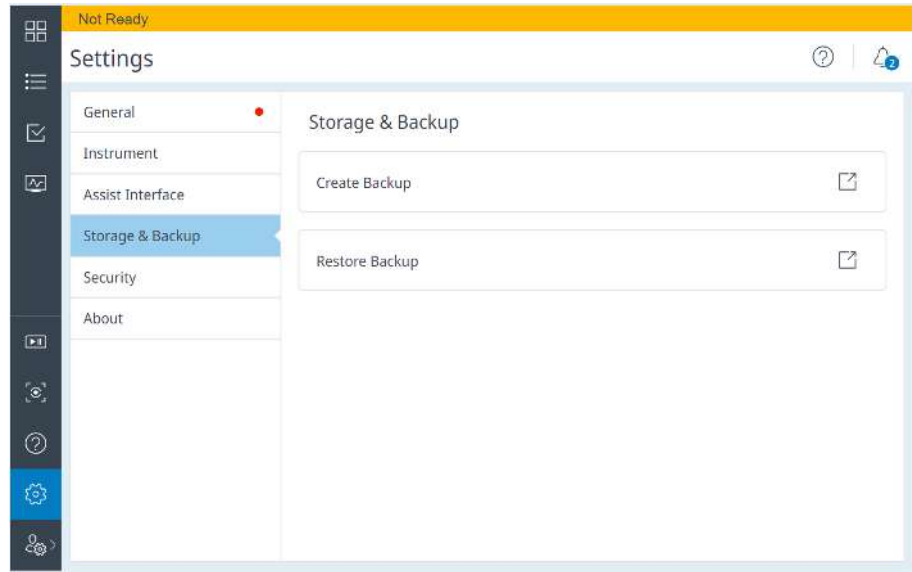
When you start the backup, the instrument will immediately go into a special state and does not allow user interaction. Do not shutdown the instrument until the backup creation is finished.

Prerequisites

- To create or restore backups, you need the permission **Import/Export backups**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.

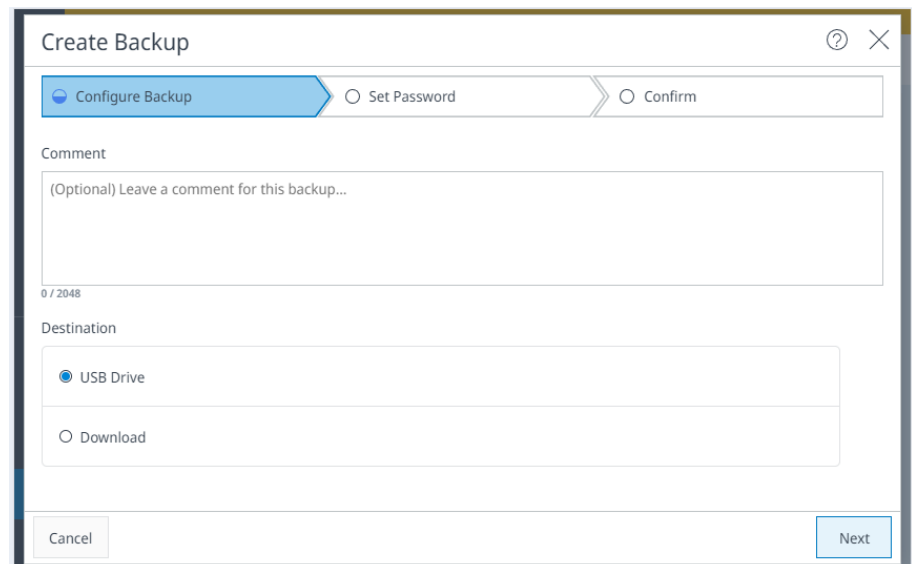
- 1 In the Control Software, navigate to **Settings > Storage & Backup**.

2 Select Create Backup.



3 As **Destination** for the backup, select **USB Drive** or **Download** and enter a comment (optional). Select **Next** to continue.

When you use the Assist Interface, only the option **USB Drive** is displayed.



Using the Software


Using Configuration Settings

- 4 Set a password for the file. Select **Next** to continue.
NOTE: Keep the password in a safe place as you will need it for the restore backup.

- 5 Select **Start** to confirm the backup procedure.

Once the backup is completed, the data file is stored on a USB (if **USB Drive** was selected as destination).

If you have selected the **Download** option, a hyperlink to the backup is created once the backup is completed. Select the link to download the data.

 [Backup ready for download](#)
8/27/2024, 08:20 AM

The backup file will be downloaded to your Downloads folder.

CAUTION

You must download the backup data, otherwise a restore backup cannot be performed.

Restoring Backups from USB or from the Download

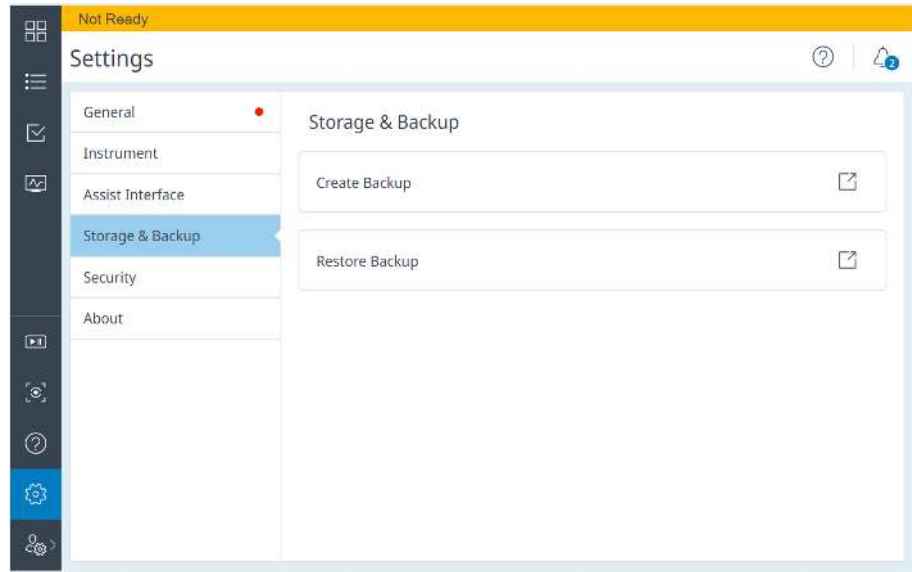
- 1 If you have saved the backup file on the USB, insert the USB into the Assist Hub to restore the backup.

OR

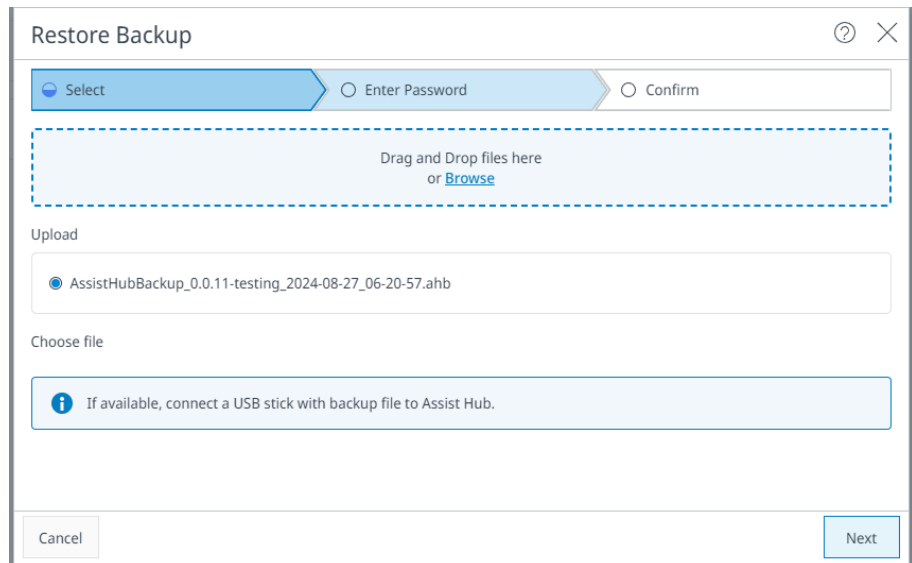
If you are working remotely in a Web browser, navigate to the storage location of your PC.

- 2 In the Control Software, navigate to **Settings > Storage & Backup**.

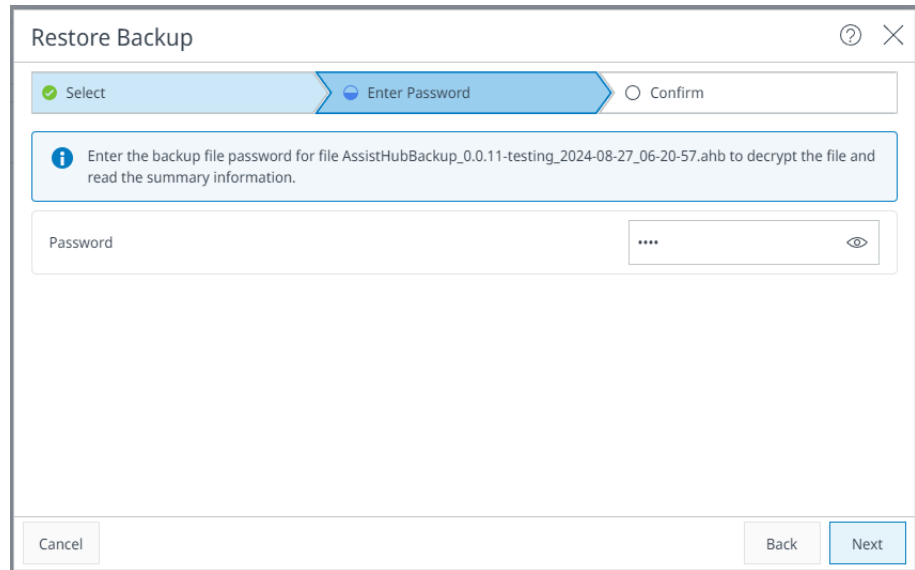
3 Select Restore Backup.



4 Either select the backup file on the USB or drag and drop the backup file into the field provided. Select **Next** to continue.



- 5 Enter the password that you set during the backup. Select **Next** to continue.



The image shows a 'Restore Backup' dialog box. At the top, there is a progress bar with three steps: 'Select' (completed with a green checkmark), 'Enter Password' (current step with a blue circle and arrow), and 'Confirm' (not started with an empty circle). Below the progress bar, an information box contains a blue 'i' icon and the text: 'Enter the backup file password for file AssistHubBackup_0.0.11-testing_2024-08-27_06-20-57.ahb to decrypt the file and read the summary information.' Below this is a 'Password' input field with a masked password '****' and a toggle icon. At the bottom, there are three buttons: 'Cancel', 'Back', and 'Next' (highlighted with a blue border).

- 6 Display the details of the backup to be restored. Select **Restore** to start.

If the backup file is valid and the password is correct, the following metadata from the backup file are displayed:

- Backup creation date
- Instrument name
- Version of the Assist Control Software
- Comment entered by the user in the **Create Backup** dialog box

Sharing Data

The **Export Settings & Tasks** tool allows you to download selected data to a file. You can import the exported data of your choice using the **Import Settings & Tasks** tool.

To export or import settings and tasks, you need the permission **Import/Export settings, tasks, etc..** The roles **Agilent Service Technician** or **Administrator** have this permission by default.

The following data will be exported/imported:

- All tasks without schedules
- General settings (Date & Time Source, Assist Hub Time Zone)
- Security settings (Logout after inactivity, CDS Required)
- Assist Interface Settings (Display Timeout, Brightness). To import the settings, you must be logged in to the Assist interface.
- Ambient screen layout

Exporting Settings and Tasks


- 1 In the Control Software, navigate to **Settings > Storage & Backup**.
- 2 Select **Export Settings and Tasks**.
- 3 As Destination for the data, select **USB Drive** or **Download**.
When you use the Assist Interface, only the option **USB Drive** is displayed.
- 4 Set a password for the file. Select **Next** to continue.
NOTE: Keep the password in a safe place. The same password will be needed to decrypt and import the data.

The export file is created and downloaded. When the download is shown as **Completed**, the results (date, time, file name etc.) are displayed in the dialog.

Importing Settings and Tasks

- 1 In the Control Software, navigate to **Settings > Storage & Backup**.
- 2 Select **Import Settings and Tasks**.

- 3 Either select the backup file on the USB or drag and drop the backup file into the field provided. Select **Next** to continue.
 - 4 Enter the password that was assigned for the export file. Select **Next** to continue.

The Assist Control Software checks that the export file is compatible and displays an error message if it is not.
 - 5 The **Configure** step provides an overview of the data contained in the export file.
 - a Select  to view details.
 - b Clear the check boxes for the data you do not want to import.
- ✓ The Assist Control Software loads the items you selected in the **Configure** step.
 - ✓ Imported settings overwrite the existing settings. This also applies to the Ambient screen layout.
 - ✓ If a task name already exists, the name of the imported task has a suffix to make it unique.

When the import is shown as **Completed**, the results are displayed in the dialog.


Configuring Security and Compliance Functions

Logout after Inactivity

Users are automatically logged out from InfinityLab Assist after they have been inactive for the time period specified in **Time Until Logout**.

- 1 Enable the option **Logout After Inactivity**.
 - 2 Enter a value in the field **Time Until Logout**. The value must be between 02:00 and 59:59 min.
- ✓ If no activity has taken place within the specified time, you will be logged out from the InfinityLab Assist.

Authentication

The **Authentication** screen shows the authentication settings for InfinityLab Assist. Authentication can be set up under  **Settings** > **Authentication**.

To configure authentication, you need the permission **Configure authentication**. The **Administrator** role has this permission by default.

Role Based Authentication

The Assist Control Software comes pre-configured with five user roles. Each predefined user role has certain privileges assigned in the Assist Control Software.

In the authentication settings, the administrator can enable/disable user roles and define user role passwords (PINs).

Table 9: Default user roles

| User role | Description |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Administrator | The user has full access to the Assist Control Software. |
| Lab Analyst | The user can view all screens of the Assist Control Software, and is allowed to: <ul style="list-style-type: none">• start and abort tasks, or maintenance procedures• start quick actions from the Status screen• run tasks interactively• edit role-specific notification settings• edit role-specific Home screen layout |
| Maintenance Technician | The user has full access to the Assist Control Software, except for editing security settings and editing the Ambient screen. |
| Agilent Service Technician | The user has full access to the Assist Control Software, except for editing security settings and editing the Ambient screen. |
| Viewer | The user can view all screens in the Assist Control Software except the Log screen. |

OpenLab Authentication

A further option for authentication is to make OpenLab the authentication provider for InfinityLab Assist. Once activated by the help of the **Configure OpenLab Authentication** wizard, users log in to InfinityLab Assist with their OpenLab user accounts.

Authentication Off

The administrator also can turn authentication off. In this mode, the entire Assist Control Software will be accessible by all users without the need for a password.

The Assist Control Software also records in the Logs which user role performed which action.

For more information on enabling user roles and OpenLab authentication, see [Controlling System Access via User Roles and Authentication Settings](#) on page 61.

Access Tokens

Path:  **Settings** > **Security tab** > **Access Tokens**

The **Access Tokens** screen lists the LC Drivers hosts that are allowed to connect to the Assist Hub, if the option **Access Tokens Required** is active (default setting). You can enable or disable the option and allow or revoke access for individual LC Drivers hosts.

Access tokens are also used with Smart Alerts. The **Access Tokens** screen lists the Smart Alerts hosts that are allowed to connect to the Assist Hub.

To configure access tokens, you need the permission **Configure authentication**. The **Administrator** role has this permission by default.

Function of Access Tokens

Access tokens control access of the application programming interface (API) to the Assist Hub. Access tokens authenticate the connection to the Assist Hub, allowing you to choose which applications access the Assist Hub.

LC Drivers hosts with version 3.8 or above will request access to the Assist Hub. The access request will show up as a notification on the Assist Hub. Once you accept the access request from an LC Drivers host, the LC Drivers host can access the API of the Assist Hub.

LC Drivers hosts with version 3.7 or lower do not support the access tokens or other InfinityLab Assist features, such as the Assist Hub dashboard panel.

With Smart Alerts version A.02.02 or above, a Smart Alerts host will request access to the Assist Hub. The access request will show up as a notification on the Assist Hub. Once you accept the access request from a Smart Alerts host, the Smart Alerts host can access the API of the Assist Hub.

With Smart Alerts version A.02.02 or above, a Smart Alerts host will request access to the Assist Hub. The access request will show up as a notification on the Assist Hub. Once you accept the access request from a Smart Alerts host, the Smart Alerts host can access the API of the Assist Hub.

Settings

Access tokens are enabled or disabled.

NOTE

It is recommended that you keep the **Access Tokens Required** option active.

| Parameter | Description |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Access Tokens Required | <div><div><div></div></div><div>LC Drivers hosts and Smart Alerts hosts require an access token to connect to the Assist Hub. If an unknown host tries to connect to the Assist Hub, the Assist Hub adds the host to the list. The host's status is Pending (see below). The Assist Hub also creates a notification. If you allow access, the LC Drivers host is allowed to connect to the Assist Hub.</div></div> |
| | <div><div><div></div></div><div>LC Drivers hosts and Smart Alerts hosts are allowed to connect to the Assist Hub. NOTE: If you enable the Access Tokens Required option again, the Assist Hub terminates all existing host connections after you have confirmed. Make sure that no analysis is currently running. The connections can be re-established but will require new access tokens.</div></div> |

If the **Access Tokens Required** option is active, the hosts with pending and active access tokens are listed.



Allowing an Unknown Host to Access the Assist Hub

If an unknown LC Drivers host or Smart Alert host tries to connect to the Assist Hub, the **Allow Connection Request** message appears in the Notification panel. On the **Access Tokens** screen, the host will be displayed with the status **Pending**.

You can allow access or reject the request. If you do not allow access within 48 hours, the host is removed from the **Access Tokens** screen.

Prerequisites

- The **Access Tokens Required** option is active (default setting).
- To configure access tokens, you need the permission **Configure authentication**. The **Administrator** role has the permission by default.
- For the hosts, the following software version is required:
LC Driver host with LC/CE Drivers version 3.8 or above
Smart Alerts host with version A.02.02 or above

- 1 Navigate to the **Access Tokens** screen.
- 2 For the pending host, select  to display the token identifier and the time the request was received.
- 3 Select  **Allow Token** for the pending host.
A dialog opens, which allows you to enter a unique name for the access token.
- 4 Select **Save** to create the access token and allow access.

You can also allow access directly from the Notifications panel:

- 1 Navigate to the Notifications panel, in the **Allow Connection Request** message, select **Allows** access.


The host can access the Assist Hub and is displayed on the **Access Tokens** screen with the status **Active**.

The access token remains valid until you explicitly revoke it on the **Access Tokens** screen.

Revoking the Access of the Host

The access token for the LC Driver host or the Smart Alert host remains valid until you explicitly revoke it on the **Access Tokens** screen.

Prerequisites

- To configure access tokens, you need the permission **Configure authentication**. The **Administrator** role has the permission by default.
- 1 Navigate to the **Access Tokens** screen, select the active host, and select  **Revoke**.
 - 2 Confirm the setting.
- ✓ The host is removed from the list. Connections from the LC Drivers host or Smart Alert host will be disconnected immediately.

CDS Required

Enabling CDS Required

When the feature **CDS Required** is activated, every action that change instrument parameters is logged in the Chromatography Data System (CDS).

Preparations

- To use the function **CDS Required**, an LC/CE Driver version 3.8 or higher is required. If you are using a lower version, please keep this feature disabled.
- To configure the CDS requirements, you need the permission **Configure CDS requirement**. The roles **Agilent Service Technician** or **Administrator** have the permission by default.

- 1 Under  **Settings** > **Security**, enable CDS Required.

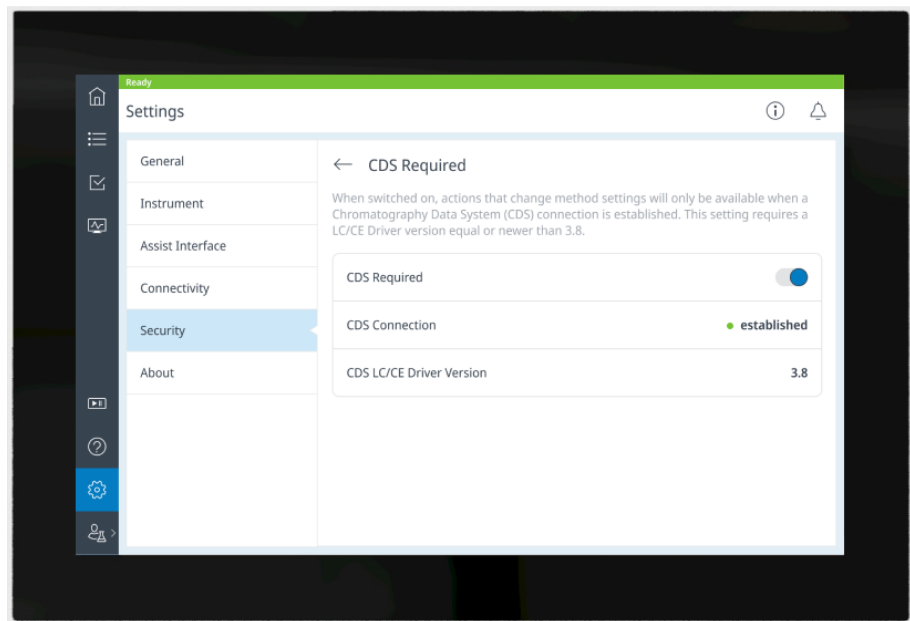


Figure 8: Enabling CDS Required

In the dialog, confirm that a CDS connection is required for actions that change method settings.

- ✓ All actions that change instrument settings are available when the CDS connection is established.

When **CDS Required** is enabled and the CDS connection is not present, the Assist Control Software switches to a mode in which most functions are read-only.

Run Control Color Coding

In the Run Control, the status of the CDS Required setting is displayed.

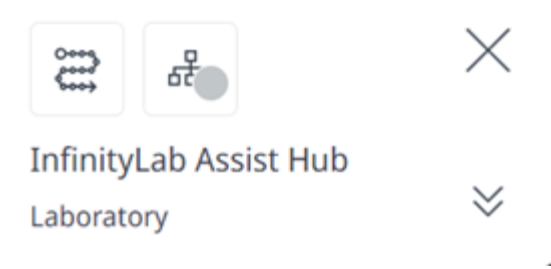


Figure 9: Run Control color coding

The following colors can be displayed depending on your settings:



| LC/CE Driver version 3.8 | CDS Required is enabled | CDS Required is disabled |
|--------------------------|-------------------------|--------------------------|
| connected | green | green |
| not connected | red | gray |

HTTPS/TLS

Path: ⚙ Settings > Security > HTTPS/TLS

HTTPS/TLS secures the communication between the Assist Hub and connected computers, tablets, and smartphones. Typically, your IT department should be involved in configuring the settings.

To use HTTPS/TLS, a certificate must be installed to ensure a secure communication between the network and the Assist Hub. The certificate must be in PEM format (.pem) or in the PKCS#12 format (.pfx). Once the certificate is properly installed, the browser user interface can be accessed securely by entering the MAC address with domain (<https://<macaddress>.<fully qualified domain>>). If working properly, the browser shows that a secure connection has been established.

| Parameter | Description | |
|-------------------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HTTPS/TLS |  | HTTPS/TLS is active. Remote access to InfinityLab Assist requires https:// . http:// is redirected to https:// . To enable HTTPS/TLS , you have to install at least one valid certificate. |
| |  | HTTPS/TLS is disabled. Remote access to InfinityLab Assist requires http:// . |
| Certificate Information | The following information is displayed for each uploaded certificate: | |
| | Common Name | The host name for which the SSL certificate is issued or Not Part Of Certificate |
| | Subject Alternative Names | Alternative host names |
| | Valid Until | The expiration date of the certificate |

For more information on working with HTTPS/TLS, refer to the [Agilent InfinityLab Assist Administration Manual \(InfinityLab-Assist-AdmMa-en-D0123783.pdf, D0123783\)](#).

Install Certificate

Path: ⚙ Settings > Security > HTTPS/TLS > Install Certificate

The **Install Certificate** wizard guides you through the steps required for uploading and installing a new certificate.

Prerequisites


- The Assist Control Software supports certificate files of type PEM or PKCS#12 (PFX) and private keys of type RSA or ECDSA.
- The certificate file is valid and not expired.
- To be able to carry out the procedure as described, you need the permission **Configure HTTPS/TLS**. The roles **Agilent Service Technician** or **Administrator** have this permission by default.

Certificate with Bundled Private Key

- 1 Start InfinityLab Assist remotely in a Web browser.
- 2 Select ⚙ Settings > Security > HTTPS/TLS > Install Certificate.
The **Certificate File** step is displayed.

- 3 Select **Browse** to search the file system and select the certificate file. Or use drag and drop.
- 4 If the private key requires a password, enter the password.
If the password is valid, the wizard continues with the **Certificate Information** step.
- 5 Select **Install**.
 - ✓ The wizard installs the certificate. After successful installation, the wizard is closed.
 - ✓ The HTTPS/TLS screen shows the certificate.

Certificate with Separate Private Key

- 1 Start InfinityLab Assist remotely in a Web browser.
- 2 Select  **Settings > Security > HTTPS/TLS > Install Certificate**.
The **Certificate File** step is displayed.
- 3 Select **Browse** to search the file system and select the certificate file. Or use drag and drop.
The wizard continues with the **Private Key** step.
- 4 Select **Browse** to search the file system and select the private key. Or use drag and drop.
- 5 If the private key requires a password, enter the password.
If the password is valid, the wizard continues with the **Certificate Information** step.
- 6 Select **Install**.
 - ✓ The wizard installs the certificate. After successful installation, the wizard is closed.
 - ✓ The HTTPS/TLS screen shows the certificate.

About InfinityLab Assist Control Software

Path:  **Settings** > **About**

The **About** tab on the **Settings** screen provides the following information:

- End-user license agreement (EULA)
- Open-source components
- Assist Control Software version: The screens shows what's new in the Assist Control Software and module-specific firmware. Use the toggle function to filter only for HW configurations that apply to the modules in your instrument.
- Agilent Improvement Program: Administrator can optionally select to participate or not to participate in the Agilent Improvement Program.
- The Onboarding Guide presents the most important features of InfinityLab Assist.



6 Troubleshooting and Diagnostics

This chapter gives an overview of the maintenance, troubleshooting, and diagnostic features available.

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Instrument Blocked for Service Notification 120

Overview of Available Tests and Tools 121

Maintenance Procedures 121

Diagnostic Procedures 124

Maintenance and Troubleshooting Tools 126

Maintenance Procedures 126

Troubleshooting Tools 127

Status Indicators

The Agilent InfinityLab Series LC modules are equipped with two status indicator LED lights to enable the user to get an immediate visual impression of the actual state of the instrument:

- The power indicator light is integrated into the main switch of the module and provides information about whether the system is powered on. When the indicator illuminates in green, the module is on.
- The module status indicator light is in the upper right corner of the module and provides information on the actual operating state of the system, see [Status Indicators](#) on page 43 for more information.

Block for Service

The **Block for Service** screen indicates whether a block is active or scheduled. It allows you to block or unblock the instrument, or schedule blocks.

To block, unblock, or schedule a block, you need the permission **Activate/deactivate service mode**. The roles **Maintenance Technician**, **Agilent Service Technician**, or **Administrator** have this permission by default.

For information on how to work with service blocks, refer to [Blocking the Instrument for Service](#) on page 87 or [Scheduling a Block for Service](#) on page 89.

Instrument Blocked for Service Notification

The **Instrument Blocked For Service** notification is generated when the instrument has been blocked. The notification contains an **Unblock** button that you can use to remove the block.

NOTE

Before unblocking, ensure that the block is no longer required.

Overview of Available Tests and Tools

Maintenance Procedures

Table 10: Overview of tasks and related modules

| Maintenance tasks | Modules |
|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Log Capillary Exchange | <ul style="list-style-type: none">• G7110B 1260 Isocratic Pump• G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump• G7112B 1260 Binary Pump• G7104A/C 1290 Flexible Pump/1260 Flexible Pump• G7120A 1290 High-Speed Pump• G5654A 1260 Bio-inert Quaternary Pump• G7131A/C 1290 Bio Flexible Pump/ 1260 Bio Flexible Pump• G7132A 1290 Bio High-Speed Pump |
| Exchange the Purge Valve Frit or the Purge Valve | <ul style="list-style-type: none">• G7110B 1260 Isocratic Pump• G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump• G7112B 1260 Binary Pump• G5654A 1260 Bio-inert Quaternary Pump |
| Pump Head Maintenance | <ul style="list-style-type: none">• G7110B 1260 Isocratic Pump• G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump• G7112B 1260 Binary Pump• G5654A 1260 Bio-inert Quaternary Pump |
| Pump Head Maintenance (Infinity III Support Ring Design): | <ul style="list-style-type: none">• G7110B 1260 Isocratic Pump• G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump• G7112B 1260 Binary Pump |
| Long Life Pump Head Maintenance | <ul style="list-style-type: none">• G7104A/C 1290 Flexible Pump/1260 Flexible Pump• G7120A 1290 High-Speed Pump• G7131A/C 1290 Bio Flexible Pump/ 1260 Bio Flexible Pump• G7132A 1290 Bio High-Speed Pump |

| Maintenance tasks | Modules |
|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Exchange Peristaltic Pump | <ul style="list-style-type: none"> • G7110B 1260 Isocratic Pump • G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump • G7112B 1260 Binary Pump • G7104A/C 1290 Flexible Pump/1260 Flexible Pump • G7120A 1290 High-Speed Pump • G5654A 1260 Bio-inert Quaternary Pump • G7131A/C 1290 Bio Flexible Pump/ 1260 Bio Flexible Pump • G7132A 1290 Bio High-Speed Pump • G7129A/B/C 1260 Vialsampler/ 1290 Vialsampler • G7167A/B/C (Dual-Needle Supported) 1260 Multisampler/ 1290 Multisampler/ 1260 Hybrid Multisampler • G5668A 1260 Bio-inert Multisampler • G7137A/B 1290 Bio Multisampler/1290 Bio Hybrid Multisampler |
| Replace the High Pressure Outlet Filter or Filter Frit | <ul style="list-style-type: none"> • G7104A/C 1290 Flexible Pump/1260 Flexible Pump • G7131A/C 1290 Bio Flexible Pump/ 1260 Bio Flexible Pump |
| Exchange Needle and Seat | <ul style="list-style-type: none"> • G7129A/B/C 1260 Vialsampler/ 1290 Vialsampler • G7167A/B/C (Dual-Needle Supported) 1260 Multisampler/ 1290 Multisampler/ 1260 Hybrid Multisampler • G5668A 1260 Bio-inert Multisampler • G7137A/B 1290 Bio Multisampler/1290 Bio Hybrid Multisampler |
| Exchange Metering Seal and Piston | <ul style="list-style-type: none"> • G7129A/B/C 1260 Vialsampler/ 1290 Vialsampler • G7167A/B/C (Dual-Needle Supported) 1260 Multisampler/ 1290 Multisampler/ 1260 Hybrid Multisampler • G5668A 1260 Bio-inert Multisampler • G7137A/B 1290 Bio Multisampler/1290 Bio Hybrid Multisampler |

Troubleshooting and Diagnostics

Overview of Available Tests and Tools

| Maintenance tasks | Modules |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Exchange Rotor Seal | <ul style="list-style-type: none"> • G7129A/B/C 1260 Vialsampler/ 1290 Vialsampler • G7167A/B/C (Dual-Needle Supported) 1260 Multisampler/ 1290 Multisampler/ 1260 Hybrid Multisampler • G5668A 1260 Bio-inert Multisampler • G7137A/B 1290 Bio Multisampler/1290 Bio Hybrid Multisampler |
| Exchange Gripper | <ul style="list-style-type: none"> • G7129A/B/C 1260 Vialsampler/ 1290 Vialsampler |
| Exchange a Column | <ul style="list-style-type: none"> • G7116A/B 1260 Multicolumn Thermostat/ 1290 Multicolumn Thermostat |
| Exchange Heat Exchanger | <ul style="list-style-type: none"> • G7116A/B 1260 Multicolumn Thermostat/ 1290 Multicolumn Thermostat |
| Replace Deuterium Lamp | <ul style="list-style-type: none"> • G7114A/B 1260 Variable Wavelength Detector/ 1290 Variable Wavelength Detector • G7115A 1260 Diode Array Detector WR • G7117A/B/C 1290 Infinity II Diode Array Detector FS/ 1290 Diode Array Detector/ 1260 Diode Array Detector HS • G7165A 1260 Multiple Wavelength Detector |
| Sample ID Reader Cleaning | <ul style="list-style-type: none"> • G4756A Sample ID Reader |

Diagnostic Procedures

Table 11: Overview of tasks and related modules

| Maintenance tasks | Modules |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Pump Leak Rate Test | <ul style="list-style-type: none"> • G7110B 1260 Isocratic Pump • G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump • G7112B 1260 Binary Pump • G7104A/C 1290 Flexible Pump/ 1260 Flexible Pump • G7120A 1290 High-Speed Pump • G5654A 1260 Bio-inert Quaternary Pump • G7131A/C 1290 Bio Flexible Pump/ 1260 Bio Flexible Pump • G7132A 1290 Bio High-Speed Pump |
| System Pressure Test | <ul style="list-style-type: none"> • G7110B 1260 Isocratic Pump • G7111A/B 1260 Quaternary Pump VL/ 1260 Quaternary Pump • G7112B 1260 Binary Pump • G7104A/C 1290 Flexible Pump/ 1260 Flexible Pump • G7120A 1290 High-Speed Pump • G5654A 1260 Bio-inert Quaternary Pump • G7131A/C 1290 Bio Flexible Pump/ 1260 Bio Flexible Pump • G7132A 1290 Bio High-Speed Pump |
| Intensity Test | <ul style="list-style-type: none"> • G7114A/B 1260 Variable Wavelength Detector/ 1290 Variable Wavelength Detector • G7115A 1260 Diode Array Detector WR • G7117A/B/C 1290 Infinity II Diode Array Detector FS/ 1290 Diode Array Detector/ 1260 Diode Array Detector HS • G7165A 1260 Multiple Wavelength Detector • G7121A/B 1260 Fluorescence Detector/ 1260 Fluorescence Detector Spectra |
| Wavelength Verification Test | <ul style="list-style-type: none"> • G7115A 1260 Diode Array Detector WR • G7117A/B/C 1290 Infinity II Diode Array Detector FS/ 1290 Diode Array Detector/ 1260 Diode Array Detector HS • G7165A 1260 Multiple Wavelength Detector |

| Maintenance tasks | Modules |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Wavelength Accuracy Test | <ul style="list-style-type: none">• G7121A/B 1260 Fluorescence Detector/ 1260 Fluorescence Detector Spectra |
| Wavelength Calibration | <ul style="list-style-type: none">• G7114A/B 1260 Variable Wavelength Detector/ 1290 Variable Wavelength Detector• G7115A 1260 Diode Array Detector WR• G7117A/B/C 1290 Infinity II Diode Array Detector FS/ 1290 Diode Array Detector/ 1260 Diode Array Detector HS• G7165A 1260 Multiple Wavelength Detector |

Maintenance and Troubleshooting Tools

Maintenance Procedures

Guided Maintenance is available with the InfinityLab Assist Control Software. Guided Maintenance gives step-by-step guidance to perform typical maintenance procedures. Some procedures require the instrument to be moved to maintenance position so that maintenance can be completed. This is integrated into the step-by-step workflow. Other maintenance instructions show the complete procedure with illustrations, so you know how to carry out the procedure directly at the instrument. The procedures also contain information on parts required, the estimated duration and warnings and cautions when working with the instrument.

The following figure shows the **Vialsampler Exchange Needle and Seat** procedure overview including time required, steps to be performed, tools and parts required, as well as all safety relevant information.

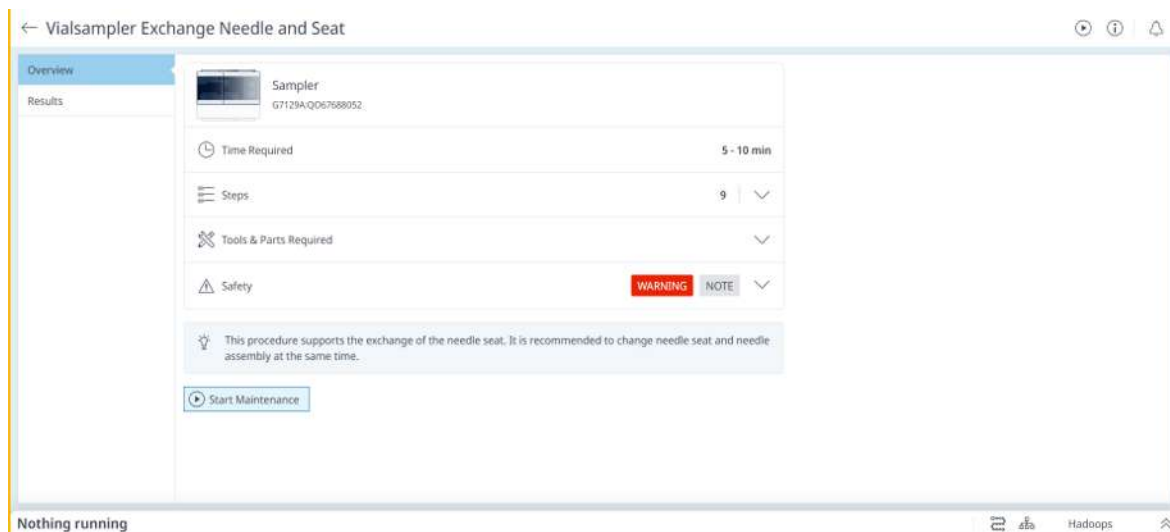


Figure 10: Overview for procedure: Vialsampler Exchange Needle and Seat

Troubleshooting Tools

The troubleshooting guide is located in **Health > Troubleshooting**. Check the possible instrument issues based on the symptom displayed by the instrument:

- Baseline
- Peak Shape
- Pressure
- Retention
- Tuning (when a G6160B Pro iQ MS or G6170A Pro iQ Plus MS is present)

The shown issues are ranked based on their likelihood. Tips and tricks should help with troubleshooting the issue.



Review the detector method settings and ensure that they are suitable for the given analytical problem. Some detector parameters, such as wavelength or data rate, can have a significant impact on the detector signal.



Remove the flow cell from the flow path to help determine if the flow/flow cell is the source of the baseline issue.

Figure 11: Troubleshooting tips and tricks

The user-identified troubleshooting tool is displayed as first item in the list. It contains the specific issues only applicable to the modules present in the system. This is context sensitive troubleshooting information.

In addition to the textual troubleshooting, various actions are also linked that help to solve/troubleshoot the issue.

The second troubleshooting tool available with the InfinityLab Assist Control Software is the **Assisted Troubleshooting**. Assisted troubleshooting is enabled when a specific error occurs. The user then receives step-by-step guidance to troubleshoot the issue.

7

Error Information

This chapter describes the meaning of error messages, and provides information on probable causes and suggested actions how to recover from error conditions.

What Are Error Messages 129

General Error Messages 130

Timeout 130

Shutdown 131

Remote Timeout 132

Lost CAN Partner 133

Leak 134

Compensation Sensor Open 135

Compensation Sensor Short 136

What Are Error Messages

Error messages are displayed in the user interface when an electronic, mechanical, or hydraulic (flow path) failure occurs that requires attention before the analysis can be continued (for example, repair, or exchange of consumables is necessary). In the event of such a failure, the red status indicator at the front of the module is switched on, and an entry is written into the module logbook.

If an error occurs outside a method run, other modules will not be informed about this error. If it occurs within a method run, all connected modules will get a notification, all LEDs get red and the run will be stopped. Depending on the module type, this stop is implemented differently. For example, for a pump, the flow will be stopped for safety reasons. For a detector, the lamp will stay on in order to avoid equilibration time. Depending on the error type, the next run can only be started if the error has been resolved, for example liquid from a leak has been dried. Errors for presumably single time events can be recovered by switching on the system in the user interface.

Special handling is done in case of a leak. As a leak is a potential safety issue and may have occurred at a different module from where it has been observed, a leak always causes a shutdown of all modules, even outside a method run.

In all cases, error propagation is done via the CAN bus or via an APG/ERI remote cable (see documentation for the APG/ERI interface).

If using the InfinityLab Assist, instrument errors will generate a notification. To view the probable causes and recommended actions for this error, click on **Help** button displayed on the notification.

General Error Messages

Timeout

Error ID: 62

The timeout threshold was exceeded.

| Probable cause | | Suggested actions |
|----------------|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| 1 | The analysis was completed successfully, and the timeout function switched off the module as requested. | • Check the logbook for the occurrence and source of a not-ready condition. Restart the analysis where required. |
| 2 | A not-ready condition was present during a sequence or multiple-injection run for a period longer than the timeout threshold. | • Check the logbook for the occurrence and source of a not-ready condition. Restart the analysis where required. |

Shutdown

Error ID: 63

An external instrument has generated a shutdown signal on the remote line.

| Probable cause | | Suggested actions |
|----------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Leak detected in an external instrument with a remote connection to the system. | <ul style="list-style-type: none">Fix the leak in the external instrument before restarting the module. |
| 2 | Shut-down in an external instrument with a remote connection to the system. | <ul style="list-style-type: none">Check external instruments for a shut-down condition. |
| 3 | The degasser failed to generate sufficient vacuum for solvent degassing. | <ul style="list-style-type: none">Check the external vacuum degasser module (if installed) for an error condition. Refer to the Service Manual for the degasser or the pump that has the degasser built-in. |

Remote Timeout

Error ID: 70

A not-ready condition is still present on the remote input. When an analysis is started, the system expects all not-ready conditions (for example, a not-ready condition during detector balance) to switch to run conditions within one minute of starting the analysis. If a not-ready condition is still present on the remote line after one minute the error message is generated.

| Probable cause | | Suggested actions |
|----------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Not-ready condition in one of the instruments connected to the remote line. | <ul style="list-style-type: none">• Ensure the instrument showing the not-ready condition is installed correctly, and is set up correctly for analysis. |
| 2 | Defective remote cable. | <ul style="list-style-type: none">• Exchange the remote cable. |
| 3 | Defective components in the instrument showing the not-ready condition. | <ul style="list-style-type: none">• Check the instrument for defects (refer to the instrument’s documentation). |

Lost CAN Partner

Error ID: 71

During an analysis, the internal synchronization or communication between one or more of the modules in the system has failed.

The system processors continually monitor the system configuration. If one or more of the modules is no longer recognized as being connected to the system, the error message is generated.

| Probable cause | | Suggested actions |
|----------------|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | CAN cable disconnected. | <ul style="list-style-type: none">• Ensure all the CAN cables are connected correctly.• Ensure all CAN cables are installed correctly. |
| 2 | Defective CAN cable. | <ul style="list-style-type: none">• Exchange the CAN cable. |
| 3 | Defective mainboard in another module. | <ul style="list-style-type: none">• Switch off the system. Restart the system, and determine which module or modules are not recognized by the system. |

Leak

Error ID: 64

A leak was detected in the module.

The signals from the two temperature sensors (leak sensor and board-mounted temperature-compensation sensor) are used by the leak algorithm to determine whether a leak is present. When a leak occurs, the leak sensor is cooled by the solvent. This changes the resistance of the leak sensor which is sensed by the leak sensor circuit on the mainboard.

| Probable cause | | Suggested actions |
|----------------|-------------------|-----------------------------------|
| 1 | Loose fittings. | • Ensure all fittings are tight. |
| 2 | Broken capillary. | • Exchange defective capillaries. |

Compensation Sensor Open

Error ID: 81

The ambient-compensation sensor (NTC) on the on/off switch board in the module has failed (open circuit).

The resistance across the temperature compensation sensor (NTC) on the on/off switch board is dependent on ambient temperature. The change in resistance is used by the leak circuit to compensate for ambient temperature changes. If the resistance across the sensor increases above the upper limit, the error message is generated.

| Probable cause | | Suggested actions |
|----------------|---------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| 1 | Loose connection between the on/off switch board and the mainboard. | <ul style="list-style-type: none">• Please contact your Agilent service representative. |
| 2 | Defective on/off switch assembly. | <ul style="list-style-type: none">• Please contact your Agilent service representative. |

Compensation Sensor Short

Error ID: 80

The ambient-compensation sensor (NTC) on the on/off switch board in the module has failed (open circuit).

The resistance across the temperature compensation sensor (NTC) on the on/off switch board is dependent on ambient temperature. The change in resistance is used by the leak circuit to compensate for ambient temperature changes. If the resistance across the sensor increases above the upper limit, the error message is generated.

| Probable cause | | Suggested actions |
|----------------|---------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| 1 | Defective on/off switch assembly. | <ul style="list-style-type: none">• Please contact your Agilent service representative. |
| 2 | Loose connection between the on/off switch board and the mainboard. | <ul style="list-style-type: none">• Please contact your Agilent service representative. |



8 Maintenance Tasks

This chapter describes the maintenance of the module.

Safety Information Related to Maintenance 138

Overview of Maintenance 140

Cleaning the Module 141

Remove and Install the Display Holder 142

Removing the Display Holder from the Assist Hub 142

Removing the Display Holder from the Assist Interface 145

Safety Information Related to Maintenance

WARNING

Fire and damage to the module

Wrong fuses

- Make sure that only fuses with the required rated current and of the specified type (super-fast, fast, time delay etc) are used for replacement.
 - The use of repaired fuses and the short-circuiting of fuse-holders must be avoided.
-

WARNING

Personal injury or damage to the product

Agilent is not responsible for any damages caused, in whole or in part, by improper use of the products, unauthorized alterations, adjustments or modifications to the products, failure to comply with procedures in Agilent product user guides, or use of the products in violation of applicable laws, rules or regulations.

- Use your Agilent products only in the manner described in the Agilent product user guides.
-

WARNING

Electrical shock

Repair work at the module can lead to personal injuries, e.g. shock hazard, when the cover is opened.

- Do not remove the cover of the module.
 - Only certified persons are authorized to carry out repairs inside the module.
-

WARNING

Sharp metal edges

Sharp-edged parts of the equipment may cause injuries.

- To prevent personal injury, be careful when getting in contact with sharp metal areas.
-

WARNING

Toxic, flammable and hazardous solvents, samples and reagents

The handling of solvents, samples and reagents can hold health and safety risks.

- When working with these substances observe appropriate safety procedures (for example by wearing goggles, safety gloves and protective clothing) as described in the material handling and safety data sheet supplied by the vendor, and follow good laboratory practice.
- The volume of substances should be reduced to the minimum required for the analysis.
- Do not operate the instrument in an explosive atmosphere.

CAUTION

Safety standards for external equipment

- If you connect external equipment to the instrument, make sure that you only use accessory units tested and approved according to the safety standards appropriate for the type of external equipment.

Overview of Maintenance

The InfinityLab Assist Hub requires no maintenance (simple repairs).

Cleaning the Module

To keep the module case clean, use a soft cloth slightly dampened with water, or a solution of water and mild detergent. Avoid using organic solvents for cleaning purposes. They can cause damage to plastic parts.

WARNING

Liquid dripping into the electronic compartment of your module can cause shock hazard and damage the module

- Do not use an excessively damp cloth during cleaning.
- Drain all solvent lines before opening any connections in the flow path.

NOTE

A solution of 70 % isopropanol and 30 % water might be used if the surface of the module needs to be disinfected.

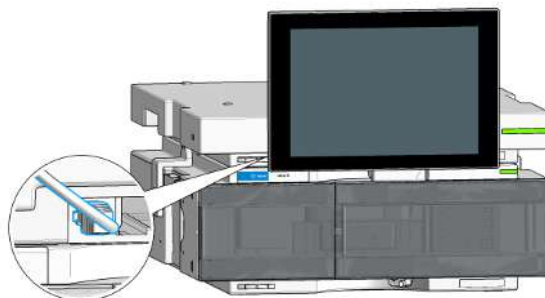
Remove and Install the Display Holder

Removing the Display Holder from the Assist Hub

Maintenance Tasks

Remove and Install the Display Holder

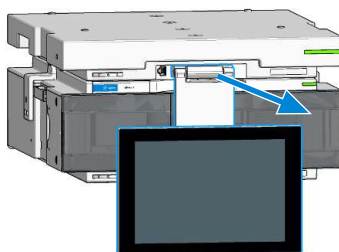
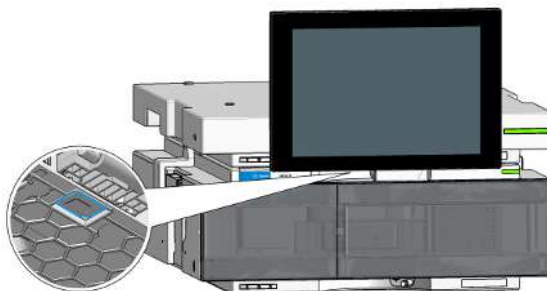
- 1 Remove the Power over Ethernet (PoE) cable from the Assist Hub.



- 2 Press the button underneath the Assist Hub to release the Display Holder from the Assist Hub.


NOTE

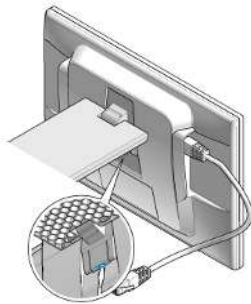
When combining with certain modules (for example, Vialsampler or Multisampler) in the stack, you must remove the safety clips to access the button.



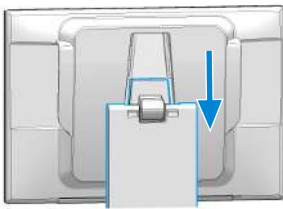
For details on installing the Display Holder, see [Installing the Display Holder](#) on page 29.

Removing the Display Holder from the Assist Interface

| Tools required | Qty. | p/n | Description |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|---------------------------------------------------------------------------------------------|------------------------------------------|
| | 1 |  5023-3138 | Reversible Screwdriver + Blade 1,0 x 5,5 |
| <p>1 Release the Display Holder from the Assist Interface. Insert a blade screwdriver into the intended opening and lift the Display Holder slightly until it can be released.</p> | | | |



- 2 Slide the Display Holder out of the slot of the Assist Interface.



For details on installing the Display Holder, see [Installing the Display Holder](#) on page 29.



9 **Parts and Materials for Maintenance**

This chapter provides information on parts and materials for maintenance.

Standard Parts for Maintenance 147





Accessory Kits 148

Standard Parts for Maintenance



The InfinityLab Assist Hub requires no maintenance (simple repairs). For information on orderable replacement parts, see [Accessory Kits](#) on page 148.

Accessory Kits

The G7180-68705 (Accessory Kit) of the InfinityLab Assist Hub (G7180A) contains the following parts:

| Qty. | p/n | Description |
|------|---------------------------------------------------------------------------------------------------------------|--------------------------------------------|
| 1 |  5181-1516 | CAN cable, Agilent module to module, 0.5 m |
| 2 |  5023-0203 | Cross-over network cable, shielded, 3 m |
| 1 |  5720-0022 | Display Holder Base Assembly |
| 1 |  G7180-68000 | Assist Safety Clip Kit |

InfinityLab Assist Interface (G7179A) Shipment Kit:

| Qty. | p/n | Description |
|------|---------------------------------------------------------------------------------------------------------------|---------------------------------|
| 1 |  G7179-64000 | InfinityLab Assist Interface |
| 1 |  5039-0050 | Power over Ethernet (PoE) Cable |

10

Identifying Cables

This chapter provides information on cables used with the modules.

Cable Overview 150

Analog Cables 152

Remote Cables 154

BCD Cables 158

CAN/LAN Cables 160

RS-232 Cables 161

USB 162

Cable Overview

NOTE

Never use cables other than the ones supplied by Agilent Technologies to ensure proper functionality and compliance with safety or EMC regulations.

Analog cables

| p/n | Description |
|-------------|---------------------------------------------------|
| 35900-60750 | Agilent 35900A A/D converter |
| 01046-60105 | Analog cable (BNC to general purpose, spade lugs) |

Remote cables

| p/n | Description |
|-------------|----------------------------------------|
| 5188-8029 | ERI to general purpose |
| 5188-8044 | Remote Cable ERI – ERI |
| 5188-8045 | Remote Cable APG – ERI |
| 5188-8059 | ERI-Extension-Cable 1.2 m |
| 5061-3378 | Remote Cable to 35900 A/D converter |
| 01046-60201 | Agilent module to general purpose |
| 5188-8057 | Fraction Collection ERI remote Y-cable |

CAN cables

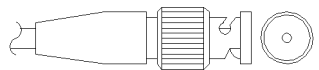
| p/n | Description |
|-----------|--------------------------------------------|
| 5181-1516 | CAN cable, Agilent module to module, 0.5 m |
| 5181-1519 | CAN cable, Agilent module to module, 1 m |

LAN cables

| p/n | Description |
|-----------|------------------------------------------------------------------------------|
| 5023-0203 | Cross-over network cable, shielded, 3 m (for point to point connection) |
| 5023-0202 | Twisted pair network cable, shielded, 7 m (for point to point connection) |

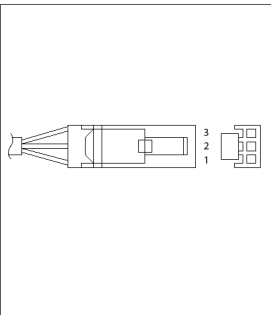
| RS-232 cables | p/n | Description |
|---------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | RS232-61601 | RS-232 cable, 2.5 m Instrument to PC, 9-to-9 pin (female). This cable has special pin-out, and is not compatible with connecting printers and plotters. It is also called "Null Modem Cable" with full handshaking where the wiring is made between pins 1-1, 2-3, 3-2, 4-6, 5-5, 6-4, 7-8, 8-7, 9-9. |
| | 5181-1561 | RS-232 cable, 8 m |
| USB cables | p/n | Description |
| | 5188-8050 | USB A M-USB Mini B 3 m (PC-Module) |
| | 5188-8049 | USB A F-USB Mini B M OTG (Module to Flash Drive) |

Analog Cables

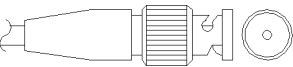


One end of these cables provides a BNC connector to be connected to Agilent modules. The other end depends on the instrument to which connection is being made.

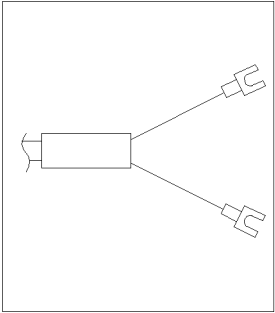
Agilent Module to 35900 A/D converters

| p/n 35900-60750 | 35900 | Pin Agilent module | Signal Name |
|------------------------------------------------------------------------------------|-------|--------------------|---------------|
|  | 1 | | Not connected |
| | 2 | Shield | Analog - |
| | 3 | Center | Analog + |

Agilent Module to BNC Connector

| p/n 8120-1840 | Pin BNC | Pin Agilent module | Signal Name |
|-------------------------------------------------------------------------------------|---------|--------------------|-------------|
|  | Shield | Shield | Analog - |
| | Center | Center | Analog + |

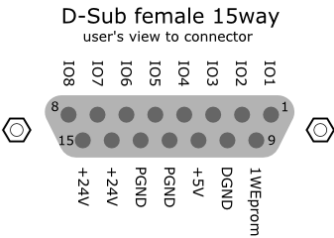
Agilent Module to General Purpose

| p/n 01046-60105 | Pin | Pin Agilent module | Signal Name |
|-----------------------------------------------------------------------------------|-----|--------------------|---------------|
|  | 1 | | Not connected |
| | 2 | Black | Analog - |
| | 3 | Red | Analog + |

Remote Cables

ERI (Enhanced Remote Interface)

- 5188-8029 ERI to general purpose (D-Sub 15 pin male - open end)
- 5188-8044 ERI to ERI (D_Sub 15 pin male - male)
- 5188-8059 ERI-Extension-Cable 1.2 m (D-Sub15 pin male / female)

| p/n 5188-8029 | pin | Color code | Enhanced Remote | Classic Remote | Active (TTL) |
|-----------------------------------------------------------------------------------|-----|--------------|-----------------|----------------|--------------|
|  | 1 | white | IO1 | START REQUEST | Low |
| | 2 | brown | IO2 | STOP | Low |
| | 3 | green | IO3 | READY | High |
| | 4 | yellow | IO4 | PEAK DETECT | Low |
| | 5 | grey | IO5 | POWER ON | High |
| | 6 | pink | IO6 | SHUT DOWN | Low |
| | 7 | blue | IO7 | START | Low |
| | 8 | red | IO8 | PREPARE | Low |
| | 9 | black | 1wire DATA | | |
| | 10 | violet | DGND | | |
| | 11 | grey-pink | +5V ERI out | | |
| | 12 | red-blue | PGND | | |
| | 13 | white-green | PGND | | |
| | 14 | brown-green | +24V ERI out | | |
| | 15 | white-yellow | +24V ERI out | | |
| | NC | yellow-brown | | | |


NOTE

Configuration is different with old firmware revisions.
The configuration for IO4 and IO5 is swapped for modules with firmware lower than D.07.10.

NOTE


Peak Detection is used for LCMS systems connected with the Fraction Collection Remote Y-Cable (5188-8057).

- 5188-8045 ERI to APG (Connector D_Subminiature 15 pin (ERI), Connector D_Subminiature 9 pin (APG))

| p/n 5188-8045 | | Pin (ERI) | Signal | Pin (APG) | Active (TTL) |
|-----------------------------------------------------------------------------------|--------|-----------------|--------|-----------|--------------|
|  | 10 | GND | | 1 | |
| | 1 | Start Request | | 9 | Low |
| | 2 | Stop | | 8 | Low |
| | 3 | Ready | | 7 | High |
| | 5 | Power on | | 6 | High |
| | 4 | Future | | 5 | |
| | 6 | Shut Down | | 4 | Low |
| | 7 | Start | | 3 | Low |
| | 8 | Prepare | | 2 | Low |
| | Ground | Cable Shielding | | NC | |

- 5188-8057 ERI to APG and RJ45 (Connector D_Subminiature 15 pin (ERI), Connector D_Subminiature 9 pin (APG), Connector plug Cat5e (RJ45))

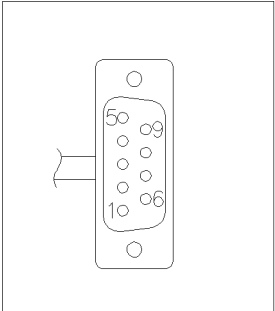
Table 12: 5188-8057 ERI to APG and RJ45

| p/n 5188-8057 | Pin (ERI) | Signal | Pin (APG) | Active (TTL) | Pin (RJ45) |
|-----------------------------------------------------------------------------------|-----------|------------------|-----------|--------------|------------|
|  | 10 | GND | 1 | | 5 |
| | 1 | Start Request | 9 | High | |
| | 2 | Stop | 8 | High | |
| | 3 | Ready | 7 | High | |
| | 4 | Fraction Trigger | 5 | High | 4 |
| | 5 | Power on | 6 | High | |
| | 6 | Shut Down | 4 | High | |
| | 7 | Start | 3 | High | |
| | 8 | Prepare | 2 | High | |
| | Ground | Cable Shielding | NC | | |

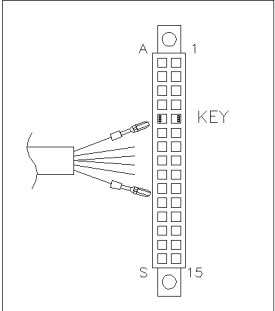


One end of these cables provides an Agilent Technologies APG (Auxiliary Port Group) remote connector to be connected to Agilent modules. The other end depends on the instrument to be connected to.

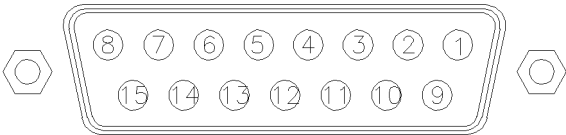
Agilent Module to Agilent 35900 A/D Converters

| p/n 5061-3378 | Pin 35900 A/D | Pin Agilent module | Signal Name | Active (TTL) |
|-----------------------------------------------------------------------------------|---------------|--------------------|----------------|--------------|
|  | 1 - White | 1 - White | Digital ground | |
| | 2 - Brown | 2 - Brown | Prepare run | Low |
| | 3 - Gray | 3 - Gray | Start | Low |
| | 4 - Blue | 4 - Blue | Shut down | Low |
| | 5 - Pink | 5 - Pink | Not connected | |
| | 6 - Yellow | 6 - Yellow | Power on | High |
| | 7 - Red | 7 - Red | Ready | High |
| | 8 - Green | 8 - Green | Stop | Low |
| | 9 - Black | 9 - Black | Start request | Low |

Agilent Module to General Purpose

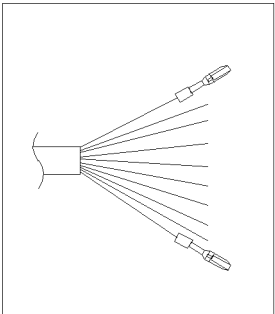
| p/n 01046-60201 | Wire Color | Pin Agilent module | Signal Name | Active (TTL) |
|------------------------------------------------------------------------------------|------------|--------------------|----------------|--------------|
|  | White | 1 | Digital ground | |
| | Brown | 2 | Prepare run | Low |
| | Gray | 3 | Start | Low |
| | Blue | 4 | Shut down | Low |
| | Pink | 5 | Not connected | |
| | Yellow | 6 | Power on | High |
| | Red | 7 | Ready | High |
| | Green | 8 | Stop | Low |
| | Black | 9 | Start request | Low |

BCD Cables

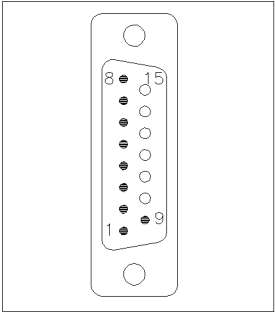


One end of these cables provides a 15-pin BCD connector to be connected to the Agilent modules. The other end depends on the instrument to be connected to

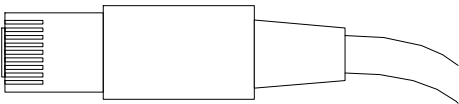
Agilent Module to General Purpose

| p/n G1351-81600 | Wire Color | Pin Agilent module | Signal Name | BCD Digit |
|------------------------------------------------------------------------------------|---------------|--------------------|----------------|-----------|
|  | Green | 1 | BCD 5 | 20 |
| | Violet | 2 | BCD 7 | 80 |
| | Blue | 3 | BCD 6 | 40 |
| | Yellow | 4 | BCD 4 | 10 |
| | Black | 5 | BCD 0 | 1 |
| | Orange | 6 | BCD 3 | 8 |
| | Red | 7 | BCD 2 | 4 |
| | Brown | 8 | BCD 1 | 2 |
| | Gray | 9 | Digital ground | Gray |
| | Gray/pink | 10 | BCD 11 | 800 |
| | Red/blue | 11 | BCD 10 | 400 |
| | White/green | 12 | BCD 9 | 200 |
| | Brown/green | 13 | BCD 8 | 100 |
| | not connected | 14 | | |
| | not connected | 15 | + 5 V | Low |

Agilent Module to 3396 Integrators

| p/n 03396-60560 | Pin 3396 | Pin Agilent module | Signal Name | BCD Digit |
|-----------------------------------------------------------------------------------|----------|--------------------|----------------|-----------|
|  | 1 | 1 | BCD 5 | 20 |
| | 2 | 2 | BCD 7 | 80 |
| | 3 | 3 | BCD 6 | 40 |
| | 4 | 4 | BCD 4 | 10 |
| | 5 | 5 | BCD0 | 1 |
| | 6 | 6 | BCD 3 | 8 |
| | 7 | 7 | BCD 2 | 4 |
| | 8 | 8 | BCD 1 | 2 |
| | 9 | 9 | Digital ground | |
| | NC | 15 | + 5 V | Low |

CAN/LAN Cables



Both ends of this cable provide a modular plug to be connected to Agilent modules CAN or LAN connectors.

Can Cables

| p/n | Description |
|-----------|--------------------------------------------|
| 5181-1516 | CAN cable, Agilent module to module, 0.5 m |
| 5181-1519 | CAN cable, Agilent module to module, 1 m |

LAN Cables

| p/n | Description |
|-----------|------------------------------------------------------------------------------|
| 5023-0203 | Cross-over network cable, shielded, 3 m (for point to point connection) |
| 5023-0202 | Twisted pair network cable, shielded, 7 m (for point to point connection) |

RS-232 Cables

| p/n | Description |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RS232-61601 | RS-232 cable, 2.5 m Instrument to PC, 9-to-9 pin (female). This cable has special pin-out, and is not compatible with connecting printers and plotters. It is also called "Null Modem Cable" with full handshaking where the wiring is made between pins 1-1, 2-3, 3-2, 4-6, 5-5, 6-4, 7-8, 8-7, 9-9. |
| 5181-1561 | RS-232 cable, 8 m |

USB

To connect a USB Flash Drive use a USB OTG cable with Mini-B plug and A socket.

| p/n | Description |
|-----------|--------------------------------------------------|
| 5188-8050 | USB A M-USB Mini B 3 m (PC-Module) |
| 5188-8049 | USB A F-USB Mini B M OTG (Module to Flash Drive) |

This chapter describes the module in more detail on hardware and electronics.

General Hardware Information 164

Firmware Description 164

Electrical Connections 167

Interfaces 169

Overview Interfaces 172

Instrument Layout 177

Early Maintenance Feedback (EMF) 178

Module-Specific Hardware Information 179

General Hardware Information

This section provides detailed hardware information on firmware that is valid for this module.

Firmware Description

The firmware of the instrument consists of two independent sections:

- a non-instrument specific section, called *resident system*
- an instrument specific section, called *main system*

Resident System

This resident section of the firmware is identical for all Agilent 1100/1200/1220/1260/1290 series modules. Its properties are:

- the complete communication capabilities (CAN, LAN, USB and RS- 232)
- memory management
- ability to update the firmware of the 'main system'

Main System

Its properties are:

- the complete communication capabilities (CAN, LAN, USB and RS- 232)
- memory management
- ability to update the firmware of the 'resident system'

In addition the main system comprises the instrument functions that are divided into common functions like

- run synchronization through APG/ERI remote,
- error handling,
- diagnostic functions,

- or module specific functions like
 - internal events such as lamp control, filter movements,
 - raw data collection and conversion to absorbance.

Firmware Updates

Firmware updates can be done with the Agilent Lab Advisor software with files on the hard disk (latest version should be used).

Required tools, firmware and documentation are available from the Agilent web: <https://www.agilent.com/en-us/firmwareDownload?whid=69761>

The file naming conventions are:

PPPP_RVVV_XXX.dlb, where

- PPPP is the product number, for example, 1315B for the G1315B DAD,
- R the firmware revision, for example, A for G1315B or B for the G1315C DAD,
- VVV is the revision number, for example 650 is revision 6.50,
- XXX is the build number of the firmware.

For instructions on firmware updates refer to section *Replacing Firmware* in chapter *Maintenance* or use the documentation provided with the *Firmware Update Tools*.

NOTE

Update of main system can be done in the resident system only. Update of the resident system can be done in the main system only.
Main and resident firmware must be from the same set.

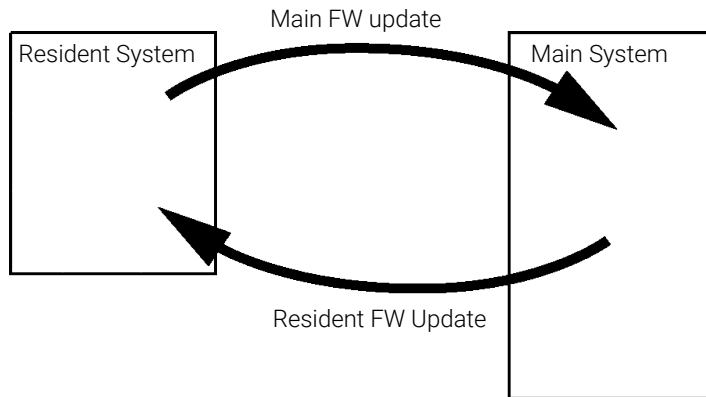


Figure 12: Firmware update mechanism

For further information about minimum firmware requirements, firmware compatibilities and emulation for backward compatibility with specific software environments, please check the latest Firmware Bulletin.

The firmware update tools, firmware and documentation are available from the Agilent web.

- <https://www.agilent.com/en-us/firmwareDownload?whid=69761>

Electrical Connections

- The CAN bus is a serial bus with high-speed data transfer. The two connectors for the CAN bus are used for internal module data transfer and synchronization.
- With the appropriate software, the LAN connector may be used to control the module from a computer through a LAN connection. This connector is activated and can be configured with the configuration switch.
- The USB connector may be used for service related workflows.
- The power input socket accepts a line voltage of 100 – 240 VAC \pm 10 % with a line frequency of 50 or 60 Hz. Maximum power consumption varies by module. There is no voltage selector on your module because the power supply has wide-ranging capability. There are no externally accessible fuses because automatic electronic fuses are implemented in the power supply.

WARNING

Electric shock due to insufficient insulation of connected instruments

Personal injury or damage to the instrument

- **Any other instruments connected to this instrument shall be approved to a suitable safety standard and must include reinforced insulation from the mains.**

NOTE

Never use cables other than the ones supplied by Agilent Technologies to ensure proper functionality and compliance with safety or EMC regulations.

Rear View of the Module

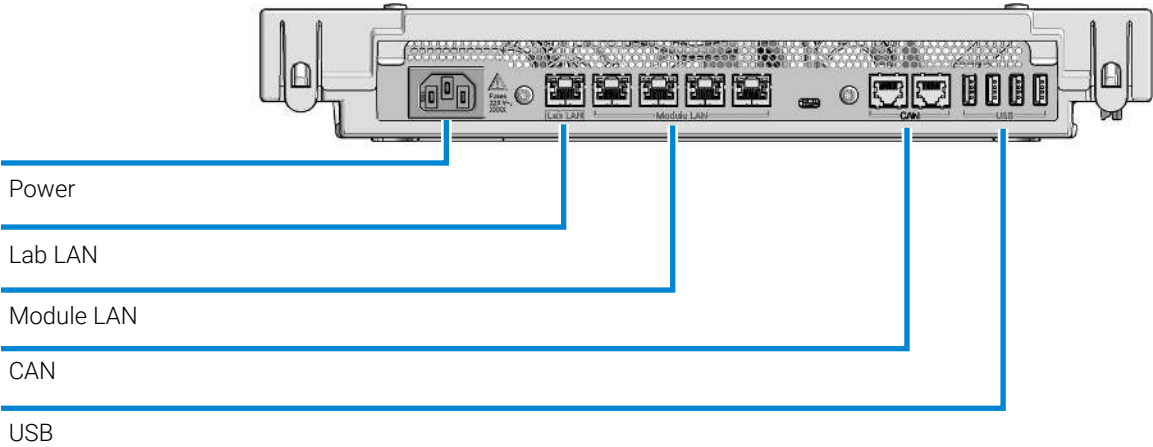


Figure 13: Rear view of the Agilent InfinityLab Assist Hub (G7180A)

Serial Number Information

The serial number information on the instrument labels provide the following information:

| | |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| CCXZZ00000 | Format |
| CC | Country of manufacturing <ul style="list-style-type: none">• DE = Germany• JP = Japan• CN = China• RO = Romania |
| X | Alphabetic character A-Z (used by manufacturing) |
| ZZ | Alpha-numeric code 0-9, A-Z, where each combination unambiguously denotes a module (there can be more than one code for the same module) |
| 00000 | Serial number |

Interfaces

The Agilent InfinityLab LC Series modules provide the following interfaces:

Table 13: Agilent InfinityLab LC Series interfaces

| Module | CAN | USB | LAN (on-board) | RS-232 | Analog | APG (A) / ERI (E) | Special |
|-------------------------------------------|-----|-----|-------------------|--------|--------|----------------------|---------|
| Pumps | | | | | | | |
| G7104A/C | 2 | No | Yes | Yes | 1 | A | |
| G7110B | 2 | Yes | Yes | No | No | E | |
| G7111A/B, G5654A | 2 | Yes | Yes | No | No | E | |
| G7112B | 2 | Yes | Yes | No | No | E | |
| G7120A, G7132A | 2 | No | Yes | Yes | 1 | A | |
| G7161A/B | 2 | Yes | Yes | No | No | E | |
| Samplers | | | | | | | |
| G7129A/B/C | 2 | Yes | Yes | No | No | E | |
| G7167A/B/C, G7137A/B, G5668A, G3167A/B | 2 | Yes | Yes | No | No | E | |
| G7157A | 2 | Yes | Yes | No | No | E | |
| Detectors | | | | | | | |
| G7114A/B | 2 | Yes | Yes | No | 1 | E | |
| G7115A | 2 | Yes | Yes | No | 1 | E | |
| G7117A/B/C | 2 | Yes | Yes | No | 1 | E | |
| G7121A/B | 2 | Yes | Yes | No | 1 | E | |
| G7162A/B | 2 | Yes | Yes | No | 1 | E | |
| G7165A | 2 | Yes | Yes | No | 1 | E | |
| Fraction Collectors | | | | | | | |
| G7158B | 2 | Yes | Yes | No | No | E | |
| G7159B | 2 | Yes | Yes | No | No | E | |

| Module | CAN | USB | LAN (on-board) | RS-232 | Analog | APG (A) / ERI (E) | Special |
|------------------|-----|-----|-------------------|--------|--------|----------------------|-----------------------------------------------------------------------------------------------------------------|
| G7166A | 2 | No | No | No | No | No | Requires a host module with on-board LAN with minimum FW B.06.40 or C.06.40, or with additional G1369C LAN Card |
| G1364E/F, G5664B | 2 | Yes | Yes | No | No | E | THERMOSTAT for G1330B |
| Others | | | | | | | |
| G1170A | 2 | No | No | No | No | No | Requires a host module with on-board LAN or with additional G1369C LAN Card. |
| G7116A/B | 2 | No | No | No | No | No | Requires a host module with on-board LAN or with additional G1369C LAN Card. |
| G7122A | No | No | No | Yes | No | A | |
| G7170B | 2 | No | No | No | No | No | Requires a host module with on-board LAN with minimum FW B.06.40 or C.06.40, or with additional G1369C LAN Card |
| G7175A | 2 | No | No | No | No | No | Requires a host module with on-board LAN or with additional G1369C LAN Card. |

NOTE

LAN connection is made between at least one of the Agilent modules and the Control PC.

- If an Assist Hub is installed, connect the LAN to the Lab LAN port of the Assist Hub.
- If an Assist Hub is NOT installed and a detector is installed, connect the LAN to this detector.
- If an Assist Hub is NOT installed and there are multiple detectors with spectral capabilities, consider using additional LAN connections for each detector.
- If an Assist Hub is installed, connect additional LAN connections from the detectors and pumps to the Assist Hub.

- CAN connectors as interface to other modules
- LAN connector as interface to the control software
- RS-232C as interface to a computer
- USB (Universal Series Bus) for service workflows
- REMOTE connector as interface to other Agilent products
- Analog output connector for signal output

Overview Interfaces

CAN

The CAN is inter-module communication interface. It is a 2-wire serial bus system supporting high speed data communication and real-time requirement.

LAN

The modules have either an interface slot for a LAN card (e.g. Agilent G1369B/C LAN Interface) or they have an on-board LAN interface (e.g. detectors G1315C/D DAD and G1365C/D MWD). This interface allows the control of the module/system via a PC with the appropriate control software. Some modules have neither on-board LAN nor an interface slot for a LAN card (e.g. G1170A Valve Drive or G4227A Flexible Cube). These are hosted modules and require a Host module with firmware B.06.40 or later or with additional G1369C LAN Card.

NOTE

LAN connection is made between at least one of the Agilent modules and the Control PC.

- If an Assist Hub is installed, connect the LAN to the Lab LAN port of the Assist Hub.
- If an Assist Hub is NOT installed and a detector is installed, connect the LAN to this detector.
- If an Assist Hub is NOT installed and there are multiple detectors with spectral capabilities, consider using additional LAN connections for each detector.
- If an Assist Hub is installed, connect additional LAN connections from the detectors and pumps to the Assist Hub.

RS-232C (Serial)

NOTE

There is no configuration possible on main boards with on-board LAN. These are pre-configured for 19200 baud, 8 data bit with no parity and one start bit and one stop bit are always used (not selectable).

The RS-232C is designed as DCE (data communication equipment) with a 9-pin male SUB-D type connector. The pins are defined as:

Table 14: RS-232C Connection Table

| Pin | Direction | Function |
|-----|-----------|----------|
| 1 | In | DCD |
| 2 | In | RxD |
| 3 | Out | TxD |
| 4 | Out | DTR |
| 5 | | Ground |
| 6 | In | DSR |
| 7 | Out | RTS |
| 8 | In | CTS |
| 9 | In | RI |

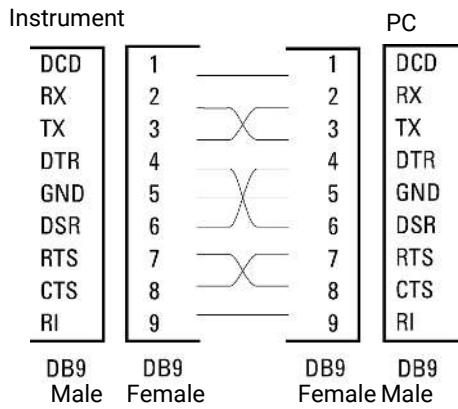


Figure 14: RS-232 Cable

Analog Signal Output

The analog signal output can be distributed to a recording device. For details refer to the description of the module’s mainboard.

APG Remote

The APG Remote connector may be used in combination with other analytical instruments from Agilent Technologies if you want to use features as common shut down, prepare, and so on.

Remote control allows easy connection between single instruments or systems to ensure coordinated analysis with simple coupling requirements.

The subminiature D connector is used. The module provides one remote connector which is inputs/outputs (wired- or technique).

To provide maximum safety within a distributed analysis system, one line is dedicated to **SHUT DOWN** the system’s critical parts in case any module detects a serious problem. To detect whether all participating modules are switched on or properly powered, one line is defined to summarize the **POWER ON** state of all connected modules. Control of analysis is maintained by signal readiness **READY** for next analysis, followed by **START** of run and optional **STOP** of run triggered on the respective lines. In addition **PREPARE** and **START REQUEST** may be issued. The signal levels are defined as:

- standard TTL levels (0 V is logic true, + 5.0 V is false),
- fan-out is 10 ,
- input load is 2.2 kOhm against + 5.0 V, and
- output are open collector type, inputs/outputs (wired- or technique).

NOTE

All common TTL circuits operate with a 5 V power supply. A TTL signal is defined as "low" or L when between 0 V and 0.8 V and "high" or H when between 2.0 V and 5.0 V (with respect to the ground terminal).

Table 15: Remote Signal Distribution

| Pin | Signal | Description |
|-----|---------|----------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | DGND | Digital ground |
| 2 | PREPARE | (L) Request to prepare for analysis (for example, calibration, detector lamp on). Receiver is any module performing pre-analysis activities. |

| Pin | Signal | Description |
|-----|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 | START | (L) Request to start run / timetable. Receiver is any module performing run-time controlled activities. |
| 4 | SHUT DOWN | (L) System has serious problem (for example, leak: stops pump). Receiver is any module capable to reduce safety risk. |
| 5 | | Not used |
| 6 | POWER ON | (H) All modules connected to system are switched on. Receiver is any module relying on operation of others. |
| 7 | READY | (H) System is ready for next analysis. Receiver is any sequence controller. |
| 8 | STOP | (L) Request to reach system ready state as soon as possible (for example, stop run, abort or finish and stop injection). Receiver is any module performing run-time controlled activities. |
| 9 | START REQUEST | (L) Request to start injection cycle (for example, by start key on any module). Receiver is the autosampler. |

USB (Universal Serial Bus)

The USB replaced the RS-232 and is used for service workflows, only.

For the InfinityLab Assist, the USB connector supports USB storage media of type exFAT, FAT32, EXT4. It can be used to perform software updates, data storage, back up, or Import/Export of Tasks & Settings.

Special Interfaces

There is no special interface for this module.

Instrument Layout

The industrial design of the module incorporates several innovative features. It uses Agilent's E-PAC concept for the packaging of electronics and mechanical assemblies. This concept is based upon the use of expanded polypropylene (EPP) layers of foam plastic spacers in which the mechanical and electronic boards components of the module are placed. This pack is then housed in a metal inner cabinet which is enclosed by a plastic external cabinet. The advantages of this packaging technology are:

- virtual elimination of fixing screws, bolts or ties, reducing the number of components and increasing the speed of assembly/disassembly,
- the plastic layers have air channels molded into them so that cooling air can be guided exactly to the required locations,
- the plastic layers help cushion the electronic and mechanical parts from physical shock, and
- the metal inner cabinet shields the internal electronics from electromagnetic interference and also helps to reduce or eliminate radio frequency emissions from the instrument itself.

Early Maintenance Feedback (EMF)

Maintenance requires the exchange of components that are subject to wear or stress. Ideally, the frequency at which components are exchanged should be based on the intensity of use of the module and the analytical conditions, and not on a predefined time interval. The early maintenance feedback (EMF) feature monitors the use of specific components in the instrument, and provides feedback when the user-selectable limits have been exceeded. The visual feedback in the user interface provides an indication that maintenance procedures should be scheduled.

EMF Counters

EMF counters increment with use and can be assigned a maximum limit which provides visual feedback in the user interface when the limit is exceeded. Some counters can be reset to zero after the required maintenance procedure.

Using the EMF Counters

The user-settable **EMF** limits for the **EMF Counters** enable the early maintenance feedback to be adapted to specific user requirements. The useful maintenance cycle is dependent on the requirements for use. Therefore, the definition of the maximum limits needs to be determined based on the specific operating conditions of the instrument.

Setting the EMF Limits

The setting of the **EMF** limits must be optimized over one or two maintenance cycles. Initially the default **EMF** limits should be set. When instrument performance indicates maintenance is necessary, take note of the values displayed by the **EMF counters**. Enter these values (or values slightly less than the displayed values) as **EMF** limits, and then reset the **EMF counters** to zero. The next time the **EMF counters** exceed the new **EMF** limits, the **EMF** flag will be displayed, providing a reminder that maintenance needs to be scheduled.

Module-Specific Hardware Information

InfinityLab Assist Hub (G7180A)

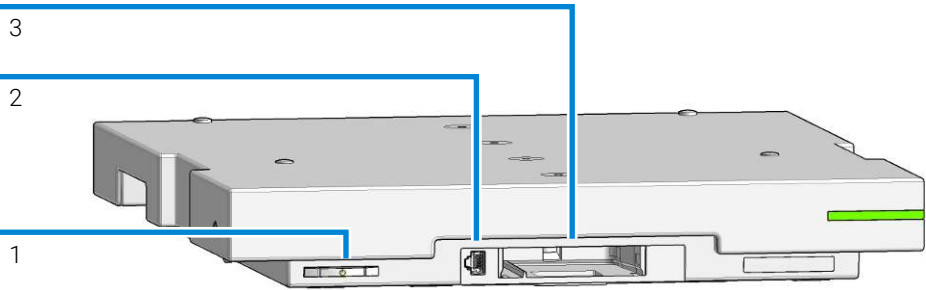


Figure 15: Front view of the InfinityLab Assist Hub (G7180A)

| | |
|---|--------------------------------------------------------------------|
| 1 | Power Button |
| 2 | Power over Ethernet (PoE) connection used for the Assist Interface |
| 3 | Garage for the Display Holder |

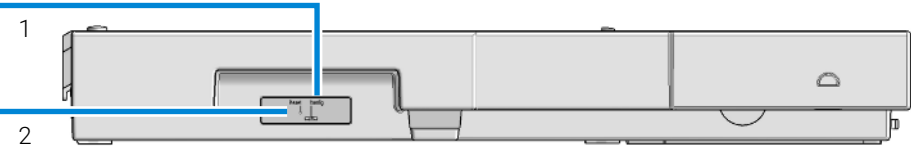


Figure 16: Left-side of the InfinityLab Assist Hub (G7180A)

Hardware Information

Module-Specific Hardware Information

-
- | | |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | <p>2-position configuration switch:</p> <ul style="list-style-type: none">• Front (right) position: to configure the IP address (by using specific data or automatically with DHCP server)• Back (left) position: the Assist Hub uses the default IP address (192.168.254.11) |
| <hr/> | |
| 2 | <p>Reset button: The reset will lead to a complete data loss and a reset to factory settings. Turn OFF the Assist Hub. Use a 8710-1977 (Hex key, 0.9 mm, long arm metric) to press and hold the reset button.</p> <p>Turn ON the Assist Hub and continue pressing the reset button until the Status LED starts flashing red. Once the flashing has stopped, the reset is complete. The Assist Hub turns on.</p> |
-

InfinityLab Assist Interface (G7179A)



Figure 17: InfinityLab Assist Interface side view with Power over Ethernet (PoE) connector



Figure 18: InfinityLab Assist Interface side view with USB connectors

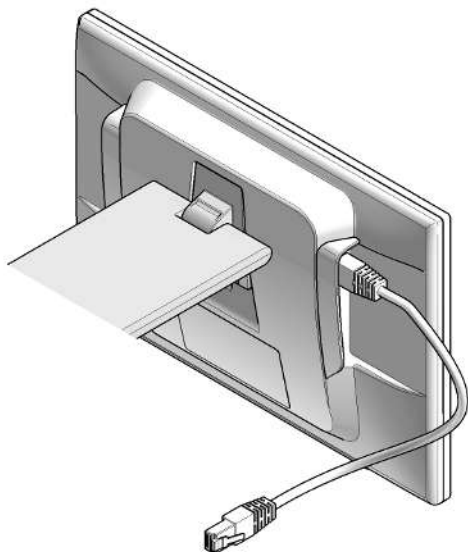


Figure 19: Back view of the InfinityLab Assist Interface

This chapter provides information on connecting the module to the control software.

What You Have to Do First 183**TCP/IP Parameter Configuration 185****Configuration Switch and Mode Selection 186****Dynamic Host Configuration Protocol (DHCP) 193**

General Information (DHCP) 193

Setup (DHCP) 194

Manual Configuration 196**PC and User Interface Software Setup 197**

PC Setup for Local Configuration 197

What You Have to Do First

The module has an on-board LAN communication interface.

NOTE

This chapter is generic and may show figures that differ from your module. The functionality is the same.

- 1 Note the MAC (Media Access Control) address for further reference. The MAC or hardware address of the LAN interfaces is a world wide unique identifier. No other network device will have the same hardware address. The MAC address can be found on a label at the rear of the module (see [Figure 21](#) on page 184, or [Figure 22](#) on page 184).


| | | |
|------------------|-----------------------------------------------------------------------------------|--------------------------------------------------|
| G4212-65800 |  | Part number of the mainboard |
| B.01 XX 0925 | | Revision Code, Vendor, Year and Week of assembly |
| MAC 000001000001 | | MAC address |
| Made in Germany | | Country of Origin |

Figure 20: MAC label (example)

- 2 Connect the instrument's LAN interface to

LAN Configuration
What You Have to Do First

- the PC network card using a crossover network cable (point-to-point) or
- a hub or switch using a standard LAN cable.

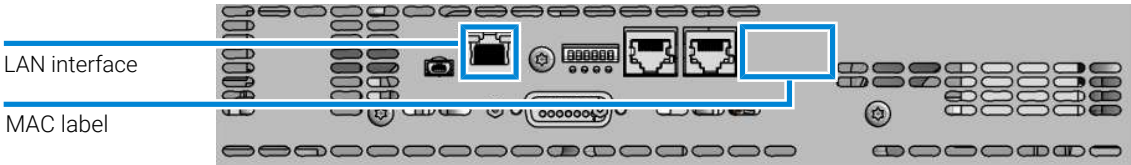


Figure 21: Location of LAN interfaces and MAC label (board with 6-bit configuration switch)

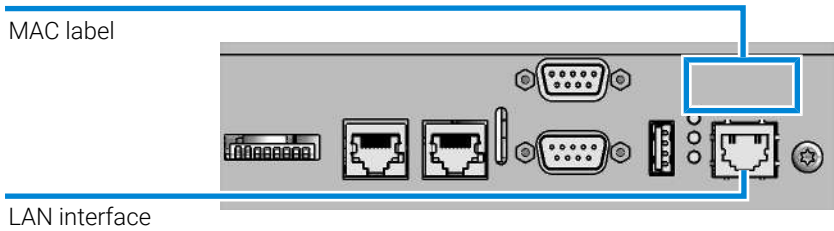


Figure 22: Location of LAN interfaces and MAC label (board with 8-bit configuration switch)

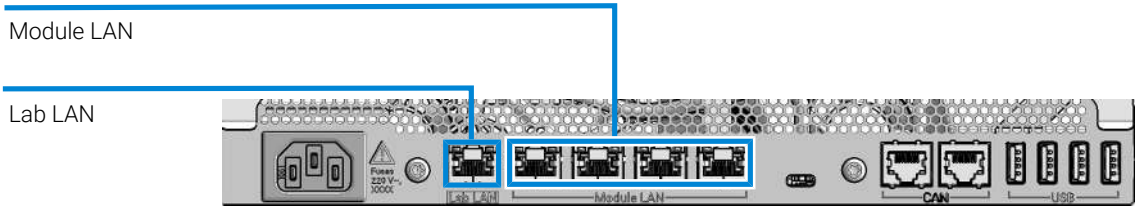


Figure 23: Location of LAN interfaces (InfinityLab Assist Hub)

TCP/IP Parameter Configuration

To operate properly in a network environment, the LAN interface must be configured with valid TCP/IP network parameters. These parameters are:

- IP address
- Subnet Mask
- Default Gateway

The TCP/IP parameters can be configured by the following methods:

- by automatically requesting the parameters from a network-based DHCP Server (using the so-called Dynamic Host Configuration Protocol). This mode requires a LAN-onboard Module or a G1369C LAN Interface card, see [Setup \(DHCP\)](#) on page 194
- by manually setting the parameters using the Local Controller

Configuration Switch and Mode Selection

The module is shipped with all switches (SW) set to OFF.

NOTE

To perform any LAN configuration, SW1 and SW2 must be set to OFF.

Configuration Switch (8-Bit)

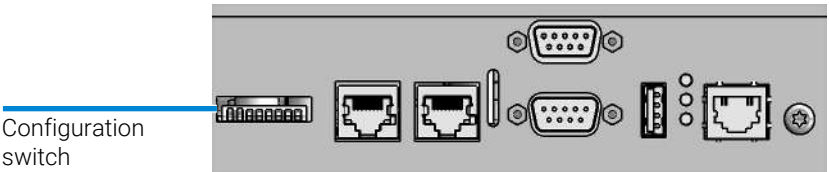


Figure 24: Location of configuration switch (8-bit) at the rear of the module

LAN Configuration
Configuration Switch and Mode Selection

Table 16: Overview of 8-bit configuration switch settings

| SW 1 | SW 2 | SW 3 | SW 4 | SW 5 | SW 6 | SW 7 | SW 8 | Mode | Init Mode |
|------|------|------|------|------|------|------|------|---------------------|---------------------------------------------------------------------------------|
| 0 | 0 | 0 | x | x | x | x | x | Link config | Speed and duplex mode determined by autonegotiation ¹ |
| 0 | 0 | 1 | 0 | 0 | x | x | x | Link config | 10 MBit, half-duplex ¹ |
| 0 | 0 | 1 | 0 | 1 | x | x | x | Link config | 10 MBit, full-duplex ¹ |
| 0 | 0 | 1 | 1 | 0 | x | x | x | Link config | 100 MBit, half-duplex ¹ |
| 0 | 0 | 1 | 1 | 1 | x | x | x | Link config | 100 MBit, full-duplex ¹ |
| 0 | 0 | x | x | x | 0 | 1 | 0 | Init Mode Selection | Using stored |
| 0 | 0 | x | x | x | 1 | 0 | 0 | Init Mode Selection | USE DHCP to request IP Address (Host name will be the MAC address) ² |
| 0 | 0 | x | x | x | 0 | 1 | 1 | Init Mode Selection | Use Default IP Address (192.168.254.11, Subnet mask: 255.255.255.0) |
| 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | Test | Boot Resident System |
| 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | Test | Revert to Default Data (Coldstart) |


¹ The LAN interface supports 10 or 100 Mbps operation in full- or half-duplex modes. In most cases, full-duplex is supported when the connecting network device - such as a network switch or hub - supports IEEE 802.3u auto-negotiation specifications.

When connecting to network devices that do not support auto-negotiation, the LAN interface will configure itself for 10- or 100-Mbps half-duplex operation.

For example, when connected to a non-negotiating 10-Mbps hub, the LAN interface will be automatically set to operate at 10-Mbps half-duplex.

If the module is not able to connect to the network through auto-negotiation, you can manually set the link operating mode using link configuration switches on the module.

² Requires firmware B.06.40 or above. Modules without LAN on board, see G1369C LAN Interface Card



Legend:

- SW = switch
- 0 = off (SW down)
- 1 = on (SW up)
- x = optional setting

Configuration Switch (6-Bit)

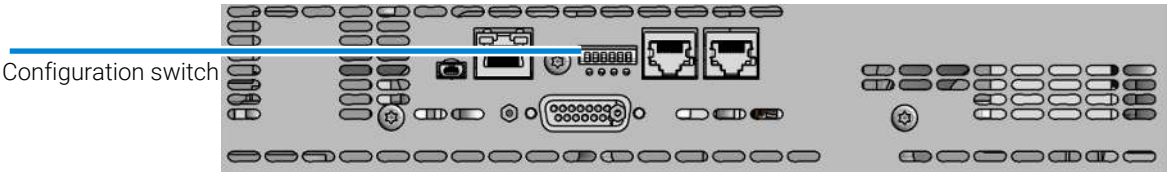


Figure 25: Location of configuration switch (6-bit) at the rear of the module

Table 17: Overview of 6-bit configuration switch settings

| SW 1 | SW 2 | SW 3 | SW 4 | SW 5 | SW 6 | SW 7 | SW 8 | Mode | Init Mode |
|------|------|------|------|------|------|------|------|------|---------------------------------------------------------------------------|
| 0 | 0 | 0 | 0 | 0 | 0 | - | - | COM | Use Default IP Address (192.168.254.11, Subnet mask: 255.255.255.0) |
| 0 | 0 | 0 | 0 | 1 | 0 | - | - | COM | Use Stored IP Address |
| 0 | 0 | 0 | 1 | 0 | 0 | - | - | COM | USE DHCP to request IP Address (Host name will be the MAC address) |
| 1 | 0 | 0 | 0 | 0 | 0 | - | - | Test | Boot Main System/Keep Data |
| 1 | 1 | 0 | 0 | 0 | 0 | - | - | Test | Boot Resident System/Keep Data |
| 1 | 0 | 0 | 0 | 0 | 1 | - | - | Test | Boot Main System/Revert to Default Data |
| 1 | 1 | 0 | 0 | 0 | 1 | - | - | Test | Boot Resident System/Revert to Default Data |



- Legend:**
- SW = switch
 - - = not available
 - 0 = off (SW down)
 - 1 = on (SW up)

Configuration Switch (2-Bit)

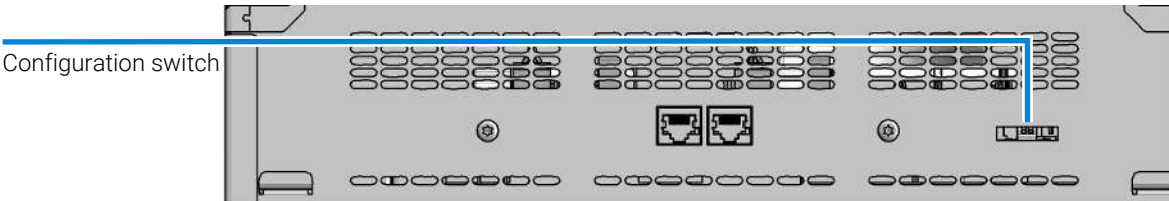


Figure 26: Location of configuration switch (2-bit) (G7116A/B) at the rear of the module

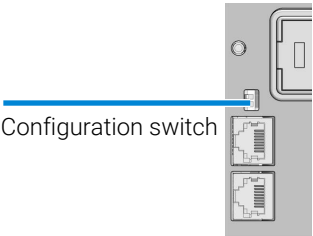


Figure 27: Location of configuration switch (2-bit) (G1170A, G7166A, G7170B) at the rear of the module

Table 18: Overview of 2-bit configuration switch settings (G1170A, G7116A/B, G7166A, G7170B)

| SW 1 | SW 2 | SW 3 | SW 4 | SW 5 | SW 6 | SW 7 | SW 8 | Mode | Init Mode |
|------|------|------|------|------|------|------|------|---------------|---------------|
| 0 | 0 | - | - | - | - | - | - | COM | Default |
| 0 | 1 | - | - | - | - | - | - | Test | Coldstart |
| 1 | 0 | - | - | - | - | - | - | Test | Boot resident |
| 1 | 1 | - | - | - | - | - | - | Not supported | Not supported |

- Legend:**
- SW = switch
 - - = not available
 - **G7116A/B:**
 - 0 = off (SW up)
 - 1 = on (SW down)
 - **G1170A, G7166A, G7170B:**
 - 0 = off (SW right)
 - 1 = on (SW left)

Configuration Switch (1-Bit)

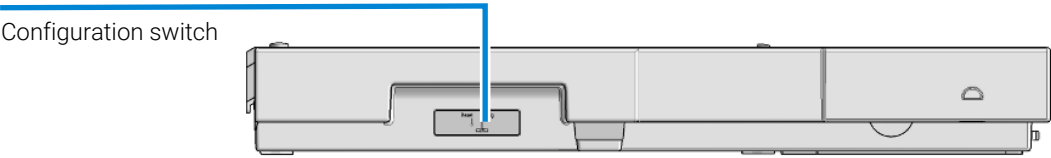


Figure 28: Location of configuration switch (InfinityLab Assist Hub) at the side of the module

Table 19: Overview of 1-bit configuration switch settings (G7180A)

| SW 1 | SW 2 | SW 3 | SW 4 | SW 5 | SW 6 | SW 7 | SW 8 | Mode | Init Mode |
|------|------|------|------|------|------|------|------|---------------|-------------------------------------------------------------------------------------|
| 0 | - | - | - | - | - | - | - | Not supported | Configure the IP address (by using specific data or automatically with DHCP server) |
| 1 | - | - | - | - | - | - | - | Not supported | Configure default IP address (192.168.254.11) |

Legend:

- SW = switch
- - = not available
- 0 = off (SW front = right)
- 1 = on (SW back = left)

Using Stored

When initialization mode **Using Stored** is selected, the parameters are taken from the non-volatile memory of the module. The TCP/IP connection will be established using these parameters. The parameters were configured previously by one of the described methods.

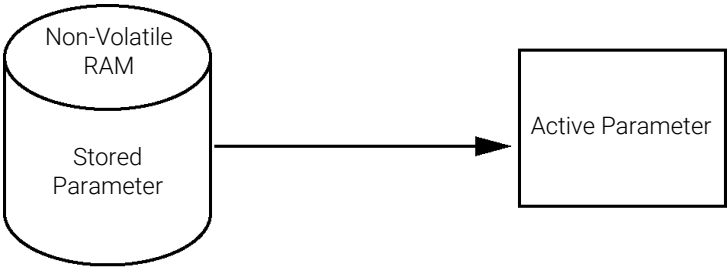


Figure 29: Using Stored (principle)

Using Default

When **Using Default** is selected, the factory default parameters are taken instead. These parameters enable a TCP/IP connection to the LAN interface without further configuration, see [Table 20 Using default parameters](#) on page 191.

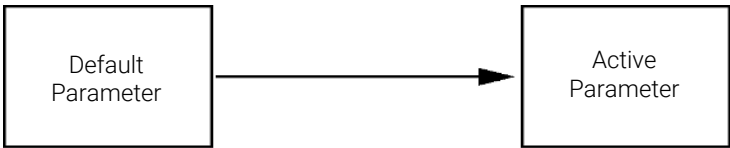


Figure 30: Using Default (principle)

NOTE

Using the default address in your local area network may result in network problems. Take care and change it to a valid address immediately.

Table 20: Using default parameters

| | |
|-----------------|----------------|
| IP address: | 192.168.254.11 |
| Subnet Mask: | 255.255.255.0 |
| Default Gateway | not specified |

Since the default IP address is a so-called local address, it will not be routed by any network device. Thus, the PC and the module must reside in the same subnet.

The user may open a Telnet session using the default IP address and change the parameters stored in the non-volatile memory of the module. He may then close the session, select the initialization mode Using Stored, power-on again and establish the TCP/IP connection using the new parameters.

When the module is wired to the PC directly (e.g. using a cross-over cable or a local hub), separated from the local area network, the user may simply keep the default parameters to establish the TCP/IP connection.

NOTE

In the **Using Default** mode, the parameters stored in the memory of the module are not cleared automatically. If not changed by the user, they are still available, when switching back to the mode Using Stored.

Dynamic Host Configuration Protocol (DHCP)

General Information (DHCP)

The Dynamic Host Configuration Protocol (DHCP) is an auto configuration protocol used on IP networks. The DHCP functionality is available on all Agilent HPLC modules with on-board LAN Interface or LAN Interface Card G1369C, and "B"-firmware (B.06.40 or above) or modules with "D"-firmware. All modules should use latest firmware from the same set.

When the initialization mode "DHCP" is selected, the card tries to download the parameters from a DHCP Server. The parameters obtained become the active parameters immediately. They are not stored to the non-volatile memory of the card.

Besides requesting the network parameters, the card also submits its hostname to the DHCP Server. The hostname equals the MAC address of the card, e.g. 0030d3177321. It is the DHCP server's responsibility to forward the hostname/address information to the Domain Name Server. The card does not offer any services for hostname resolution (e.g. NetBIOS).

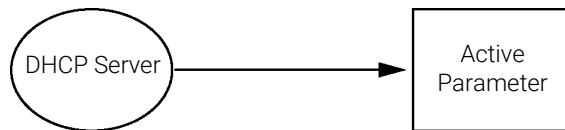


Figure 31: DHCP (principle)

NOTE

- It may take some time until the DHCP server has updated the DNS server with the hostname information.
- It may be necessary to fully qualify the hostname with the DNS suffix, e.g. 0030d3177321.country.company.com.
- The DHCP server may reject the hostname proposed by the card and assign a name following local naming conventions.

Setup (DHCP)

The DHCP functionality is available on all Agilent HPLC modules with on-board LAN Interface or LAN Interface Card G1369C, and "B"-firmware (B.06.40 or above) or modules with "D"-firmware. All modules should use latest firmware from the same set.

- 1 Note the MAC address of the LAN interface (provided with G1369C LAN Interface Card or mainboard). This MAC address is on a label on the card or at the rear of the mainboard, for example, 0030d3177321.

On the Local Controller the MAC address can be found under **Details** in the LAN section.

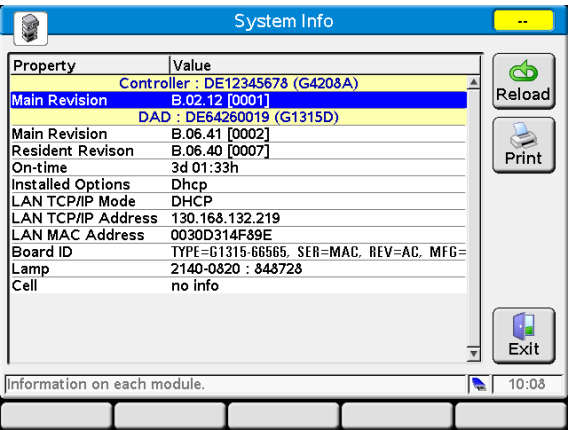


Figure 32: LAN setting on Instant Pilot

- 2 Set the configuration switch to DHCP either on the G1369C LAN Interface Card or the mainboard of above mentioned modules.

Table 21: G1369C LAN Interface Card (configuration switch on the card)

| SW 4 | SW 5 | SW 6 | SW 7 | SW 8 | Initialization Mode |
|------|------|------|------|------|---------------------|
| ON | OFF | OFF | OFF | OFF | DHCP |

- 3 Turn on the module that hosts the LAN interface.
- 4 Configure your Control Software (e.g. OpenLAB CDS ChemStation Edition, Lab Advisor) and use MAC address as host name, e.g. 0030d3177321.

LAN Configuration

Dynamic Host Configuration Protocol (DHCP)

The LC system should become visible in the control software (see Note in section [General Information \(DHCP\)](#) on page 193).

Manual Configuration

Manual configuration only alters the set of parameters stored in the non-volatile memory of the module. It never affects the currently active parameters. Therefore, manual configuration can be done at any time. A power cycle is mandatory to make the stored parameters become the active parameters, given that the initialization mode selection switches are allowing it.

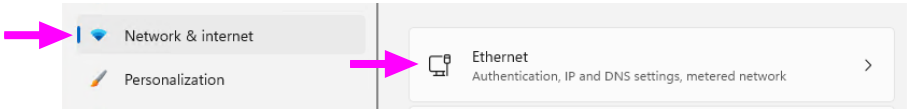
PC and User Interface Software Setup

PC Setup for Local Configuration

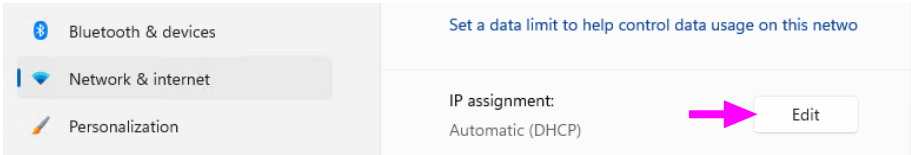
This procedure describes the change of the TCP/IP settings on your PC to match the module’s default parameters in a local configuration (see [Table 20 Using default parameters](#) on page 191).

The individual steps may vary depending on the operating system. Below you can find the steps to set up a static IP address in Windows 11.

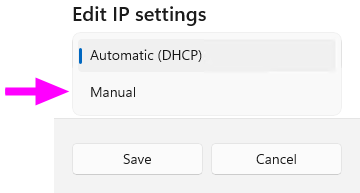
- 1 Navigate to the settings on your PC (Windows **Start** menu > **Settings**).
- 2 Under **Network and internet**, select **Ethernet**.



- 3 In section **IP assignment**, click **Edit**.



- 4 To edit the IP settings, select **Manual** from the drop-down list.



- 5 Enable (toggle) the **IPv4** connection and enter the following IP address settings:

Edit IP settings

Manual

IPv4

On

IP address

192.168.254.10

Subnet mask

255.255.255.0

Gateway

Preferred DNS

Preferred DNS encryption

Unencrypted only

Alternate DNS

Save

Cancel

- 6 Save your configuration settings.

This chapter provides additional information on safety, legal and web.

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Safety Standards 200

General 200

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General Safety Information

The following general safety precautions must be observed during all phases of operation, service, and repair of this instrument. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended use of the instrument. Agilent Technologies assumes no liability for the customer's failure to comply with these requirements.

WARNING

Ensure the proper usage of the equipment.

The protection provided by the equipment may be impaired.

- **The operator of this instrument is advised to use the equipment in a manner as specified in this manual.**

Safety Standards

This is a Safety Class I instrument (provided with terminal for protective earthing) and has been manufactured and tested according to international safety standards.

General

Do not use this product in any manner not specified by the manufacturer. The protective features of this product may be impaired if it is used in a manner not specified in the operation instructions.

Before Applying Power

WARNING

Wrong voltage range, frequency or cabling

Personal injury or damage to the instrument

- Verify that the voltage range and frequency of your power distribution matches to the power specification of the individual instrument.
- Never use cables other than the ones supplied by Agilent Technologies to ensure proper functionality and compliance with safety or EMC regulations.
- Make all connections to the unit before applying power.

WARNING

Use of unsupplied cables

Using cables not supplied by Agilent Technologies can lead to damage of the electronic components or personal injury.

- Never use cables other than the ones supplied by Agilent Technologies to ensure proper functionality and compliance with safety or EMC regulations.

NOTE

Note the instrument's external markings described under [Safety Symbols](#) on page 205.

Ground the Instrument

WARNING

Missing electrical ground

Electrical shock

- If your product is provided with a grounding type power plug, the instrument chassis and cover must be connected to an electrical ground to minimize shock hazard.
- The ground pin must be firmly connected to an electrical ground (safety ground) terminal at the power outlet. Any interruption of the protective (grounding) conductor or disconnection of the protective earth terminal will cause a potential shock hazard that could result in personal injury.

Do Not Operate in an Explosive Atmosphere

WARNING

Presence of flammable gases or fumes

Explosion hazard

- Do not operate the instrument in the presence of flammable gases or fumes.
-

Do Not Remove the Instrument Cover

WARNING

Instrument covers removed

Electrical shock

- Do not remove the instrument cover
 - Only Agilent authorized personnel are allowed to remove instrument covers. Always disconnect the power cables and any external circuits before removing the instrument cover.
-

Do Not Modify the Instrument

Do not install substitute parts or perform any unauthorized modification to the product. Return the product to an Agilent Sales and Service Office for service and repair to ensure that safety features are maintained.

In Case of Damage

WARNING

Damage to the module

Personal injury (for example electrical shock, intoxication)

- Instruments that appear damaged or defective should be made inoperative and secured against unintended operation until they can be repaired by qualified service personnel.
-

Solvent Information

WARNING

Toxic, flammable and hazardous solvents, samples and reagents

The handling of solvents, samples and reagents can hold health and safety risks.

- When working with these substances observe appropriate safety procedures (for example by wearing goggles, safety gloves and protective clothing) as described in the material handling and safety data sheet supplied by the vendor, and follow good laboratory practice.
- Do not use solvents with an auto-ignition temperature below 200 °C (392 °F). Do not use solvents with a boiling point below 56 °C (133 °F).
- Avoid high vapor concentrations. Keep the solvent temperature at least 40 °C (72 °F) below the boiling point of the solvent used. This includes the solvent temperature in the sample compartment. For the solvents methanol and ethanol keep the solvent temperature at least 25 °C (45 °F) below the boiling point.
- Do not operate the instrument in an explosive atmosphere.
- Do not use solvents of ignition Class IIC according IEC 60079-20-1 (for example, carbon disulfide).
- Reduce the volume of substances to the minimum required for the analysis.
- Do not use bottles that exceed the maximum permissible volume (2.5 L) as specified in the usage guidelines.
- Ground the waste container.
- Regularly check the filling level of the waste container. The residual free volume in the waste container must be large enough to collect the waste liquid.
- To achieve maximal safety, regularly check the tubing for correct installation.

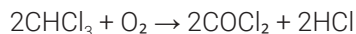
NOTE

For details, see the usage guideline for the solvent cabinet. A printed copy of the guideline has been shipped with the solvent cabinet, electronic copies are available in the Agilent Information Center or via the Internet.

Recommendations on the Use of Solvents

Observe the following recommendations on the use of solvents.

- Brown glass ware can avoid growth of algae.
- Small particles can permanently block capillaries and valves. Therefore, always filter solvents through 0.22 µm filters.
- Avoid or minimize the use of solvents that may corrode parts in the flow path. Consider specifications for the pH range given for different materials such as flow cells, valve materials etc. and recommendations in subsequent sections.
- Avoid the use of the following steel-corrosive solvents:
 - solutions of alkali halides and their respective acids (for example, lithium iodide, potassium chloride, and so on),
 - high concentrations of inorganic acids like sulfuric acid and nitric acid, especially at higher temperatures (if your chromatography method allows, replace by phosphoric acid or phosphate buffer which are less corrosive against stainless steel),
 - halogenated solvents or mixtures which form radicals and/or acids, for example:

















This reaction, in which stainless steel probably acts as a catalyst, occurs quickly with dried chloroform if the drying process removes the stabilizing alcohol,

- chromatographic grade ethers, which can contain peroxides (for example, THF, dioxane, diisopropyl ether) should be filtered through dry aluminium oxide which adsorbs the peroxides,
- solvents containing strong complexing agents (e.g. EDTA),
- mixtures of carbon tetrachloride with 2-propanol or THF.
- Avoid the use of dimethyl formamide (DMF). Polyvinylidene fluoride (PVDF), which is used in leak sensors, is not resistant to DMF.

Safety Symbols

Table 22: Symbols

| | |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | The apparatus is marked with this symbol when the user shall refer to the instruction manual in order to protect risk of harm to the operator and to protect the apparatus against damage. |
|  | Indicates dangerous voltages. |
|  | Indicates a protected ground terminal. |
|  | The apparatus is marked with this symbol when hot surfaces are available and the user should not touch it when heated up. |
|  | Indicates flammable material used. Consult the Agilent Information Center / User Manual before attempting to install or service this equipment. Follow all safety precautions. |
|  | Confirms that a manufactured product complies with all applicable European Community directives. The European Declaration of Conformity is available at: http://regulations.corporate.agilent.com/DoC/search.htm |
|  | Manufacturing date. |
|  | Product Number |
|  | Serial Number |
|  | Power symbol indicates On/Off. The apparatus is not completely disconnected from the mains supply when the on/off switch is in the Off position |
|  | Pacemaker Magnets could affect the functioning of pacemakers and implanted heart defibrillators. A pacemaker could switch into test mode and cause illness. A heart defibrillator may stop working. If you wear these devices keep at least 55 mm distance to magnets. Warn others who wear these devices from getting too close to magnets. |

| | |
|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Magnetic field</p> <p>Magnets produce a far-reaching, strong magnetic field. They could damage TVs and laptops, computer hard drives, credit and ATM cards, data storage media, mechanical watches, hearing aids and speakers. Keep magnets at least 25 mm away from devices and objects that could be damaged by strong magnetic fields.</p> |
|  | <p>Indicates a pinching or crushing hazard</p> |
|  | <p>Indicates a piercing or cutting hazard.</p> |

| | |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WARNING | <p>A WARNING</p> <p>alerts you to situations that could cause physical injury or death.</p> <ul style="list-style-type: none">— Do not proceed beyond a warning until you have fully understood and met the indicated conditions. |
| CAUTION | <p>A CAUTION</p> <p>alerts you to situations that could cause loss of data, or damage of equipment.</p> <ul style="list-style-type: none">— Do not proceed beyond a caution until you have fully understood and met the indicated conditions. |

Waste Electrical and Electronic Equipment (WEEE) Directive

This product complies with the European WEEE Directive marking requirements. The affixed label indicates that you must not discard this electrical/electronic product in domestic household waste.



NOTE

Do not dispose of in domestic household waste
To return unwanted products, contact your local Agilent office, or see <https://www.agilent.com> for more information.

Radio Interference

Cables supplied by Agilent Technologies are screened to provide optimized protection against radio interference. All cables are in compliance with safety or EMC regulations.

Test and Measurement

If test and measurement equipment is operated with unscreened cables, or used for measurements on open set-ups, the user has to assure that under operating conditions the radio interference limits are still met within the premises.

Korea:

- <https://www.rra.go.kr/selfform/ATi-29LCG7180A>

Sound Emission

Sound Pressure

Sound pressure $L_p < 70 \text{ dB(A)}$ according to DIN EN ISO 7779

Schalldruckpegel

Schalldruckpegel $L_p < 70 \text{ dB(A)}$ nach DIN EN ISO 7779

Agilent Technologies on Internet

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<https://www.agilent.com>

In This Book

This manual contains technical reference information about the Agilent InfinityLab Assist Hub (G7180A), Assist Interface (G7179A) and Assist Control Software (M8780AA). The manual describes the following:

- introduction,
- site requirements and specifications,
- using the modules,
- maintenance,
- parts and materials for maintenance,
- identifying cables,
- hardware information,
- appendix.

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